



PAMLICO COUNTY

Human Services Center

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Robert S. Johnson
Director

August 25, 2015 Minutes

DSS Social Services Board Meeting

Members Present: Co-Chair-Barbara Fisher, Paul Delamar, Angelo Midgette & Alma Credle

Staff Present: Bob Johnson – Director, Deborah Jones – Note taker

Motions were made and approved for Angelo Midgette to be Chair and Barbara Fisher to continue being Co-Chair.

Barbara Fisher made a motion, second by Alma Credle approving the May Minutes.

Recommendations were made for Karen Wilson or Phyllis Buck to replace Sarah Delap on the DSS Board Committee.

Director's Report

- The Medicaid Department met the State mandated deadline to have all Medicaid reviews up to date by June 30, 2015. The Department completed over 700 miss-timed reviews in less than a month's time while still handling the 150-200 monthly reviews that are usual. The contributing factor in meeting this deadline was contracting with Time Warner for internet service. Went from the slowest in the state to faster than 50% of other counties. Employee morale has greatly improved since meeting the deadline.
- Met with county legal staff, discussing IV-E audit payback. Looking to reduce or delay charges. The total payback is \$90,992.01.
- Mandated drug testing for the Work First program has begun. Policy states "must have definite knowledge" or the client must admit to drug use. This new policy is being reviewed to be sure clients are not being discouraged.
- The paperless system has been up and running for two months. Everything seems to be working fine. Donnie is working on minor issues that crop up as we proceed. Scanners have been placed at the front desk and in interview rooms.
- Going paperless has created the need to have dual screens in the interview rooms and for the Economic Services workers using the NCFast system.
- To meet federal regulations, the food stamp program has moved their application completion date from 30 days to 25 days. With the implementation of NCFast, the amount of time to take an application went from 45 minutes to 1.5 hours. This time is gradually decreasing.
- We have two new employees, Ms. Ferrara and Ms. Barnard. Both are doing well thus far.
- The Foster Grandparent Program as discussed last with the Board is still functioning with some difficulties noted. We are re-examining this program and its' relationship to DSS at this time.
- Rose Harris has retired.

A motion was made and second to adjourn.

The next DSS Board meeting will be held on October 27, 2015

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