

VILLAGE OF SHEPHERD

COLLECTION SCHEDULE

REGULAR TRASH DAY

Tuesday, Weekly

FIRST GRANGER SERVICE DAY

January 7

NEW CUSTOMER GUIDE

We are excited to be your new waste hauler! To help make this transition smooth, we have a few important things we think you'll want to know about.

SERVICE INFORMATION

TRASH COLLECTION

Residents will have weekly trash collection with a cart.

BULK ITEM DISPOSAL

Residents may place one bulk item (large items like appliances and furniture) out each week for no additional cost. Please contact Granger at 1-888-9GRANGER or fill out the form at www.grangernet.com/bulk-pickup-request/ to schedule your pickup and receive any special instructions.

CARTS

All residents will receive a trash cart before Granger service begins. You may receive it a few weeks early, but please do not put it out at the curb before your first Granger service day. Your Republic cart will be picked up in a timely fashion. How you place your cart is important. Please review the cart placement flyer on the reverse side of this sheet, which contains guidelines for placing your cart at the street, and keep it for future reference.

DISPOSAL CENTER OF ALMA

Granger operates a facility in Alma with a free recycling drop-off and self-haul disposal of household trash, construction debris and larger items for a fee. For directions, hours and pricing, visit grangernet.com/disposal-center-alma/.

OBSERVED HOLIDAYS

All Granger offices and operations are closed for the following holidays:

New Year's Day
Memorial Day
Independence Day
Thanksgiving Day
Christmas Day

If the holiday falls on a weekday, collection is delayed by one day. If the holiday falls on a weekend, there is no delay.

CONNECT WITH US

Receive reminders from us about holiday or weather service delays and other important service-related information. Sign up by completing the form at www.grangernet.com/email-sign-up.



GUIDELINES

COLLECTION/CART PLACEMENT TIPS

- You have a collection day, not a collection time. The timing of your pickup may vary due to many factors.
 To ensure collection, please have your cart at the curb by 7 a.m. on your service day.
- Please bag all trash before putting it in your cart
- Double bag loose waste like kitty litter, animal waste, sawdust, ashes, insulation and packing peanuts.
- Place long items like broom handles, curtain rods, etc. on the ground beside the trash.
- Please limit weight of the trash in your cart to 200 pounds or less.

WASTE ACCEPTANCE

To comply with all state rules and regulations and keep you and our associates safe, please follow our waste acceptance guidelines.

Please do not put the following in your your trash:

- Open, empty or used beverage containers (with a deposit)
- Whole car or truck tires (scrap tires)
- Grass clippings or leaves
- Used oil (Oil filters must be drained for 24 hours before being placed in trash.)
- · Car or truck batteries
- Oil-based paint (Latex paint is allowed, but only if dried.)
- Refrigerants/Freon (must be properly removed from appliances prior to disposal)
- Empty drums (unless clean and crushed)
- Explosives, ammunition or firearms
- Propane or other compressed gas tanks (unless empty and disabled)

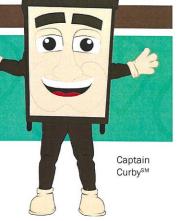
A complete and detailed list of these guidelines is available at www.grangernet.com/waste-acceptance.



COLLECTION DAY INFORMATION

CART PLACEMENT

Captain CurbySM has a few tips for properly placing your cart on collection day. Following these instructions will help ensure your cart is emptied completely and the lid closes after service.



PARK IT.

- Carts should be in place by 7 a.m. on your collection day.
- Carts should be placed within 3 feet of the street.







POINT IT.

- · Carts should face forward.
- Wheels and handles should be placed away from the street.

SPACE IT.

- Cart should have a minimum of 2 feet of clearance on both sides. Please do not place any closer than 2 feet to poles, mailboxes or recycling containers.
- Cart should be unobstructed (no vehicles parked in front of the cart).



