



PAMLICO COUNTY

Human Services Center

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Deborah S. Green
Director

August 25, 2020

DSS Social Services Board Meeting

Members Present: Beth Bucksot

Staff Present: Debbie Green, Director and Danielle Jones – Note taker, Guest Angelo Midgett.

- Program numbers were presented to board members. This is created each month for board members to have a better understanding of how many clients are served and case sizes per program. Child care numbers are not being reported by the state due to COVID agencies are still receiving payment as well as excused parental fees. The state will return to normal starting September.
- FNS (Food and Nutrition Services) has currently waived interviews person to person, starting in September that will return back to normal, however over the phone has been approved.
- Medicaid Managed care is back on the states schedule. Everyone receiving will be going live stating July 2021. Open enrollment will be March 2021.
- Pamlico Human Services is still operating normal business hours. Recommendations have been followed. All entrance doors have signage regarding DHHS websites where benefit applications can be accessed. More stringent cleaning protocols are being followed throughout the agency, especially in common areas. Several employees rotate and have started teleworking from home. PPE is provided to workers that need to make services calls outside the facility. The state has provided Personal Protective Equipment (mask, gloves and hand sanitizer) for CPS and APS workers.
- Cares Act Funding of twenty-five million was approved by the state- this helps those who previous applied and were approved for LIEAP as well as those who receive food stamps automatically receive additional funding towards Heating and cooling expenses.
- Personnel – DSS currently has one child protective services position open. Promoted a current Medicaid worker to new SW II position in the Adult Service's Unit. Promoted front desk worker to Medicaid unit, as well as hired a new front desk worker starting September.

The next DSS Board meeting will be September 22, 2020

Pamlico County is an Equal Opportunity Employer and Provider