



PAMLICO COUNTY

Human Services Center

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Robert S. Johnson
Director

8/27/13

DSS Social Services Board Meeting

Members Present: Paul Delamar & Chair Barbara Fisher

Staff Present: Bob Johnson, Dir. Debbie Green, Program Manager

Rep. Economic Services: Pat O'Neal, Supv., Reggie Flynn, Julie Broadway (Super Users-NC Fast)

Due to various obligations, only two of our Board members were available to meet at our appointed time. Chair Barbara Fisher and Commissioner Delamar met with Mr. Johnson informally as business could not be conducted due to lack of a quorum.

Mr. Johnson had brought a team of workers who are leaders in our county NC Fast project and presented a verbal description as to what changes have occurred in Economic Services delivery and how worker roles have changed. Concept of Universal worker was discussed and it was agreed that the full presentation on NC Fast would take place at our next meeting when all members could be there.

Some information concerning Food Stamp recipient problems was discussed. Up to 25% of county FNS case loads have been negatively affected by NC Fast problems. July 15th became critical when the State brought into the system health care changes which disrupted computer programs within NC Fast. Many people have not received food stamps since this time and each case is having to be reworked to find where problems may exist. Our staff are fighting a system that is only operational sporadically making clean up difficult.

As this was an informal meeting, it was recommended by the Board to cover these issues next month at our regularly scheduled meeting time.

Bob Johnson, Director