



PAMLICO COUNTY

Human Services Center

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Robert S. Johnson
Director

October 22, 2013

DSS Social Services Board Meeting

Members Present: Chair, Barbara Fisher, Paul Delamar and Alma Credle

Staff Present: Bob Johnson - Director, Deborah Jones - Note taker

Barbara Fisher called the meeting to order.

Motion passed to approve the September minutes.

Mr. Johnson reported the Medicaid soft launch with NCFASST was not working. Workers are not able to enter data. Food Stamps should be caught up on all past due reviews by the end of October. The NCFASST system seems to be overloaded. There needs to be more ports allowing workers to log on to NCFASST.

Due to the Government shut down, the day care program was to be shut down effective October 18th. Smart Start offered to allow us to use all of our annual budget. This will keep at least half of the children in care.

During management team meeting, designed a program that would present a 25% reduction in cost in case the government shutdown continues.

The process is slow, but cross training between Medicaid and Food Stamps has begun. This will speed the process of workers becoming Universal Workers. Cases are still being distributed based on alpha. A couple of the workers are allowing the stress of the change over bother them.

Valda Loftin is in Raleigh training for six weeks to become a super user on the NCFASST system.

Belinda Campbell is on contract with Raleigh to help out with the back log of NCFASST cases. She is very bright and we hope to hire her on permanent.

The Doris Krauss award went really well.

Barbara Fisher adjourned the meeting.