

ATTENTION: Utility Applicants

The City of Ruidoso Downs Utility Department will require the following documents before the services are connected:

Owner: Copy of Warranty Deed

Tenant: Shall provide Copy of executed Rental Agreement when applying for services. Tenant should notify the City of Ruidoso Downs Utility Department at (575) 378-4422 when you are planning to move out. You will be responsible for the usage of utilities until the account is terminated.

Any changes will require a revised application and an updated lease agreement to confirm that new tenants have permission to occupy residence. **All persons that are on the account will be responsible for payment.**

Deposits	Due at time of application submission
Late Fee \$10	Added on the 15 th of the month
Due Date	Bills are due on the 10 th of the month
Turn off	Turn off will occur 30 days after the due date on the next business day
Connection Fee Regular Hours	\$32.50
Reconnection Fee Regular Hours	\$32.50
Connection Fee After Hours	\$64.00
Reconnection Fee After Hours	\$64.00
Polycart Services	
1 Polycart	\$26.24 for all accounts
Additional Polycart	\$10.00 Residential

ANY SERVICE THAT IS TURNED OFF FOR NON-PAYMENT WILL BE CHARGED A CONNECTION AND RECONNECTION FEE ALONG WITH THE AREARS AND PENALTIES BEFORE SERVICES WILL BE RESTORED. SERVICES WILL NOT BE RESTORED AFTER 5 P.M.

Customers with Private Wells shall not cross-connect their system to city water system & shall have backflow preventers on their private system to assure separation of systems