



# PAMLICO COUNTY

## Human Services Center

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*Robert S. Johnson*  
Director

September 24, 2013

DSS Social Services Board Meeting

Members Present: Chair, Barbara Fisher, Paul Delamar, Miranda Simpson, Alma Credle, Pat Bullis

Staff Present: Bob Johnson - Director, Deborah Jones - Note taker

Guest speaker: Tye Roy

Barbara Fisher called the meeting to order.

Motion passed to approve the August minutes.

Motion was made and passed to approve Barbara Fisher serving a second term.

Motion was made and passed to elect Barbara Fisher as Chair and Paul Delamar as Vice Chair.

Tye Roy gave a presentation on the Fairy God Parents Circle organization. The organization would consist of a group of volunteers to meet the specific needs of selected children. Once a child is selected, the detailed needs of the child (clothes, shoes etc.) would be emailed to the volunteers, who would begin gathering the items needed. Tye suggested working with DSS as the pilot. Once the program is up and running, the goal is to include schools and other organizations. The web site is [fairygodparentscircle.com](http://fairygodparentscircle.com).

Mr. Johnson presented the DSS annual report. Over last year, there is a 9% increase in the number of people served. DSS has a total of a \$22 million budget.

The NCFast software is still having a lot of problems. The July 15<sup>th</sup> updates that were installed caused a lot of new issues. Due to problems with NCFast, four counties sent their client reviews to Raleigh to be processed. The support staff that had been sent to the individual counties was called back to Raleigh to process these reviews. Approximately 8% of Pamlico County's cases are delayed.

Due to the delays with NCFAST, there are a higher number of people going to the Food Banks. The Food Banks are bare. The Salvation Army and Fishes and Loaves are using DSS as a distribution location. Program Manager, Debbie Green, is trying to set up a Food source at DSS that will only be utilized by Food and Nutrition clients.

The new Medicaid billing system (NC Tracks) is also having problems. Providers may stop giving services to Medicaid patients due to not getting paid in a timely manner.

Barbara Fisher adjourned the meeting.