



Knox Regional Communications Center

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Robert Coombs
Director

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Communications Report For August

Knox RCC Call Statics

911 Calls: 1,528 of these calls 84.29% are wireless

Business Line Calls: 8,292

Law Enforcement calls for service: 2,914

Fire calls for service: 170

EMS calls for service: 558

Call numbers for Law Enforcement

Sheriff's Department: 775

Rockland: 707

Camden: 557

Rockport: 552

Thomaston: 343

Commissioners hope this update, finds you all safe.

We have made it through another summer at Knox RCC. Knox RCC remains very busy.

The sad news is we are still very short staffed. The staff at the RCC has worked very hard this summer. I cannot express how thankful I am of the staff here.

I really do not have an answer for our staffing as we get applicants who are either criminals or they don't follow through with the hiring process.

Update on replacing equipment here at the Center. The microwave upgrade that was bought with ARPA money has a tentative install at the end of September first of October. We have also replaced the aging recorder system with a new one at the end of August. Once the microwave equipment is replaced, then all of the original equipment will have been replaced.

Respectfully,

Robert Coombs - Director