

CITY OF KEMP
WATER SERVICE AGREEMENT

- I. **PURPOSE.** CITY OF KEMP WATER SYSTEM is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the CITY OF KEMP WATER SYSTEM begins service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State Regulations.
- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water supply by an appropriate backflow prevention device.
 - b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection at the service connection by the installation of a reduced pressure-zone backflow prevention device.
 - c. No connection, which allows water to be returned to the public drinking water supply, is permitted.
 - d. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repaired of plumbing at any connection, which provides water for human use.
 - e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the CITY OF KEMP WATER SYSTEM (the Water System) and NAME OF CUSTOMER (the Customer).
- a. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - b. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is a reason to believe that cross-connections or other unacceptable plumbing practices exist' or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.
 - c. The Water System shall notify the customer in writing of any cross-connection or other unacceptable plumbing practice, which has been identified during the initial inspection or the periodic re-inspection.
 - d. The Customer shall, immediately correct any unacceptable plumbing practice on his premises.
 - e. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be to the Water System.
- IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.
- V. Customer hereby agrees that any current or unpaid account accrued against applicant for water service may be transferred to the new account where the service is herein applied for, or to any other account in the name of the applicant, and upon the transfer of such and account shall become a part of the new account or any other in the name of owner or agent. Applicant further agrees to pay for all water furnished to the below-mentioned premises according to the water meter readings and at rates prescribed from time to time by the City Council until this agreement is cancelled by written notice to discontinue water service without notice, when necessary, and that neither the City or Water Supt. Or collector of water works shall ever be liable to applicant for any damage done by water or lack of water, or otherwise resulting for defective plumbing, broken or faulty service of water mains, or resulting from any condition of the water itself or any substance that may be fixed with or be in the water furnished to applicant.

Applicant's Signature

Date

CITY OF KEMP
WATER SERVICE AGREEMENT

Service Address: _____ Date: _____
 IN TOWN OUT OF TOWN GARBAGE SERVICE

Applicant		
Name: _____		
Mailing Address: _____		
City, State, ZIP: _____		
Phone: _____	DOB: _____	
DL # _____	SS # _____	
Email: _____		
Co-Applicant		
Name: _____		
Mailing Address: _____		
City, State, ZIP: _____		
Phone: _____	DOB: _____	
DL # _____	SS # _____	
Email: _____		
Do you request confidentiality of your "personal information"?		<input type="checkbox"/> Yes <input type="checkbox"/> No

By signing this application, I acknowledge and understand that failure to pay the utility bills by the due date will incur a late fee of 10%. LATE NOTICES WILL NOT BE SENT. If the utility bill is not paid by the 16th of the month, service shall be disconnected on the 17th and an administrative fee of \$50.00 will be assessed. Service will be restored only after payment of all charges, service fees, and deposit (if applicable) are paid in full. In the event the customer's account is referred for outside collection assistance, customer agrees to pay all reasonable collection costs, attorney fees and those of authorized agents. _____ / _____ (Please initial.)

Signature

Signature

Renter Deposit: \$200.00 refundable deposit	Owner Deposit: \$40.00 refundable deposit
Must show proof of ownership, or rental agreement	
Must have customer cut off valve 18 inches from meter box or water will not be connected	

FEES:		
Connection: \$50	Vacuum Breaker: \$10 each <i>Must be on each outside faucet</i>	Return Check: \$30
Meter Tampering:	1 st Offense: \$200	2 nd Offense: \$400
Meter Circumventing:	1 st Offense: \$200	2 nd Offense: \$400
Meter Checks:	1 Free per year, \$50 each after if proven inaccurate +/- 5%, fee is waived	
After Hours Service call for meter shut off: \$50 per call		House unit lift station service fee: \$50 per call + parts
Customer side sewer camera: \$25 per hour		
Meter Re-read:	2 free per year	3 or more: \$20 per re-read
If city error then fee will be waived		

OFFICE USE ONLY:	Own: <input type="checkbox"/>	Rent: <input type="checkbox"/>	Account # _____
Date Paid:	Deposit:	Connection:	Copy of ID: <input type="checkbox"/>
Rec'd By:	Checked for unpaid Balances: <input type="checkbox"/>	Copy of Lease / Ownership: <input type="checkbox"/>	