Banning and Barring Patrons Policy for the Three Rivers Regional Library System

This policy is intended to clarify the differences between banning and barring patrons. Barring library patrons is governed by PINES Policy. A patron whose account has been barred cannot use any PINES library until the account is cleared by the library that barred the account. Banning library patrons is not governed by PINES Policy but is a regional decision. The decision to ban or bar a patron is a serious step in conflict resolution.

A patron may be banned from using any Three Rivers member library facility for a specified period of time or on a permanent basis, depending on the nature and/or frequency of the offense.

Reasons a patron may be banned include, but are not limited to:

- Engaging in disorderly conduct, physical violence, or using offensive language that is likely to provoke violence.
- Communication of threats.
- Sexual misconduct, including indecent exposure, excessive displays of affection or unwelcome touching or sexual harassment toward staff or patrons.
- Carrying weapons of any type on library property.
- Willful concealment and/or unauthorized removal of library property.
- Damage, Destruction, Theft or improper use of library property or facilities.
- Repeated violation of the library’s Patron Behavior Policy.
- Willful disregard of instructions from library staff.

Barring library patrons is governed by PINES Policy. A patron whose account has been barred cannot use any PINES library until the account is cleared by the library that barred the account.

Reasons a patron may be barred by the Three Rivers Regional Library System include, but are not limited to:

- Having been reported to collections for not returning library materials.
- Theft or willful destruction of library materials.
- Physical violence toward other patrons or library staff.

The Director may choose to transfer the authority to ban or bar a patron to another staff member of the Three Rivers Regional Library system on a case-by-case basis. This transfer is intended to facilitate the resolution of a specific situation and is not intended to be a permanent transfer of authority.

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