



PAMLICO COUNTY

Human Services Center

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Deborah S. Green
Director

May 26, 2020

DSS Social Services Board Meeting

Members Present: Angelo Midgette- Chair, Beth Bucksot, Nancy Piner

Staff Present: Debbie Green, Director and Danielle Jones – Note taker

Chair-Angelo Midgette called the meeting to order.

April 2020 Board Minutes approved.

- Board voted and approved Carinna Smith as new board member.

Program numbers were presented to board members. This is created each month for board members to have a better understanding of how many clients are served and case sizes per program. Medicaid transportation has seen a decrease due to Doctor office closers due to COVID precautions. Food and nutrition services has seen a significant increase for benefits, as well as family and child Medicaid. Child protective services report numbers are lower than anticipated.

- Additional LIEAP (Low Income Energy Assistance) funding was paid directly to energy companies for previous approved LIEAP clients in regards to the COVID resources.
- Pamlico Human Services is still operating normal business hours. Recommendations have been followed. All entrance doors have signage regarding DHHS websites where benefit applications can be accessed. More stringent cleaning protocols are being followed throughout the agency, especially in common areas. Several employees rotate and have started teleworking from home. PPE is provided to workers that need to make services calls outside the facility. Department of Social Services is considered an essential service provider, and the majority of programs must continue to remain operational. The following are mandated programs and services that must continue: Medicaid applications and determinations, FNS applications and determinations, WF family assistance applications and recertifications, Adult Services including Special Assistance, APS and Guardianship, Child Support, Energy Programs, Non-Emergency Medicaid Transportation (gas vouchers and CARTS), Children's Services including CPS, foster care, In-Home Services and Adoptions, Subsidized Child Care (all day care centers in Pamlico Co. have closed), Refugee Assistance. Department of Health and Human

Services must be notified and approved of any changes in business hours. Most scheduled training has been cancelled due to the COVID circumstances. Pre-service training for child welfare social workers has been transitioned to online.

- A/C unit installation – New installation is almost complete -building inspection was in the process of being completed.
- Personnel – DSS currently has one child protective services position open. Previous intern was hired and will start on June first. Temporary child protective service worker is doing a great job while other CPS workers complete service training.

The next DSS Board meeting will be June, 23, 2020