



Knox Regional Communications Center

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Director

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Communications Report

Call Volume:

Police: 2548 Fire: 234 EMS: 350 Total Incidents: 3132

Telephone Call Volume:

NG 9-1-1: 1203 of that 86.53 % were wireless

Commissioners,

Things here at the RCC are remaining steady to busy for the staff. Again, in March like February we had a storm that hit the Knox County area pretty hard. Below are some numbers starting on with March 14 through midnight of March 15.

911 calls: 166
Fire calls: 81
EMS calls: 47

Now with the Fire calls just 1 call could involve numerous departments.

In other news our radio upgrades have been completed and the system is up and running smoothly.

I have sent you all an email about April 9 – 15 is Telecommunicator Week.

Respectfully,

Robert Coombs - Director