

Victoria, MN

The National Community Survey

Report of Results
2022

Report by:



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About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Victoria. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 807 residents of the City of Victoria collected from March 7th 2022 to April 11th 2022. The margin of error around any reported percentage is 3% for all respondents and the response rate for the 2022 survey was 31%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Victoria.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Victoria’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Victoria residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Victoria’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Victoria’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2022 ratings compare to other communities’ ratings from the past five years.

Trends over time

Trend data for Victoria represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than five percentage points between the 2018 and 2022 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Victoria were eligible to participate in the survey. A list of all households within the zip codes serving Victoria was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Victoria households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Victoria boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 2,700 randomly selected households received mailings beginning on March 7th, 2022 and the survey remained open for 5 weeks. For 1,200 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. For the remaining 1,500 households, the first mailing was a postcard inviting the household to participate, followed one week later by a reminder postcard. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 3% of the 2,700 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,627 households that received the invitations to participate, 807 completed the survey, providing an overall response rate of 31%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Victoria survey is no greater than plus or minus three percentage points around any given percent reported for all respondents (807 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Victoria. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on April 11th, 2022. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2019 American Community Survey estimates for adults in the City of Victoria. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	7%	22%	22%
	35-54	37%	46%	46%
	55+	57%	32%	32%
Area	Area 1	15%	17%	17%
	Area 2	35%	34%	34%
	Area 3	48%	46%	46%
	Area 4	2%	3%	3%
Hispanic origin	No, not Spanish, Hispanic, or Latino	98%	99%	99%
	Spanish, Hispanic, or Latino	2%	1%	1%
Housing tenure	Own	97%	93%	93%
	Rent	3%	7%	7%
Housing type	Attached	18%	19%	19%
	Detached	82%	81%	81%
Race & Hispanic origin	Not white alone	8%	4%	4%
	White alone, not Hispanic or Latino	92%	96%	96%
Sex	Female	48%	51%	51%
	Male	52%	49%	49%
Sex/age	Female 18-34	3%	12%	12%
	Female 35-54	20%	23%	23%
	Female 55+	25%	16%	16%
	Male 18-34	3%	10%	10%
	Male 35-54	18%	23%	23%
	Male 55+	31%	16%	16%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Victoria funded this research. Please contact Kendra Grahl of the City of Victoria at kgrahl@ci.victoria.mn.us if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2019 American Community Survey

Highlights

Residents continue to experience a high quality of life.

All items relating to the quality of life in Victoria received universally high marks and were largely similar to the previous iteration of the NCS. About 9 in 10 survey participants gave an excellent or good rating to Victoria as a place to live, the overall quality of life in the city, and Victoria as a place to raise children. A similar proportion of residents also reported that they would recommend living in Victoria to someone who asks and also planned to remain in Victoria for the next five years. Additionally, the overall image or reputation of Victoria saw notable improvement, from 75% in 2018 to 91% in 2022. The ratings for nearly all of these items were higher than the national benchmarks; however, the proportion of residents reporting that they planned on remaining in Victoria for the next five years was similar to the national benchmark comparison.

Economy is a priority for residents, and though there has been improvement, there is still room for growth.

When asked about which general aspects of the community the City should focus on in the next two years, about 9 in 10 respondents identified overall economic health as an area of priority, one of three aspects considered important by the 90% or more of residents. A similar proportion of residents gave positive ratings to the quality of economic health in Victoria (88% excellent or good), which was an 18% increase from 2018. Along with the overall economic health of the city, other items also showed improvement, including the overall quality of business and service establishments (58% in 2018 to 79% in 2022), vibrancy of downtown/commercial area (48% in 2018 to 71% in 2022), and economic development (50% in 2018 to 64% in 2022).

Other items relating to the economy in Victoria present areas of focus for the city. Around half of residents gave positive marks to both the variety of business and service establishments and the cost of living in Victoria, while about one-third felt similarly toward employment opportunities. Shopping opportunities (20% excellent or good) and the impact the residents felt the economy would have on their family income in the next 6 months (13%) garnered the least support in this facet and were lower than the national benchmarks. Additionally, when asked how they would address the biggest issue or challenge facing Victoria, nearly 30% of the comments made by respondents (in their own words) pointed to economic/commercial activity; namely, downtown revitalization, availability of shopping, and lack of grocery stores in the area.

Residents praise street services and recognize parking and traffic flow as areas of priority.

Nearly all street-related services in Victoria were rated higher than other communities across the country; as evidenced by ratings of street cleaning (87% excellent or good), snow removal (83%), and street lighting (81%). About three-quarters of residents also approved of traffic enforcement, traffic signal timing, street repair, and sidewalk maintenance. The only service that was rated lower than comparison communities was bus or transit services, for which only 22% of respondents gave an excellent or good rating. The ease of travel by public transportation (13% excellent or good), was much lower than the national benchmark. The proportion of residents that reported using public transportation in the last 12 months (6%) was also lower than the average across the nation. The ease of public parking may also be an area for improvement, as this was given positive ratings by only one-third of respondents.

Safety in Victoria continues to be an asset to the city.

All items relating to safety in Victoria were rated very positively and ratings tended to be either higher than or on par with national benchmarks; ratings higher than the benchmarks for feelings of safety in Victoria's downtown/commercial area during the day (99% very or somewhat safe), from violent crime (95%), from fire, flood, and other natural disasters (93%), and from property crime (90%). Public safety services were given high marks by residents; about 9 in 10 or more approved of fire services, ambulance/EMS services, fire prevention/education, police services and the services provided by the Carver County Sheriff's office. Each of these ratings was similar to comparison communities.

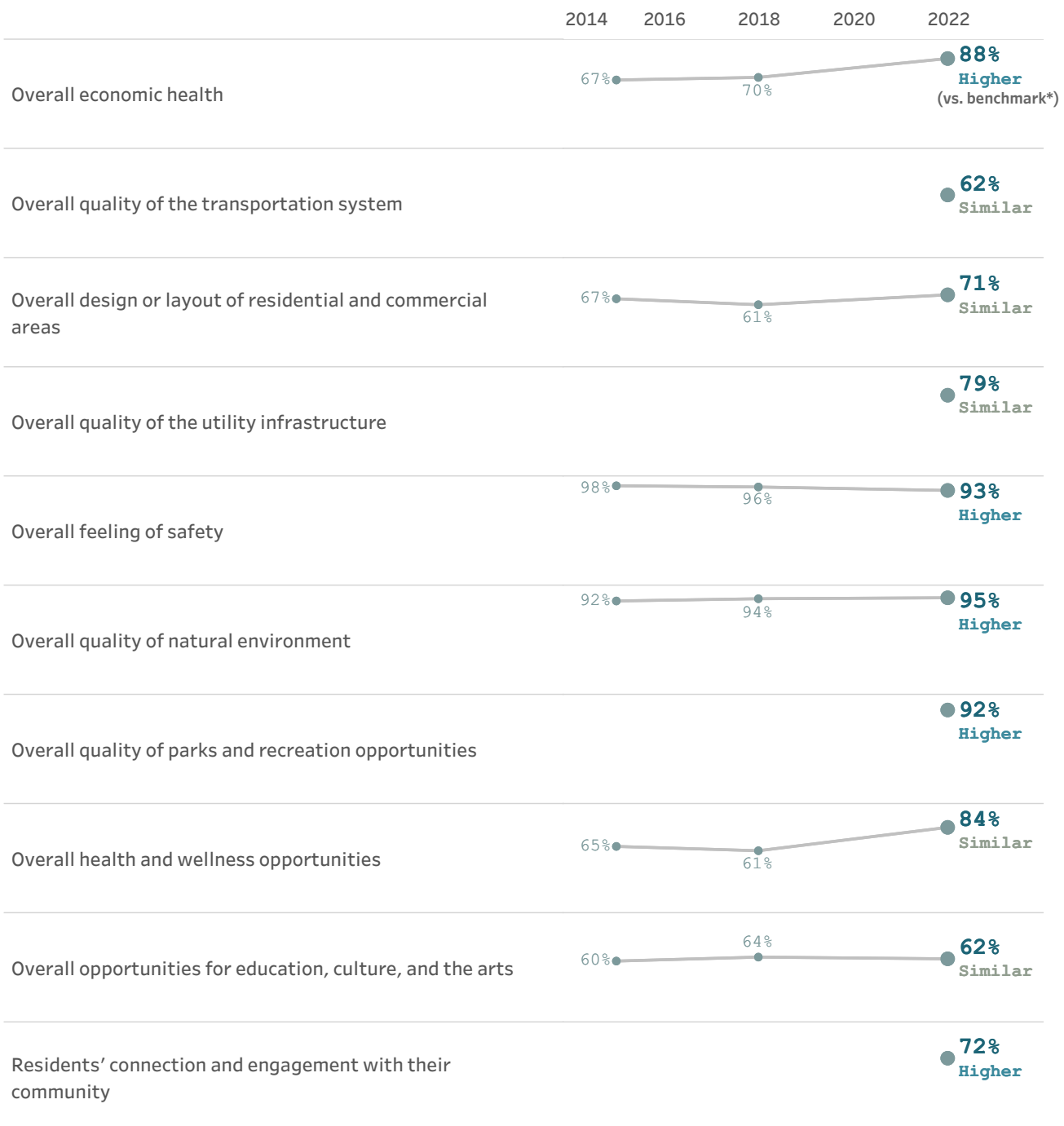
In addition to standard safety questions, the City of Victoria also asked residents to rate how important certain public safety initiatives were to improving the quality of life. Residents universally agreed that timely response to calls for service was a vital aspect of public safety for the City, with 97% deeming it essential or very important. Around 6 in 10 felt 24-hour patrols, the use of officer-worn body cameras, and public engagement/community interaction were important, while about 4 in 10 felt the need for enhanced enforcement of City codes/laws, or officers dedicated to Victoria policing only.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

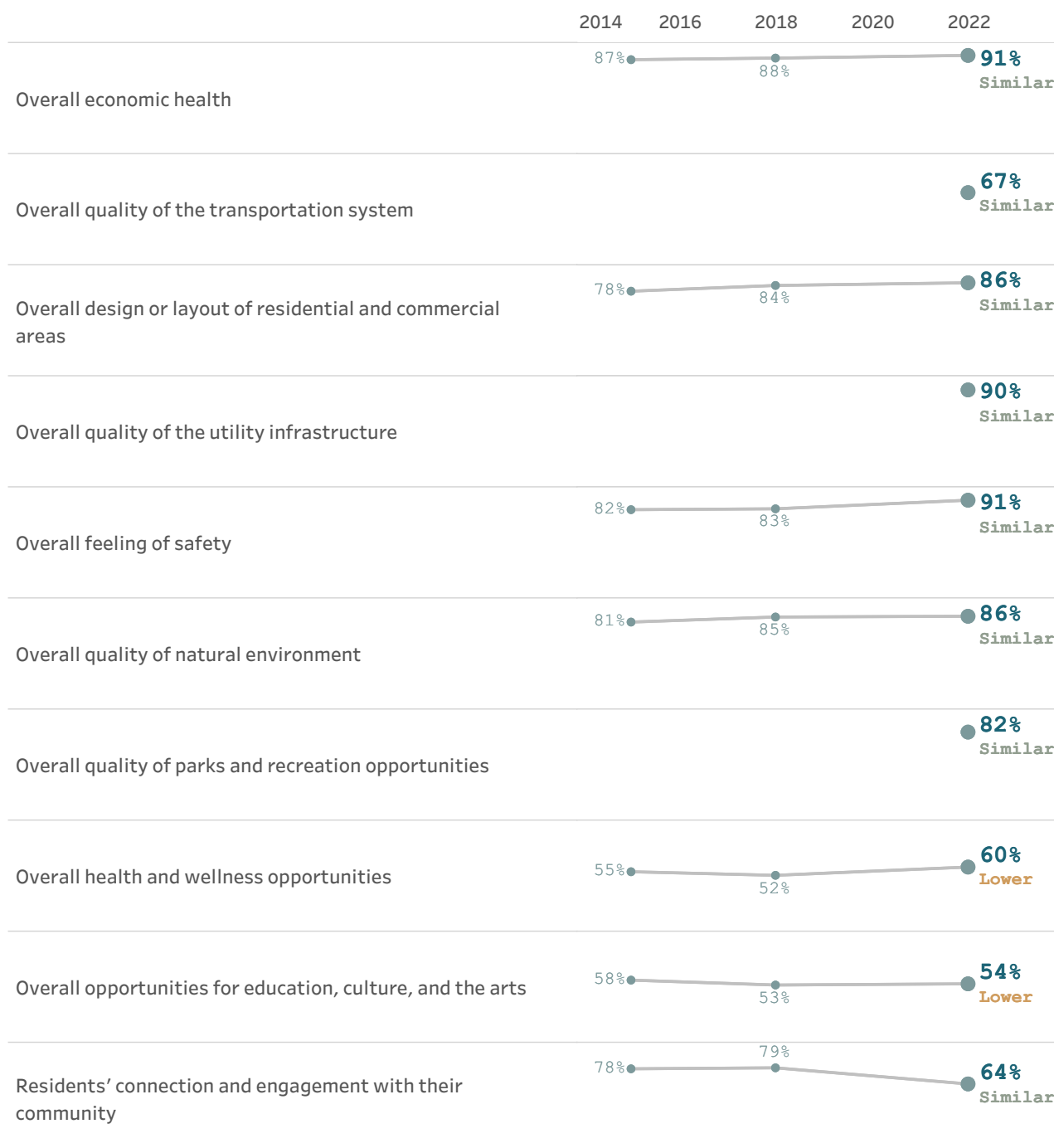
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)



Please rate how important, if at all, you think it is for the Victoria community to focus on each of the following in the coming two years.

(% essential or very important)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

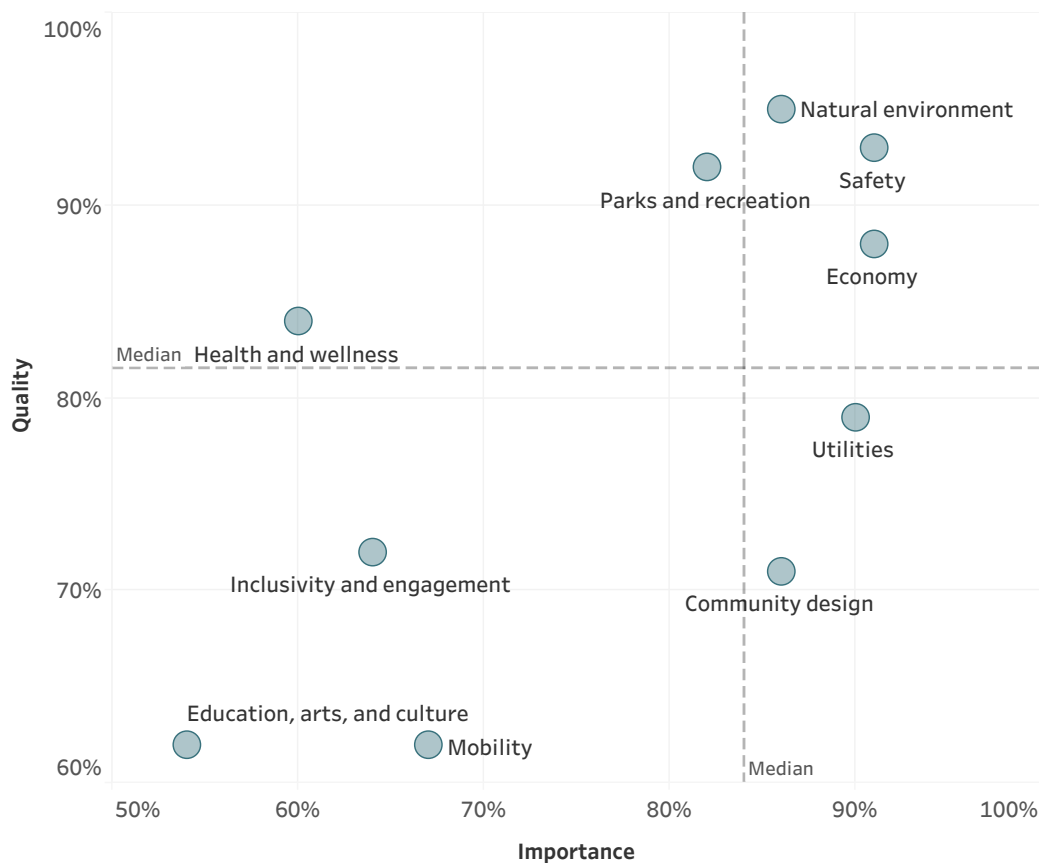
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 82% or more of respondents were considered of “higher quality” and those with ratings lower than 82% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 84% or more of respondents. Services were rated as “less important” if they received a rating of less than 84%. This classification uses the median ratings for quality and importance to divide the services in half.

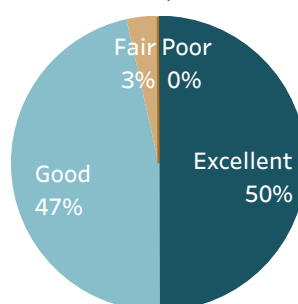
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



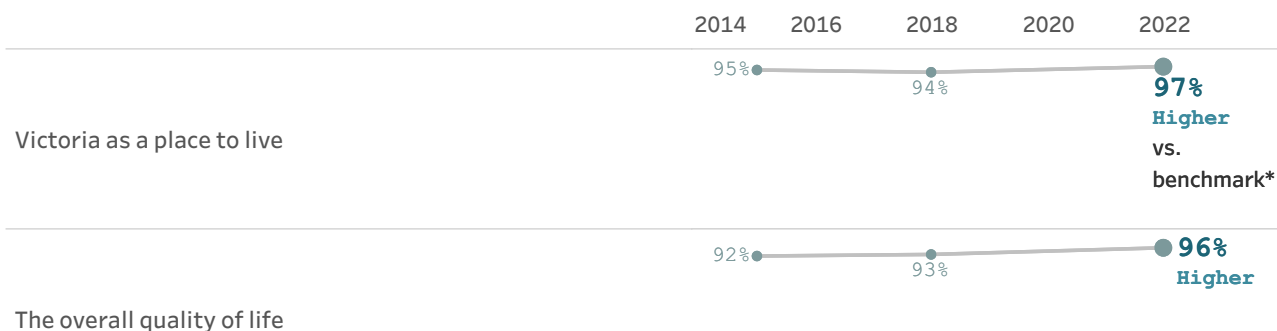
Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

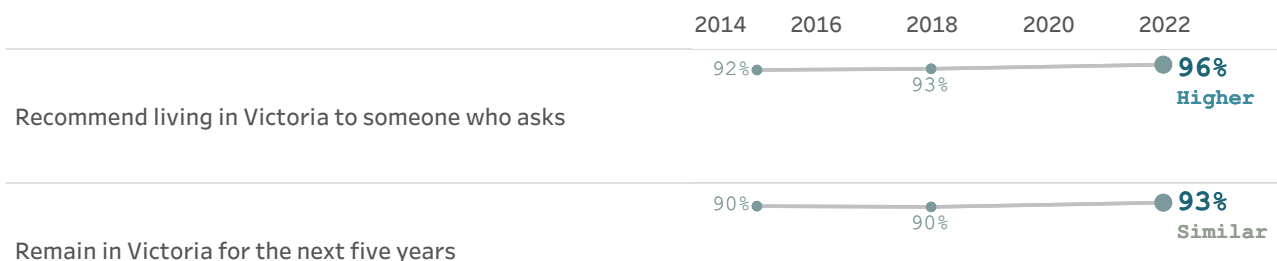
The overall quality of life in Victoria, 2022



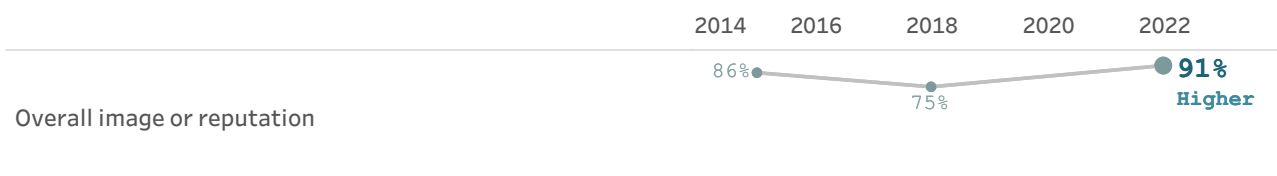
Please rate each of the following aspects of quality of life in Victoria.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Victoria community.
(% excellent or good)

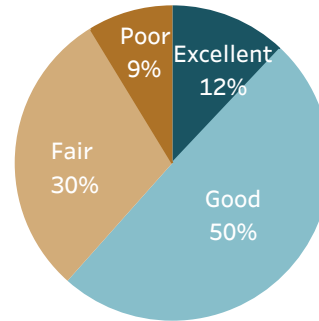


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

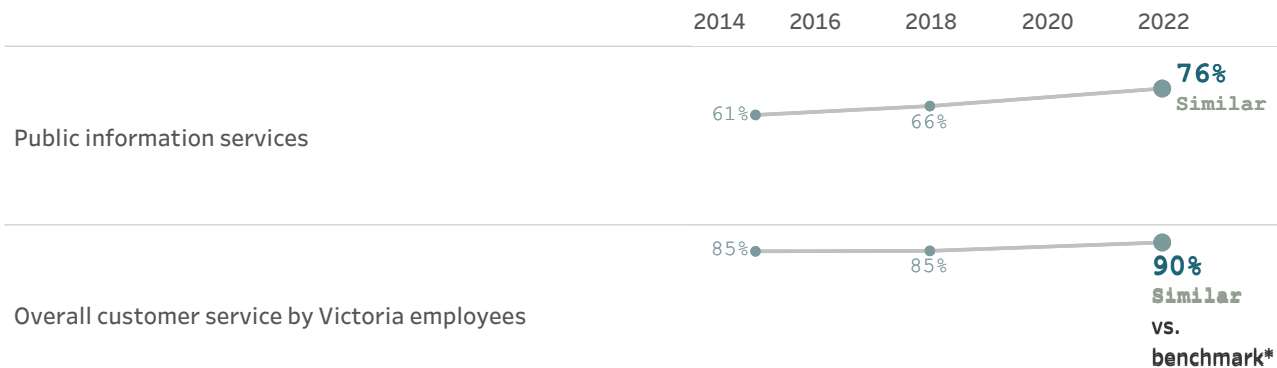
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

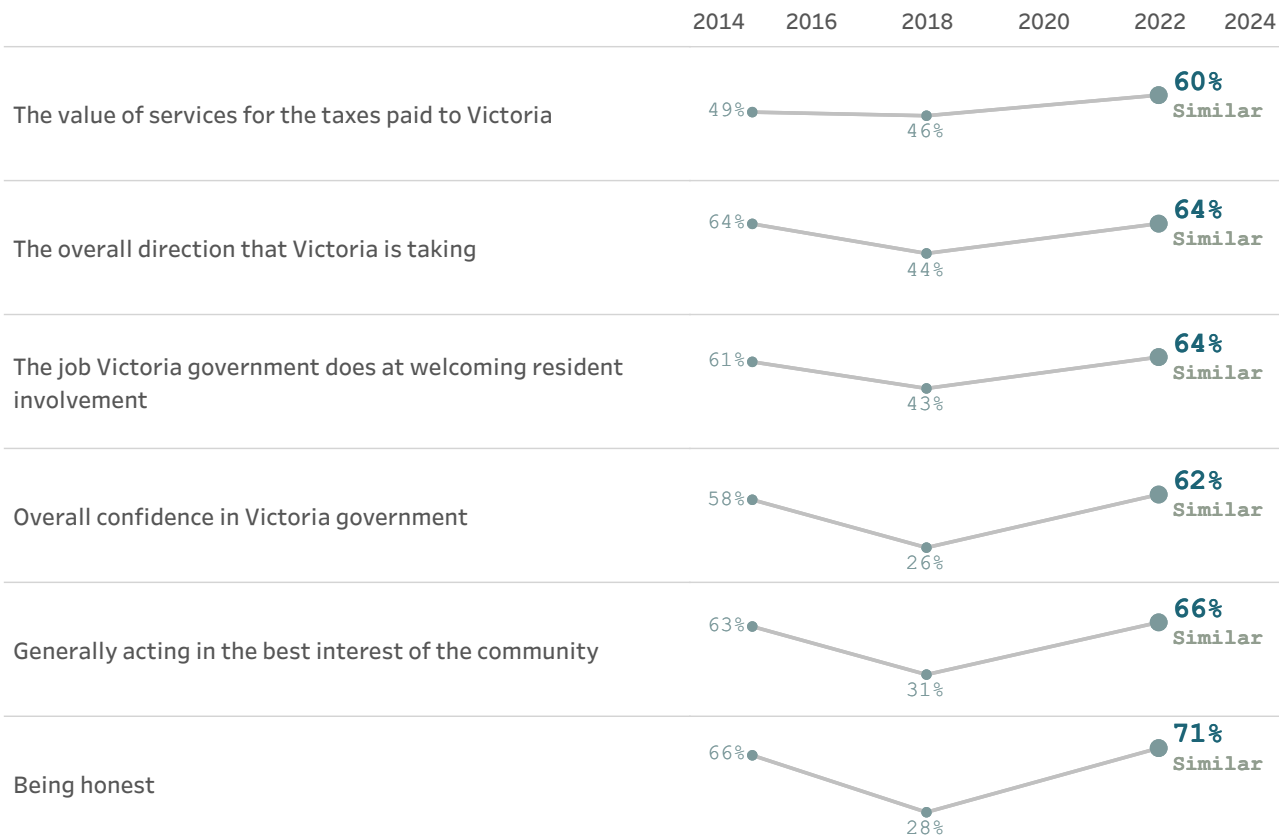
Overall confidence in Victoria government, 2022



Please rate the quality of each of the following services in Victoria.
(% excellent or good)

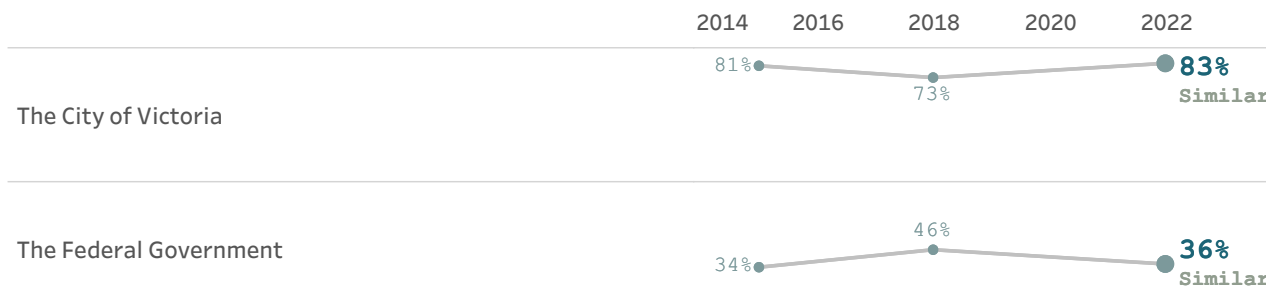


Please rate the following categories of Victoria government performance.
(% excellent or good)





Overall, how would you rate the quality of the services provided by each of the following?
 (% excellent or good)

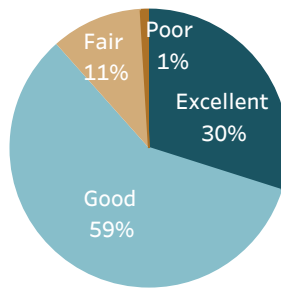


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

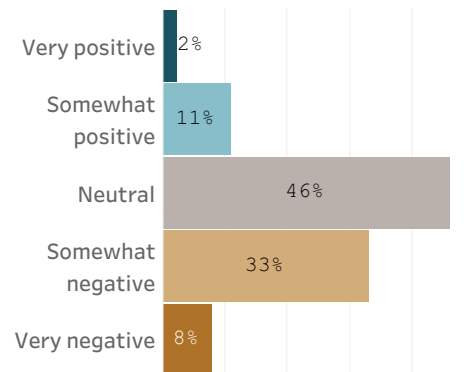
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

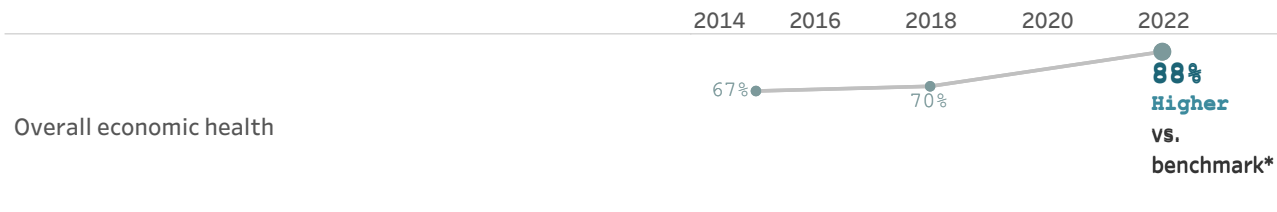
Overall economic health of Victoria, 2022



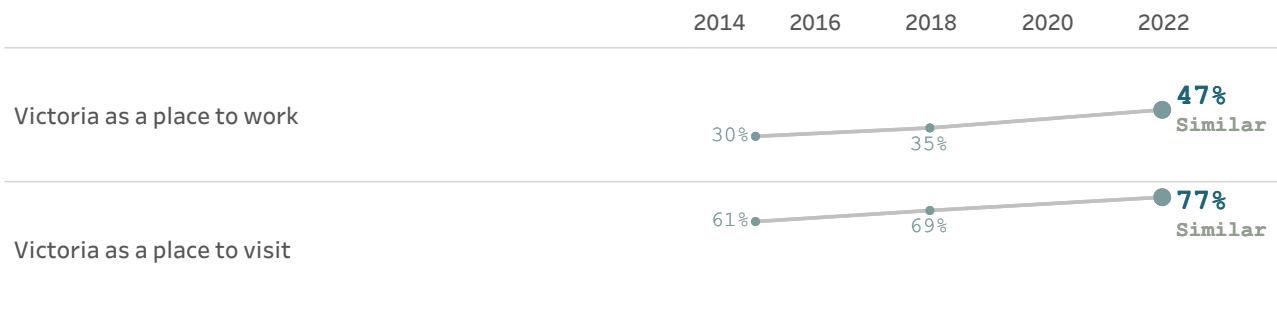
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



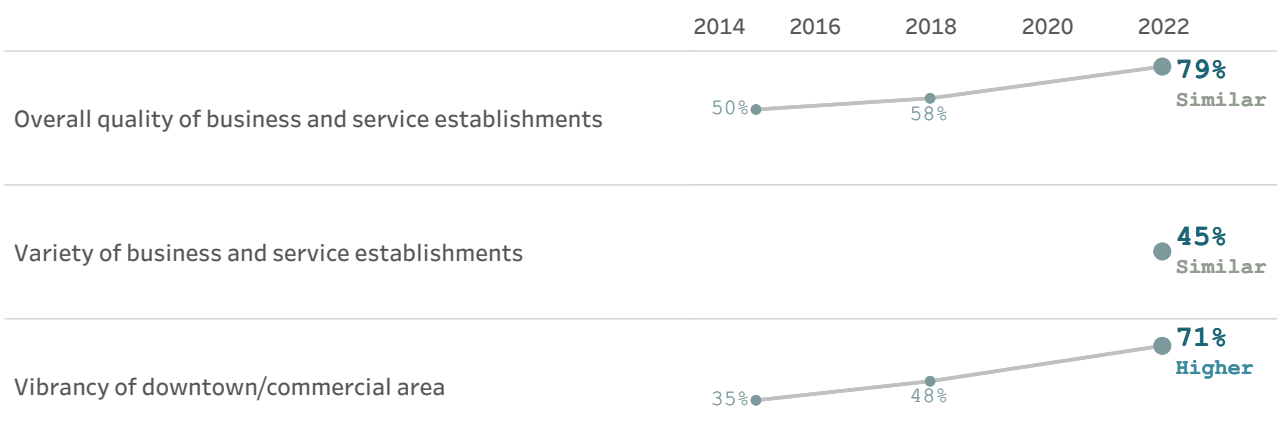
Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)



Please rate each of the following aspects of quality of life in Victoria.
(% excellent or good)



Please rate each of the following in the Victoria community.
(% excellent or good)



Employment opportunities



Shopping opportunities



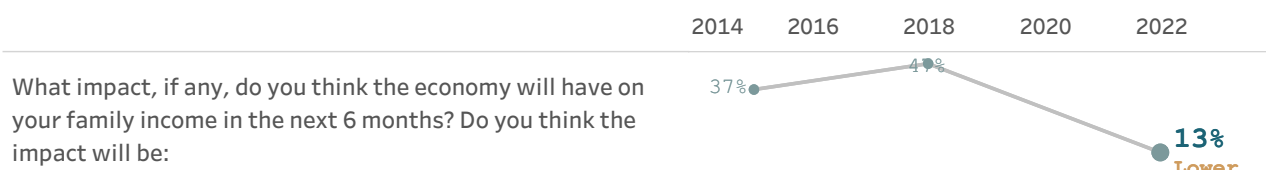
Cost of living



Please rate the quality of each of the following services in Victoria.
(% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

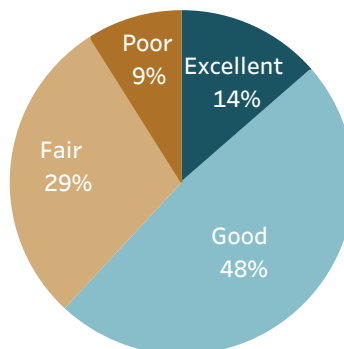


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

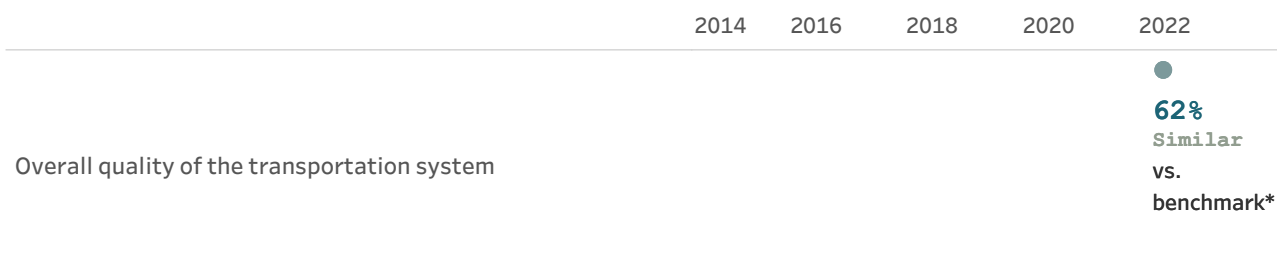
Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

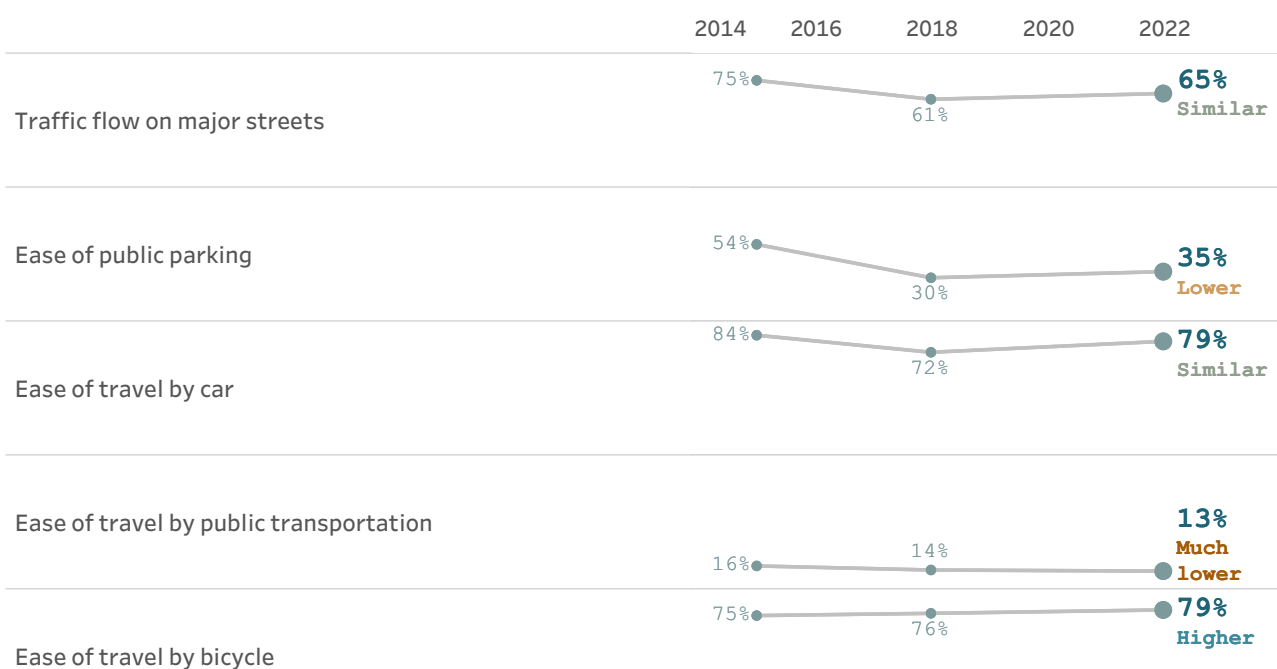
Overall quality of the transportation system in Victoria, 2022

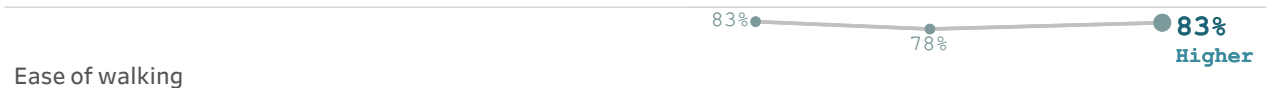


Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)

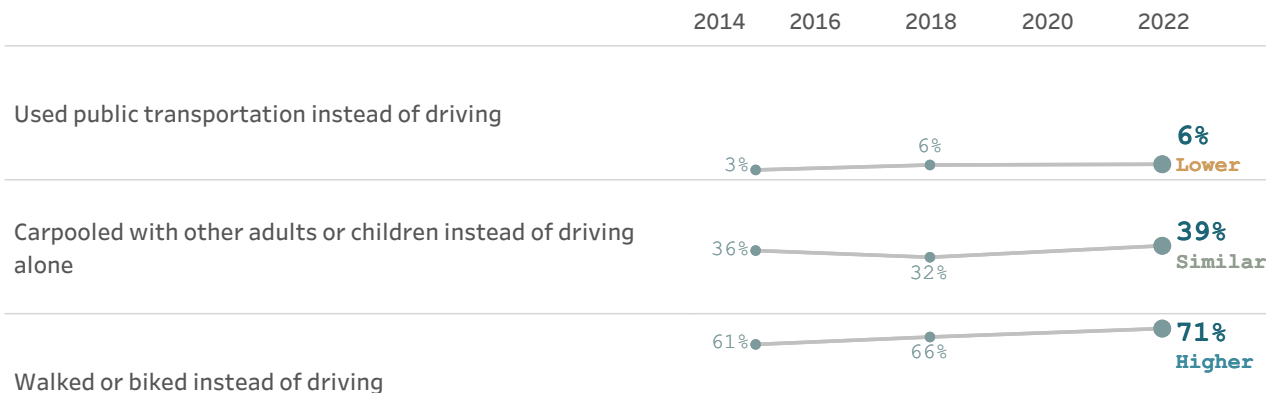


Please also rate each of the following in the Victoria community.
(% excellent or good)

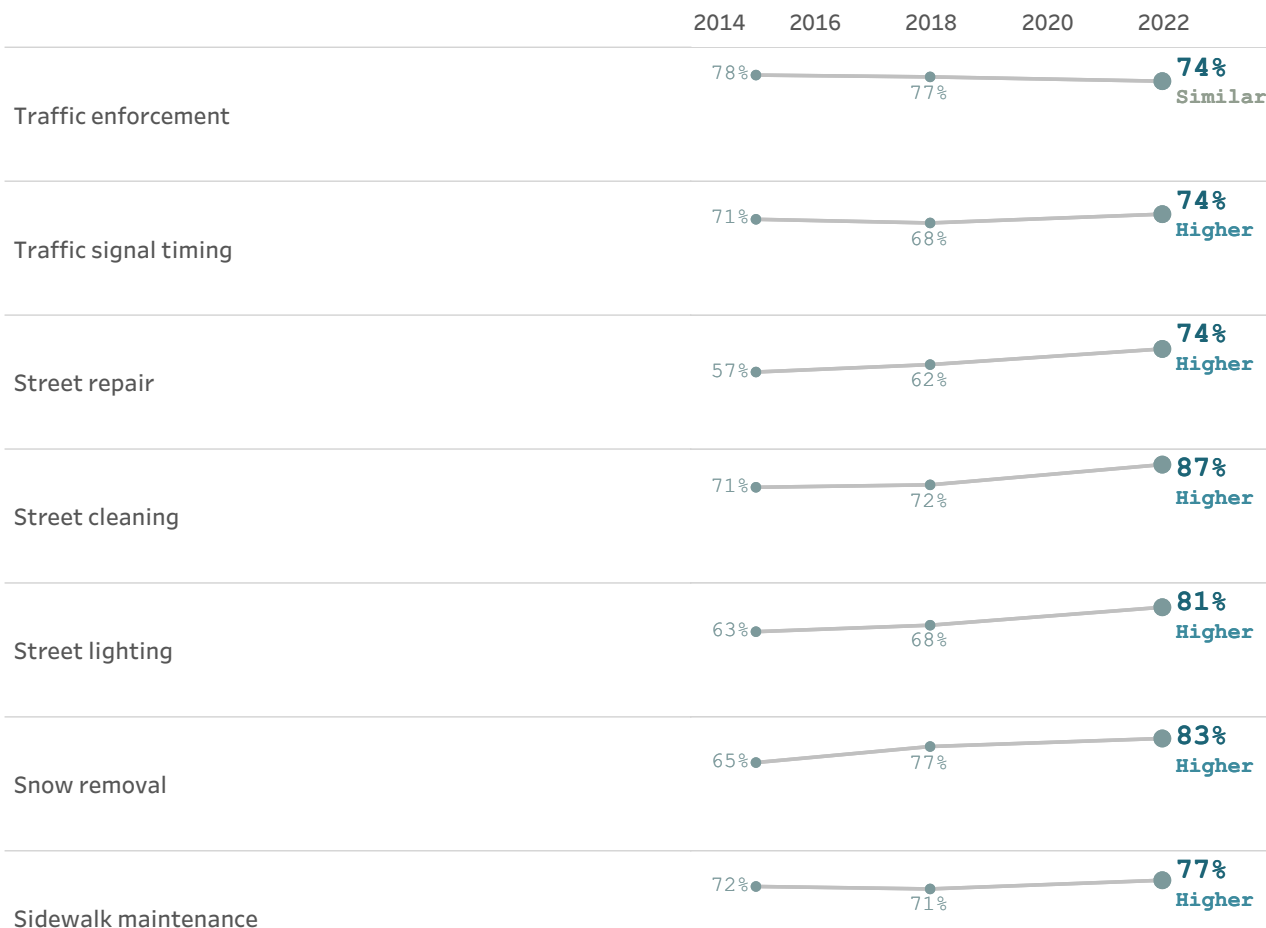




Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



Please rate the quality of each of the following services in Victoria.
(% excellent or good)



Bus or transit services

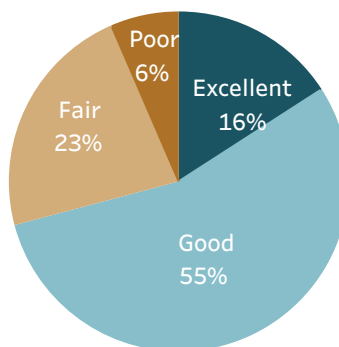


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

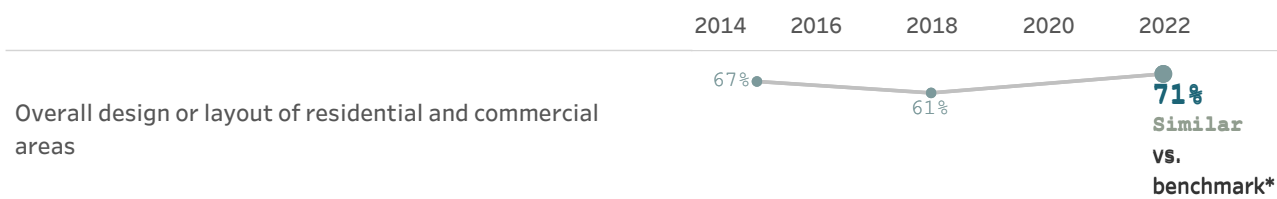
Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

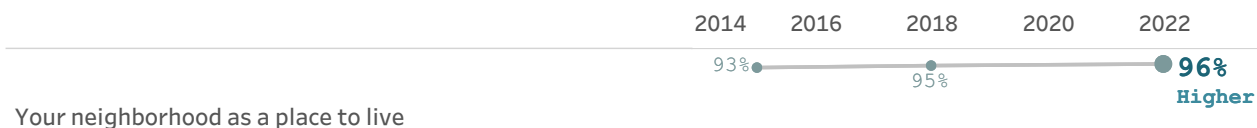
Overall design or layout of Victoria's residential and commercial areas, 2022



Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)



Please rate each of the following aspects of quality of life in Victoria.
(% excellent or good)

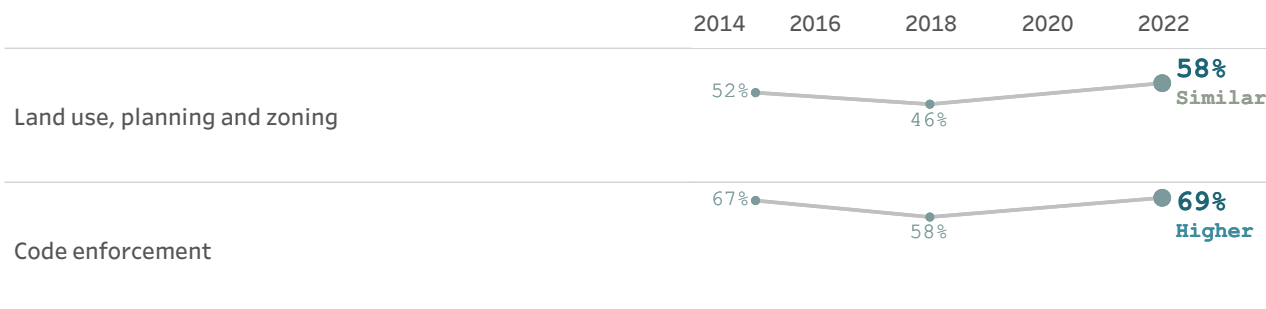


Please also rate each of the following in the Victoria community.
(% excellent or good)





Please rate the quality of each of the following services in Victoria.
(% excellent or good)

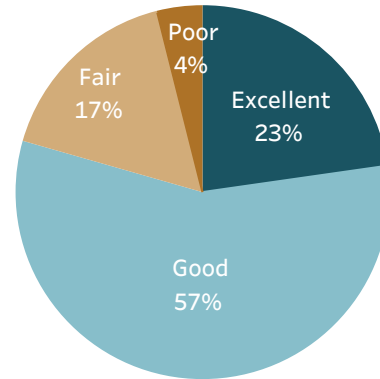


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

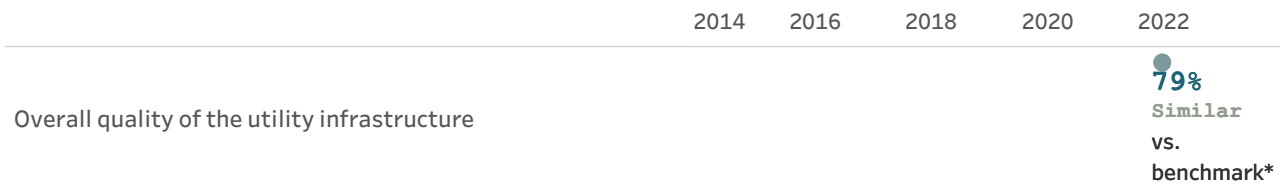
Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

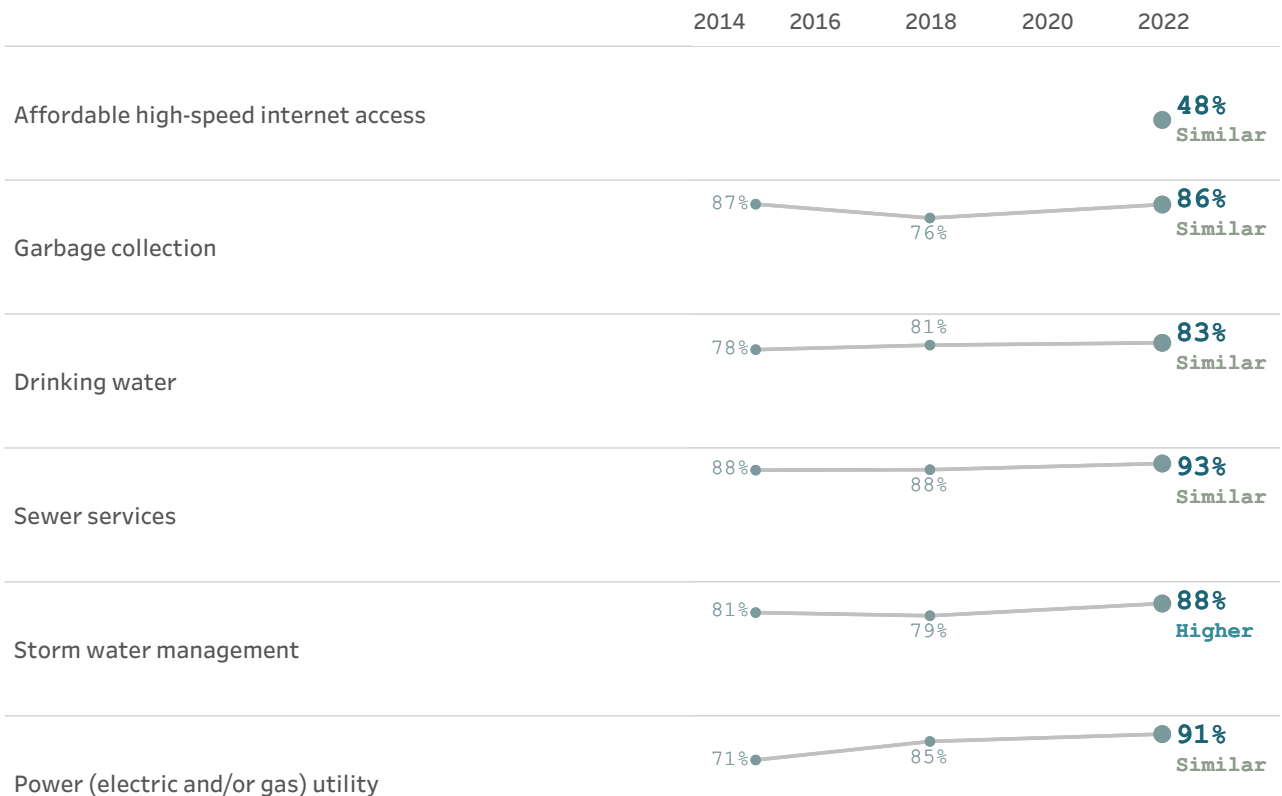
Overall quality of the utility infrastructure in Victoria, 2022

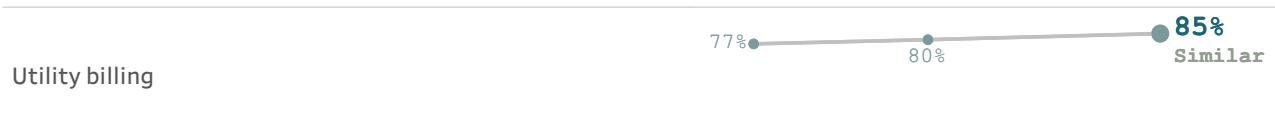


Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)



Please rate the quality of each of the following services in Victoria.
(% excellent or good)



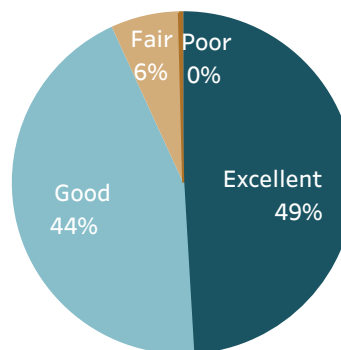


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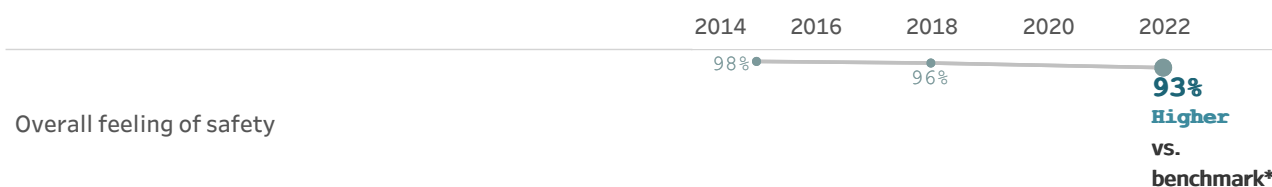
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

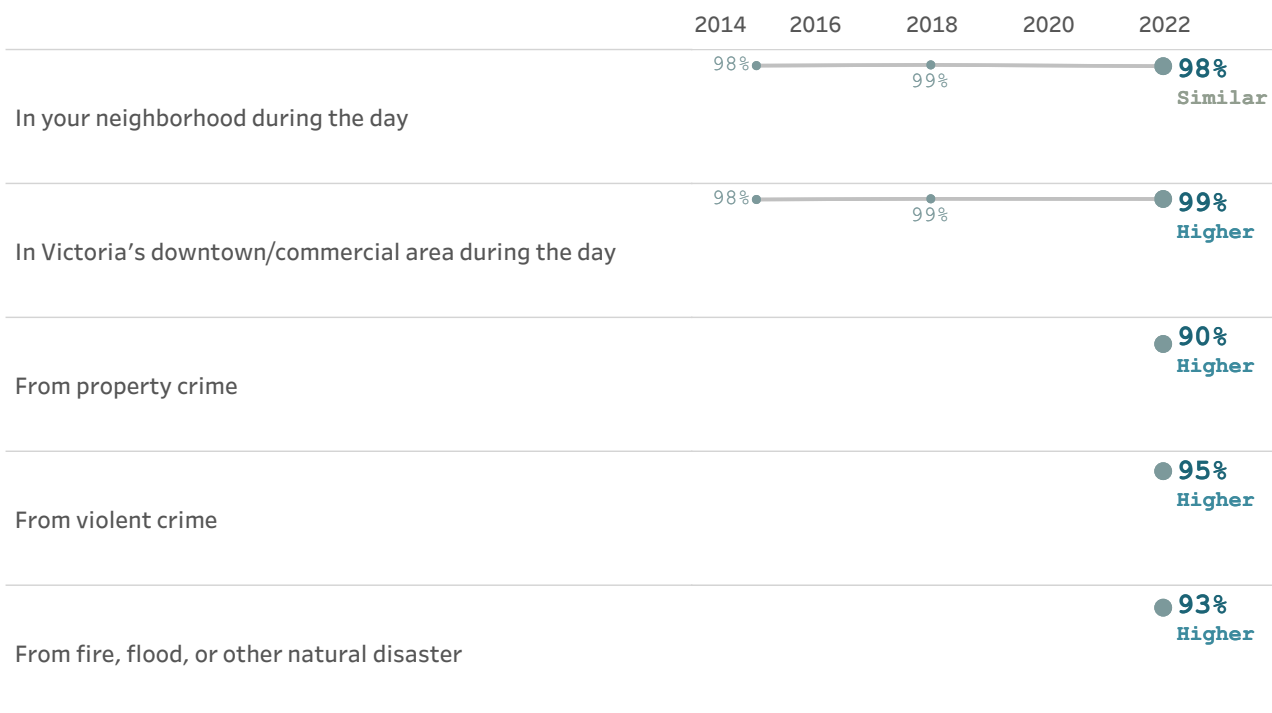
Overall feeling of safety in
Victoria, 2022



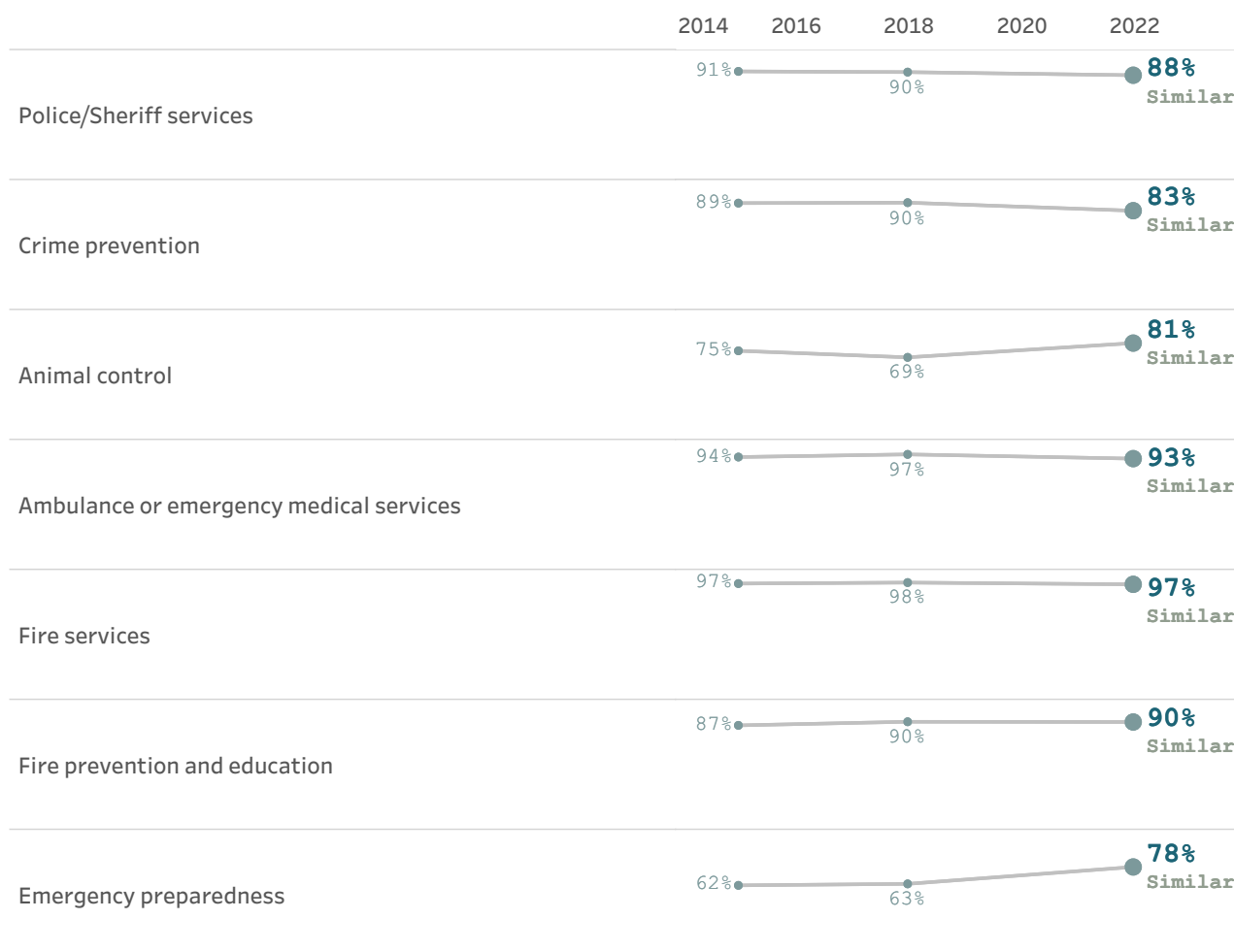
Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Victoria.
(% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

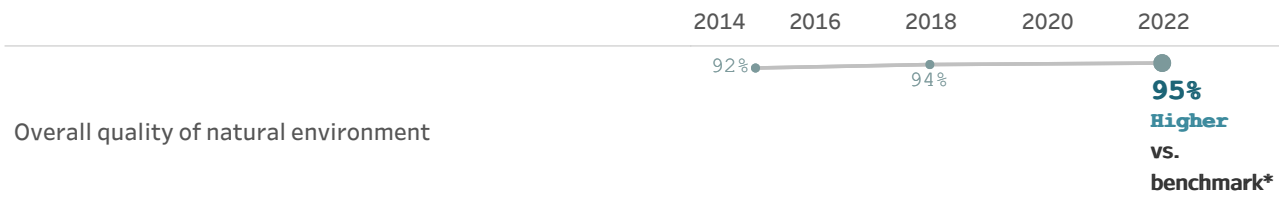
Overall quality of natural environment in Victoria, 2022



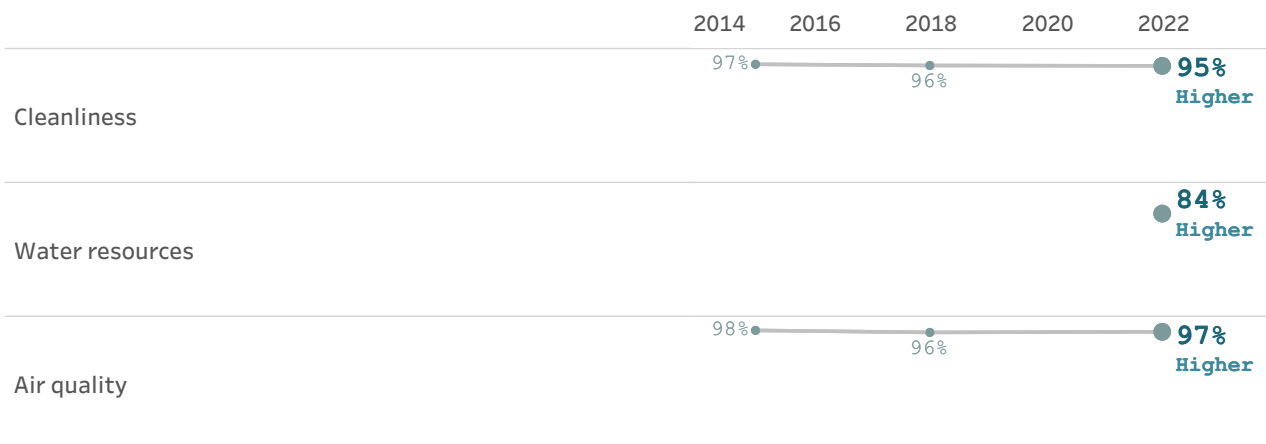
Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

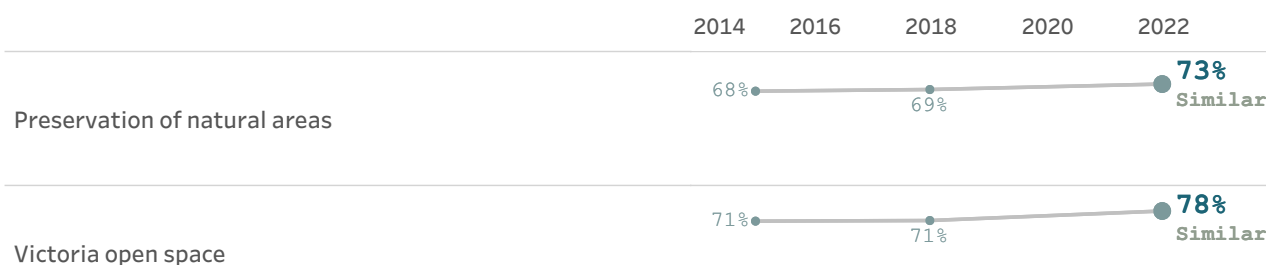
Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)

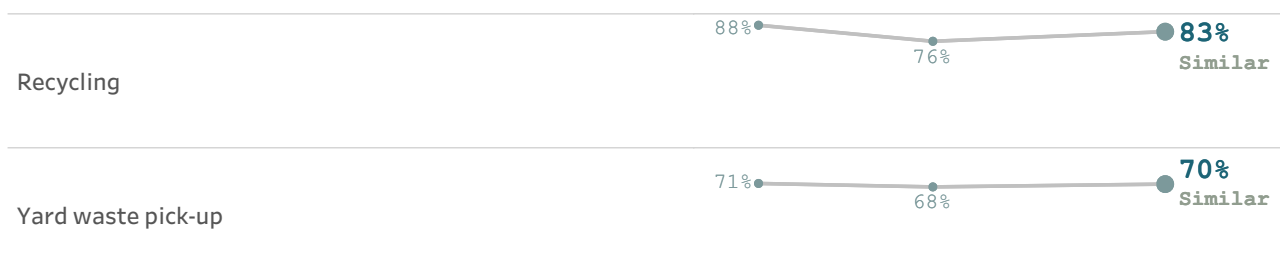


Please also rate each of the following in the Victoria community.
(% excellent or good)



Please rate the quality of each of the following services in Victoria.
(% excellent or good)





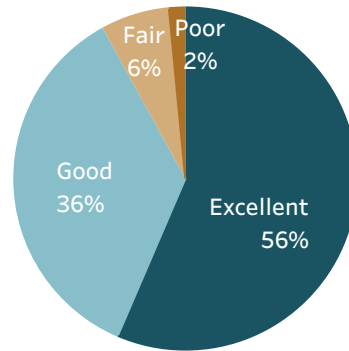
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2022

Parks and recreation

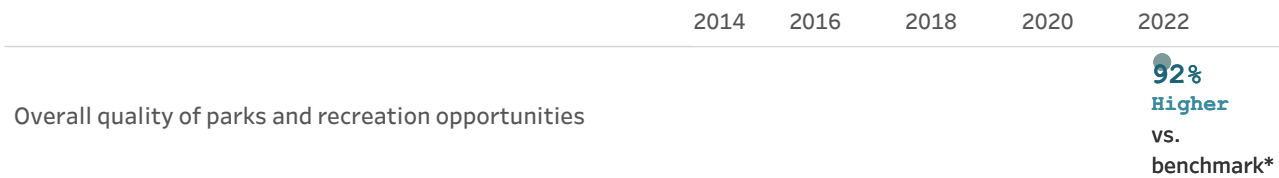
"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association



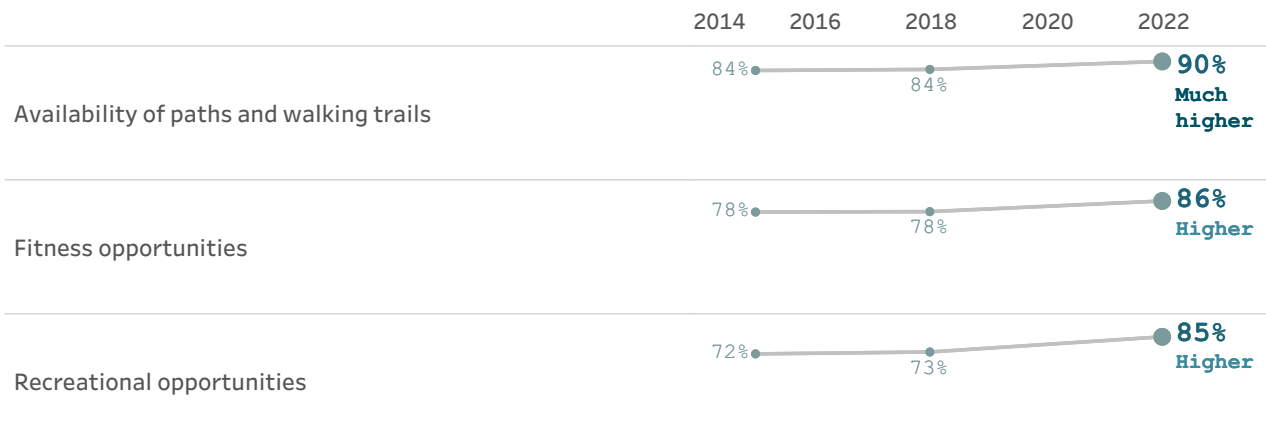
Please rate each of the following characteristics as they relate to Victoria as a whole.

(% excellent or good)



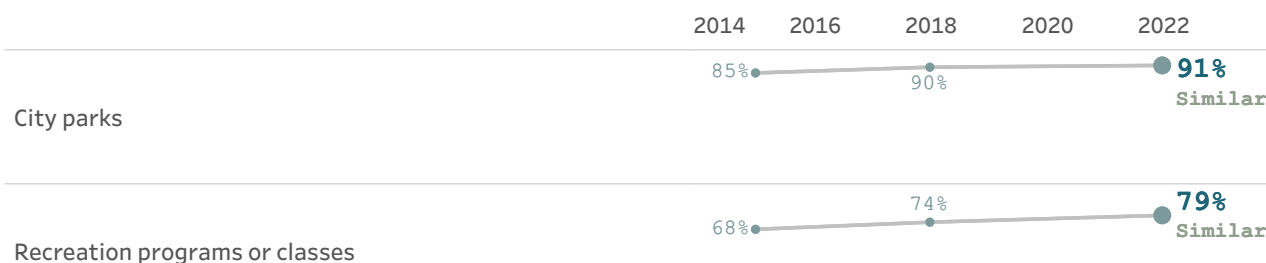
Please also rate each of the following in the Victoria community.

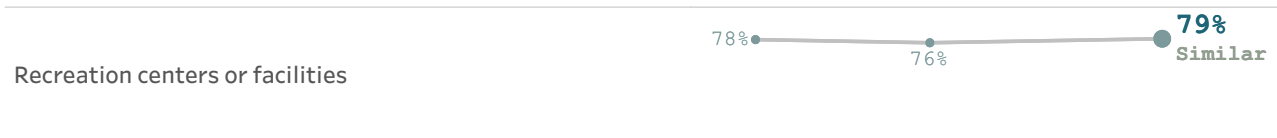
(% excellent or good)



Please rate the quality of each of the following services in Victoria.

(% excellent or good)



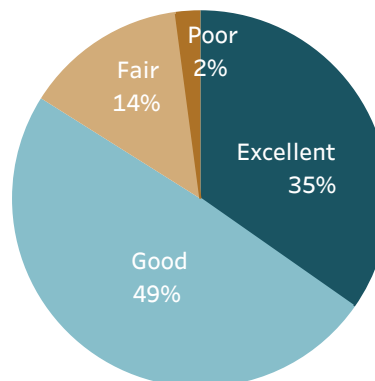


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

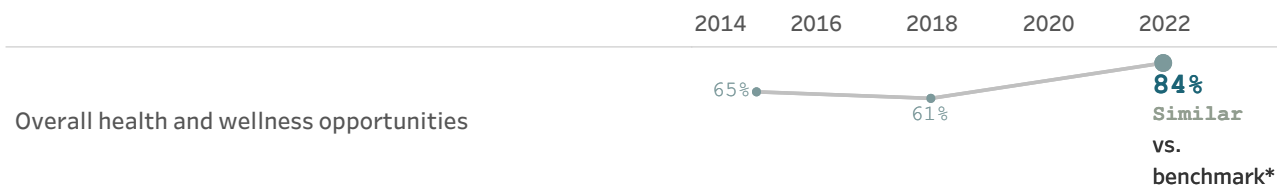
Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

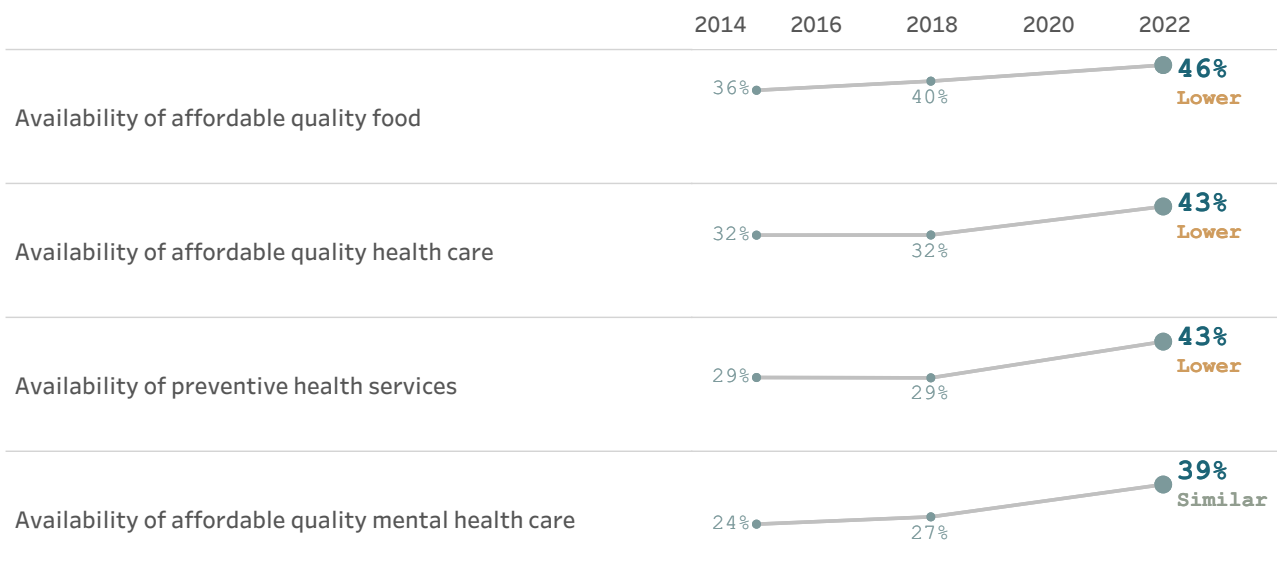
Overall health and wellness opportunities in Victoria, 2022



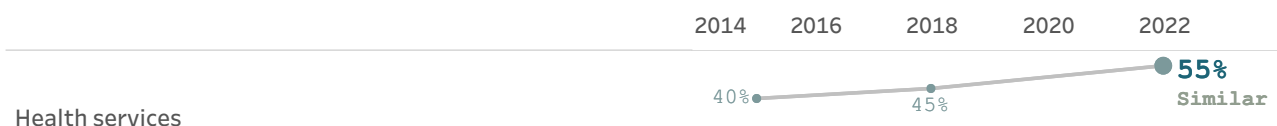
Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)



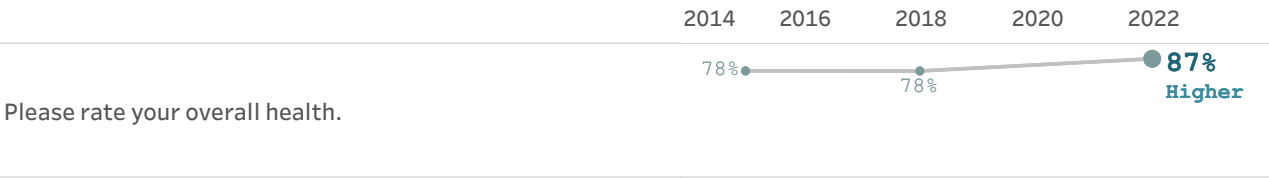
Please also rate each of the following in the Victoria community.
(% excellent or good)



Please rate the quality of each of the following services in Victoria.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

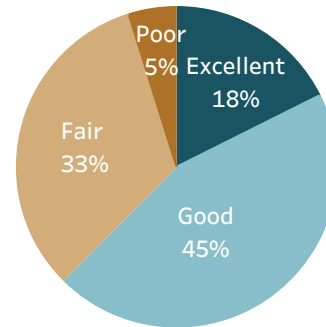


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

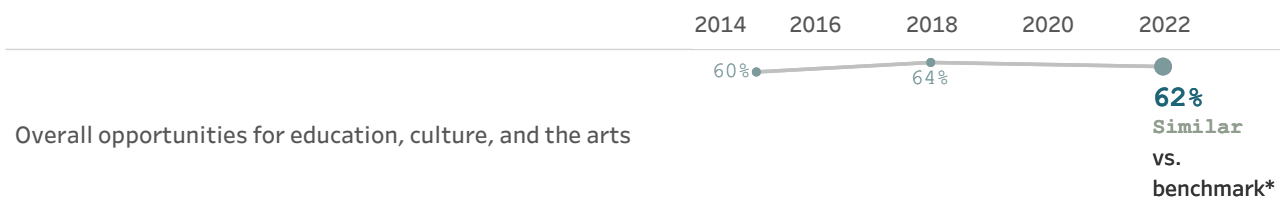
Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

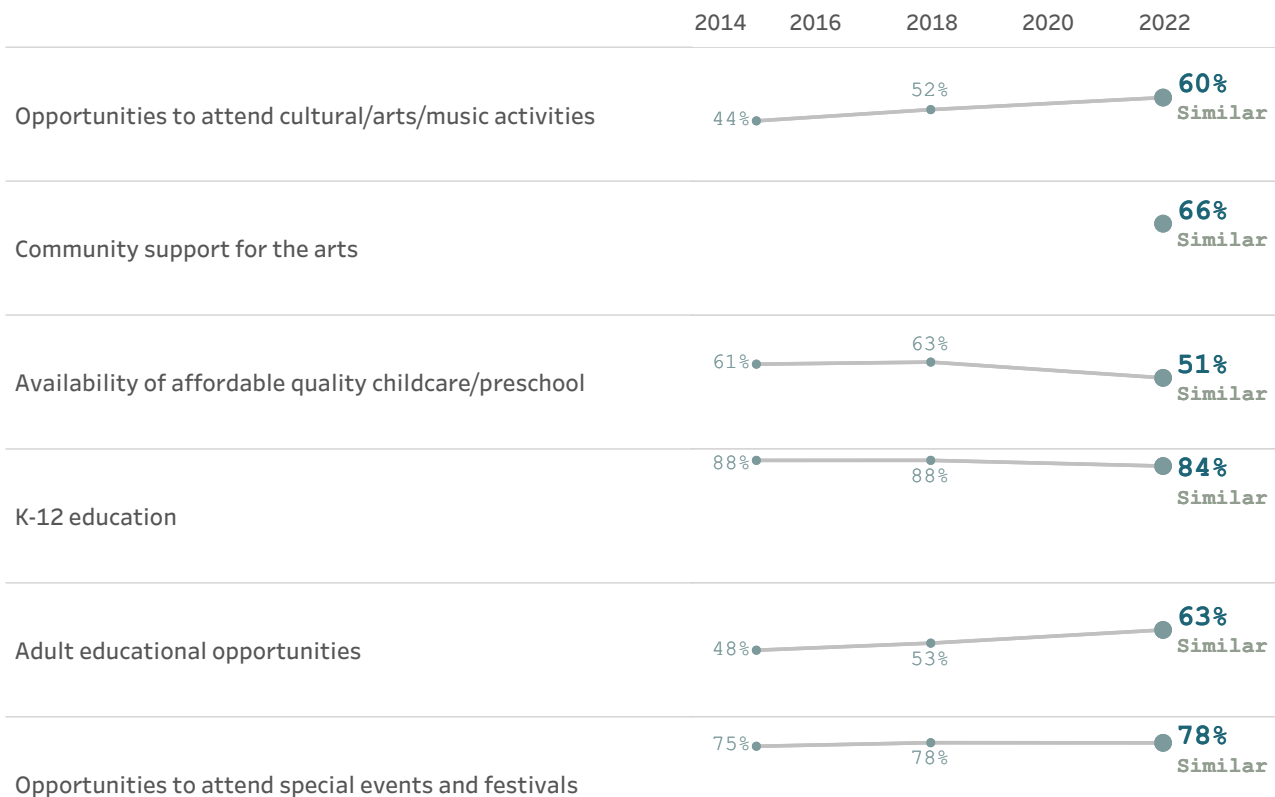
Overall opportunities for education, culture and the arts, 2022



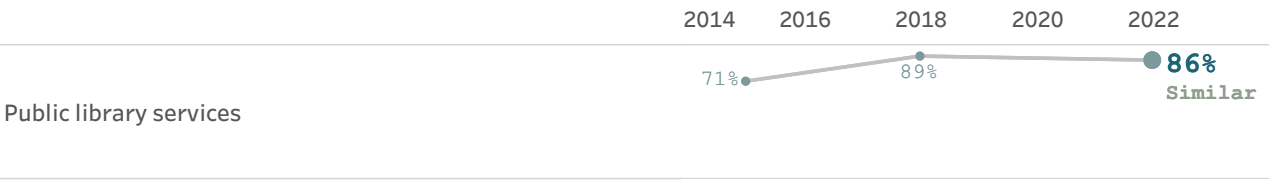
Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)



Please also rate each of the following in the Victoria community.
(% excellent or good)

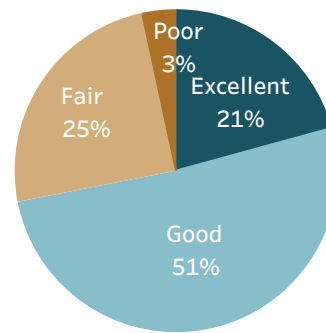


Please rate the quality of each of the following services in Victoria.
(% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

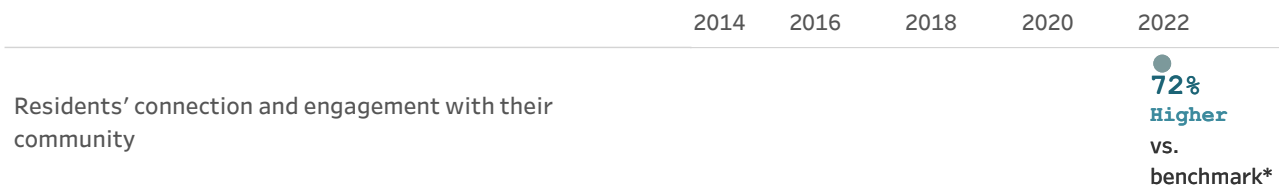
Residents' connection and engagement with their community, 2022



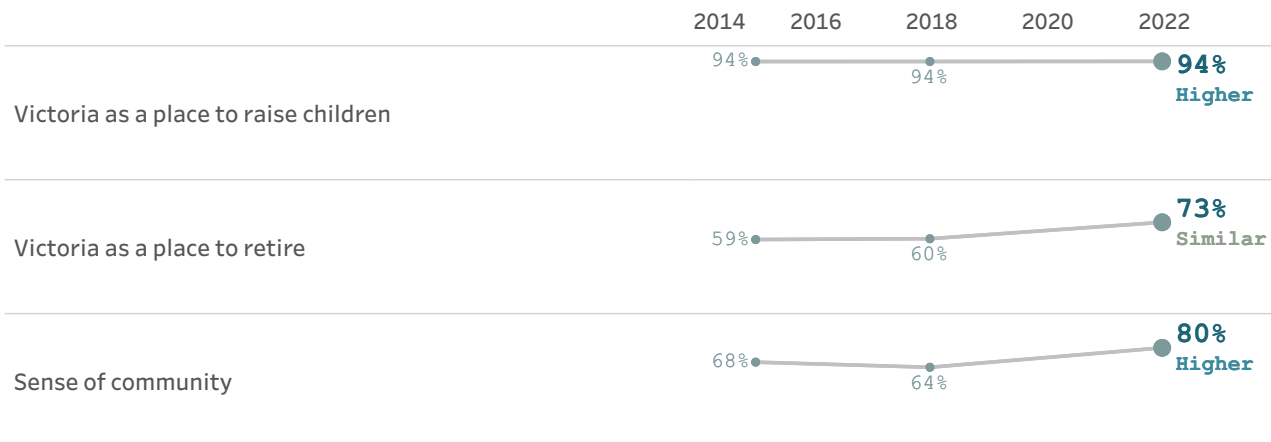
Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

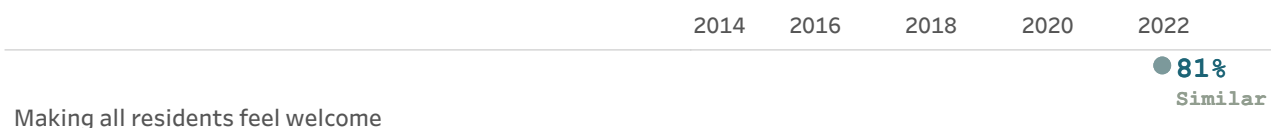
Please rate each of the following characteristics as they relate to Victoria as a whole.
(% excellent or good)

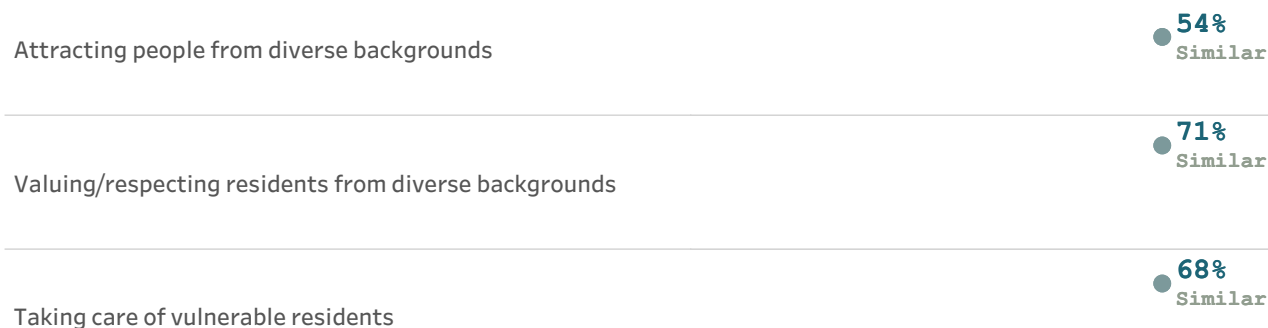


Please rate each of the following aspects of quality of life in Victoria.
(% excellent or good)

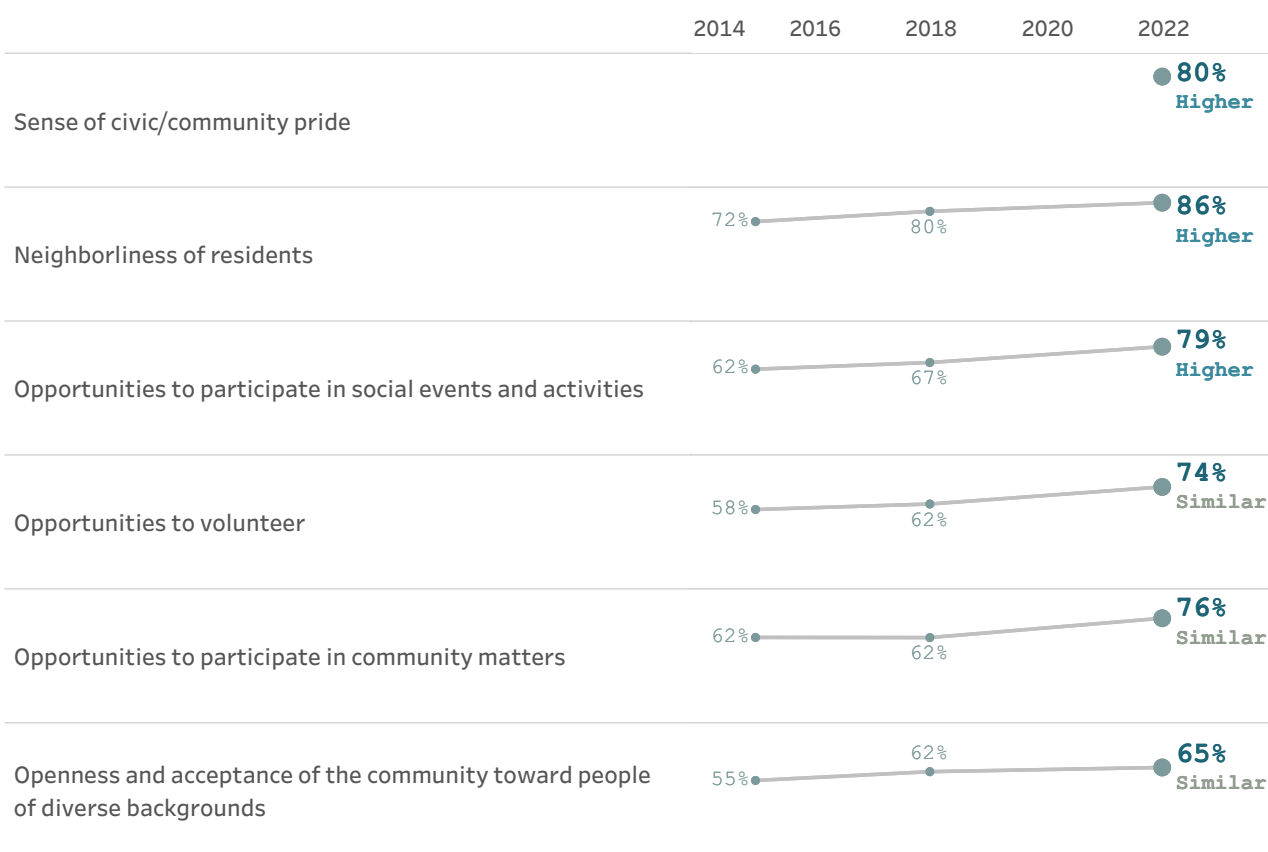


Please rate the job you feel the Victoria community does at each of the following.
(% excellent or good)





Please also rate each of the following in the Victoria community.
(% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

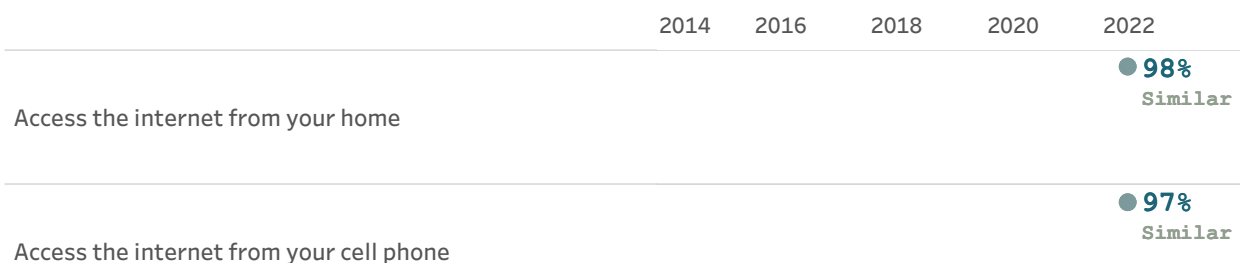
Residents' participation levels



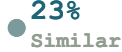
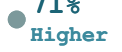
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



In general, how many times do you:
(% a few times a week or more)



Visit social media sites	
Use or check email	
Share your opinions online	
Shop online	

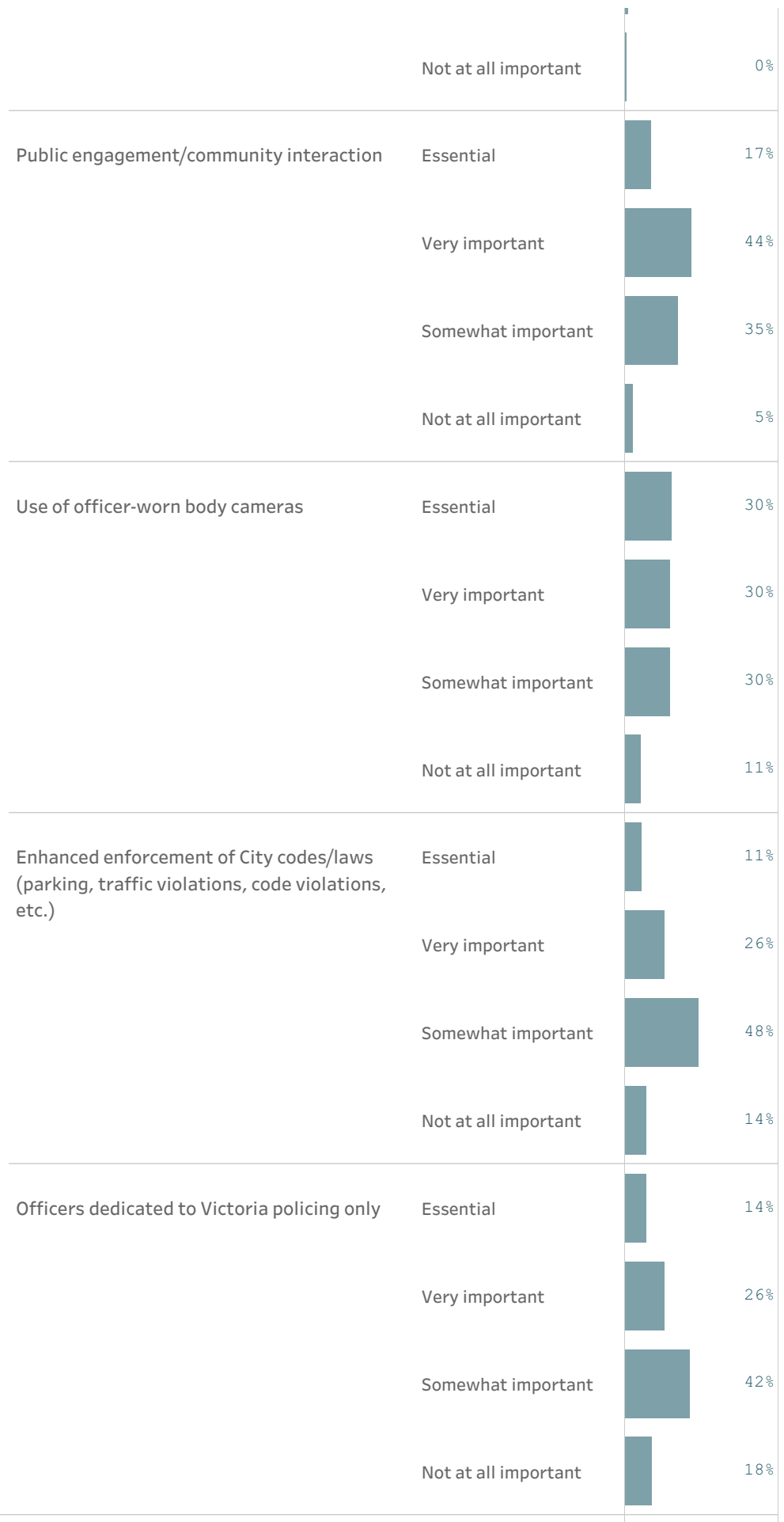
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

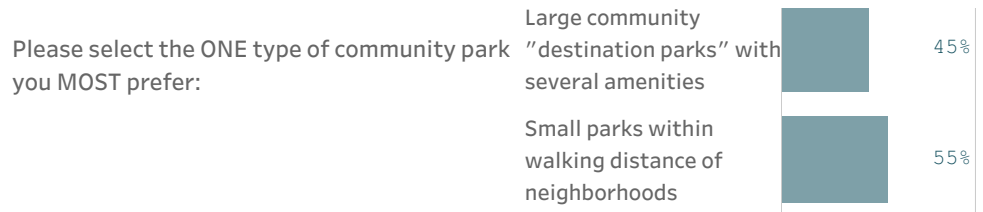
Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

Include “don’t know”
No

Victoria currently contracts its police services with the Carver County Sheriff’s Office, which provides deputies and patrols (one deputy at a time for 24/7 coverage) within the City and responds to police calls for service. Please indicate your level of satisfaction with the overall quality of services provided by the Sheriff’s Office (e.g., current level of patrols, response, and interaction provided by sheriff deputies)?	Very satisfied	<div></div>	66%	
	Somewhat satisfied	<div></div>	27%	
	Somewhat dissatisfied	<div></div>	4%	
	Very dissatisfied	<div></div>	2%	
Please indicate your level of support for the City to increase property taxes to fund additional police/public safety resources within Victoria.	Strongly support	<div></div>	15%	
	Somewhat support	<div></div>	41%	
	Somewhat oppose	<div></div>	26%	
	Strongly oppose	<div></div>	18%	
Please rate how important, if at all, you think each of the following police/public safety initiatives/operations are to improving the quality of life in Victoria:	24-hour patrols	Essential	<div></div>	30%
		Very important	<div></div>	37%
		Somewhat important	<div></div>	28%
		Not at all important	<div></div>	5%
	Timely response to calls for service	Essential	<div></div>	72%
		Very important	<div></div>	25%
		Somewhat important	<div></div>	2%





Open-ended questions

Victoria included an open-ended question on their survey. The verbatim responses were categorized by topic area and those topics are reported below with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment.

How would you address the biggest challenge or issue facing Victoria?

Economic/Commercial activity (downtown revitalization, availability of stores)	29%
Growth and Infrastructure (housing, utilities)	15%
Traffic, roads, mobility (sidewalks, paths, speeding, traffic lights, public transportation)	11%
Government (communication, planning, code/ordinance enforcement, transparency)	7%
Parks, Recreation, Natural environment (includes community spaces, offerings, new shooting range)	7%
Community values (small town feel, diversity, culture, education)	6%
Parking	6%
Crime and Safety	6%
N/A	6%
Taxes, Affordability (housing, cost of living)	6%
other	1%

National benchmark tables

This table contains the comparisons of Victoria's results to those from other communities. The first column shows the comparison of Victoria's rating to the benchmark. Victoria's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Victoria residents is statistically similar to or different than the benchmark. The second column is Victoria's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Victoria's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Victoria's result -- that is what percent of surveyed communities had a lower rating than Victoria.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Victoria.	Victoria as a place to live	Higher	97%	49	399	87
	Your neighborhood as a place to live	Higher	96%	9	332	97
	Victoria as a place to raise children	Higher	94%	26	401	93
	Victoria as a place to work	Similar	47%	298	384	22
	Victoria as a place to visit	Similar	77%	95	326	71
	Victoria as a place to retire	Similar	73%	116	386	70
	The overall quality of life	Higher	96%	27	442	94
	Sense of community	Higher	80%	27	334	92
Please rate each of the following characteristics as they relate to Victoria as a whole.	Overall economic health	Higher	88%	42	306	86
	Overall quality of the transportation system	Similar	62%	56	147	62
	Overall design or layout of residential and commercial areas	Similar	71%	104	300	65
	Overall quality of the utility infrastructure	Similar	79%	40	144	72
	Overall feeling of safety	Higher	93%	59	382	84
	Overall quality of natural environment	Higher	95%	17	311	94
	Overall quality of parks and recreation opportunities	Higher	92%	9	150	94
	Overall health and wellness opportunities	Similar	84%	51	301	83
	Overall opportunities for education, culture, and the arts	Similar	62%	160	304	47
	Residents' connection and engagement with their community	Higher	72%	15	145	90
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Victoria to someone who asks	Higher	96%	18	317	94
	Remain in Victoria for the next five years	Similar	93%	15	310	95
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	98%	28	366	92
	In Victoria's downtown/commercial area during the day	Higher	99%	9	341	97

Please rate how safe or unsafe you feel:	From property crime	Higher	90%	16	155	90
	From violent crime	Higher	95%	7	155	96
	From fire, flood, or other natural disaster	Higher	93%	3	143	98
Please rate the job you feel the Victoria community does at each of the following.	Making all residents feel welcome	Similar	81%	14	150	91
	Attracting people from diverse backgrounds	Similar	54%	103	148	31
	Valuing/respecting residents from diverse backgrounds	Similar	71%	34	148	77
	Taking care of vulnerable residents	Similar	68%	35	145	76
Please rate each of the following in the Victoria community.	Overall quality of business and service establishments	Similar	79%	56	309	82
	Variety of business and service establishments	Similar	45%	107	145	26
	Vibrancy of downtown/commercial area	Higher	71%	58	290	80
	Employment opportunities	Similar	30%	252	338	25
	Shopping opportunities	Lower	20%	285	324	12
	Cost of living	Similar	42%	156	303	48
	Overall image or reputation	Higher	91%	46	379	88
Please also rate each of the following in the Victoria community.	Traffic flow on major streets	Similar	65%	85	355	76
	Ease of public parking	Lower	35%	246	280	12
	Ease of travel by car	Similar	79%	80	334	76
	Ease of travel by public transportation	Much lower	13%	261	284	8
	Ease of travel by bicycle	Higher	79%	22	336	93
	Ease of walking	Higher	83%	39	336	88
	Well-planned residential growth	Higher	68%	25	147	83
	Well-planned commercial growth	Similar	36%	109	147	26
	Well-designed neighborhoods	Higher	78%	17	145	88
	Preservation of the historical or cultural character of the communi..	Similar	69%	44	143	69
	Public places where people want to spend time	Higher	82%	48	296	84
	Variety of housing options	Similar	63%	86	312	72
	Availability of affordable quality housing	Similar	43%	133	337	60
	Overall quality of new development	Higher	76%	20	330	94
	Overall appearance	Higher	90%	54	368	85
	Cleanliness	Higher	95%	15	338	95
	Water resources	Higher	84%	21	132	84

Please also rate each of the following in the Victoria community.	Air quality	Higher	97%	11	291	96
	Availability of paths and walking trails	Much higher	90%	19	340	94
	Fitness opportunities	Higher	86%	38	292	87
	Recreational opportunities	Higher	85%	56	323	82
	Availability of affordable quality food	Lower	46%	259	287	10
	Availability of affordable quality health care	Lower	43%	269	300	10
	Availability of preventive health services	Lower	43%	255	283	10
	Availability of affordable quality mental health care	Similar	39%	202	283	28
	Opportunities to attend cultural/arts/music activities	Similar	60%	150	320	53
	Community support for the arts	Similar	66%	49	144	66
	Availability of affordable quality childcare/preschool	Similar	51%	128	298	57
	K-12 education	Similar	84%	89	303	70
	Adult educational opportunities	Similar	63%	118	289	59
	Sense of civic/community pride	Higher	80%	17	144	88
	Neighborliness of residents	Higher	86%	4	296	98
	Opportunities to participate in social events and activities	Higher	79%	38	303	87
	Opportunities to attend special events and festivals	Similar	78%	68	310	78
	Opportunities to volunteer	Similar	74%	120	300	60
	Opportunities to participate in community matters	Similar	76%	48	304	84
	Openness and acceptance of the community toward people of dive..	Similar	65%	100	328	69
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Victoria for help or information	Similar	47%	168	357	53
	Contacted Victoria elected officials to express your opinion	Similar	17%	149	298	50
	Attended a local public meeting	Similar	25%	69	297	77
	Watched a local public meeting	Similar	25%	129	276	53
	Volunteered your time to some group/activity	Lower	20%	270	302	10
	Campaigned or advocated for a local issue, cause, or candidate	Similar	19%	165	286	42
	Voted in your most recent local election	Similar	85%	33	146	78
	Used public transportation instead of driving	Lower	6%	219	266	18
	Carpooled with other adults or children instead of driving alone	Similar	39%	169	291	42
	Walked or biked instead of driving	Higher	71%	50	295	83
Please rate the quality of each of the following	Public information services	Similar	76%	132	322	59

Please rate the quality of each of the following services in Victoria.





























Economic development	Similar	64%	102	313	67
Traffic enforcement	Similar	74%	142	382	63
Traffic signal timing	Higher	74%	17	302	94
Street repair	Higher	74%	33	382	91
Street cleaning	Higher	87%	36	323	89
Street lighting	Higher	81%	48	363	87
Snow removal	Higher	83%	34	282	88
Sidewalk maintenance	Higher	77%	37	328	89
Bus or transit services	Lower	22%	246	278	11
Land use, planning and zoning	Similar	58%	73	326	77
Code enforcement	Higher	69%	45	382	88
Affordable high-speed internet access	Similar	48%	86	140	39
Garbage collection	Similar	86%	166	358	53
Drinking water	Similar	83%	81	325	75
Sewer services	Similar	93%	34	326	89
Storm water management	Higher	88%	25	350	93
Power (electric and/or gas) utility	Similar	91%	23	243	90
Utility billing	Similar	85%	29	278	89
Police/Sheriff services	Similar	88%	186	433	57
Crime prevention	Similar	83%	108	381	71
Animal control	Similar	81%	48	345	86
Ambulance or emergency medical services	Similar	93%	196	344	43
Fire services	Similar	97%	169	377	55
Fire prevention and education	Similar	90%	53	315	83
Emergency preparedness	Similar	78%	64	314	79
Preservation of natural areas	Similar	73%	63	295	78
Victoria open space	Similar	78%	44	283	84
Recycling	Similar	83%	141	362	61
Yard waste pick-up	Similar	70%	202	304	33
City parks	Similar	91%	78	340	77
Recreation programs or classes	Similar	79%	98	334	70
































Please rate the quality of each of the following services in Victoria.	Recreation centers or facilities	Similar	79%	93	307	70
	Health services	Similar	55%	221	274	19
	Public library services	Similar	86%	196	350	44
	Overall customer service by Victoria employees	Similar	90%	45	397	88
Please rate the following categories of Victoria government performance.	The value of services for the taxes paid to Victoria	Similar	60%	137	405	66
	The overall direction that Victoria is taking	Similar	64%	128	353	64
	The job Victoria government does at welcoming resident involvem..	Similar	64%	50	347	85
	Overall confidence in Victoria government	Similar	62%	100	308	67
	Generally acting in the best interest of the community	Similar	66%	94	311	70
	Being honest	Similar	71%	64	301	79
	Being open and transparent to the public	Similar	66%	45	150	70
	Informing residents about issues facing the community	Similar	62%	51	156	67
	Treating all residents fairly	Higher	75%	29	308	90
	Treating residents with respect	Similar	80%	18	147	88
Overall, how would you rate the quality of the services provided by each ..	The City of Victoria	Similar	83%	105	402	74
	The Federal Government	Similar	36%	199	288	31
Please rate how important, if at all, you think it is for the Victoria community to focus on each of the following in the coming two years.	Overall economic health	Similar	91%	168	283	40
	Overall quality of the transportation system	Similar	67%	121	143	16
	Overall design or layout of residential and commercial areas	Similar	86%	27	283	90
	Overall quality of the utility infrastructure	Similar	90%	62	142	57
	Overall feeling of safety	Similar	91%	101	283	64
	Overall quality of natural environment	Similar	86%	74	283	74
	Overall quality of parks and recreation opportunities	Similar	82%	55	143	62
	Overall health and wellness opportunities	Lower	60%	276	283	2
	Overall opportunities for education, culture, and the arts	Lower	54%	281	283	0
	Residents' connection and engagement with their community	Similar	64%	265	283	6
In general, how many times do you:	Access the internet from your home	Similar	98%	17	143	88
	Access the internet from your cell phone	Similar	97%	8	143	95
	Visit social media sites	Similar	82%	36	142	75
	Use or check email	Similar	99%	12	143	92
	Share your opinions online	Similar	23%	135	143	6
































In general, how many times do you:	Shop online	Higher	71%	5	143	97
	Please rate your overall health.	Higher	87%	3	289	99
	What impact, if any, do you think the economy will have on your fa..	Lower	13%	288	292	1
































Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in Victoria.	Victoria as a place to live	Excellent		58%
		Good		39%
		Fair		3%
	Your neighborhood as a place to live	Excellent		64%
		Good		32%
		Fair		3%
		Poor		0%
	Victoria as a place to raise children	Excellent		65%
		Good		29%
		Fair		5%
		Poor		0%
	Victoria as a place to work	Excellent		20%
		Good		27%
		Fair		31%
		Poor		22%
	Victoria as a place to visit	Excellent		27%
		Good		50%
		Fair		21%
		Poor		2%
	Victoria as a place to retire	Excellent		31%
		Good		42%
		Fair		20%
		Poor		7%
	The overall quality of life	Excellent		50%
		Good		47%
		Fair		3%
		Poor		0%
	Sense of community	Excellent		33%

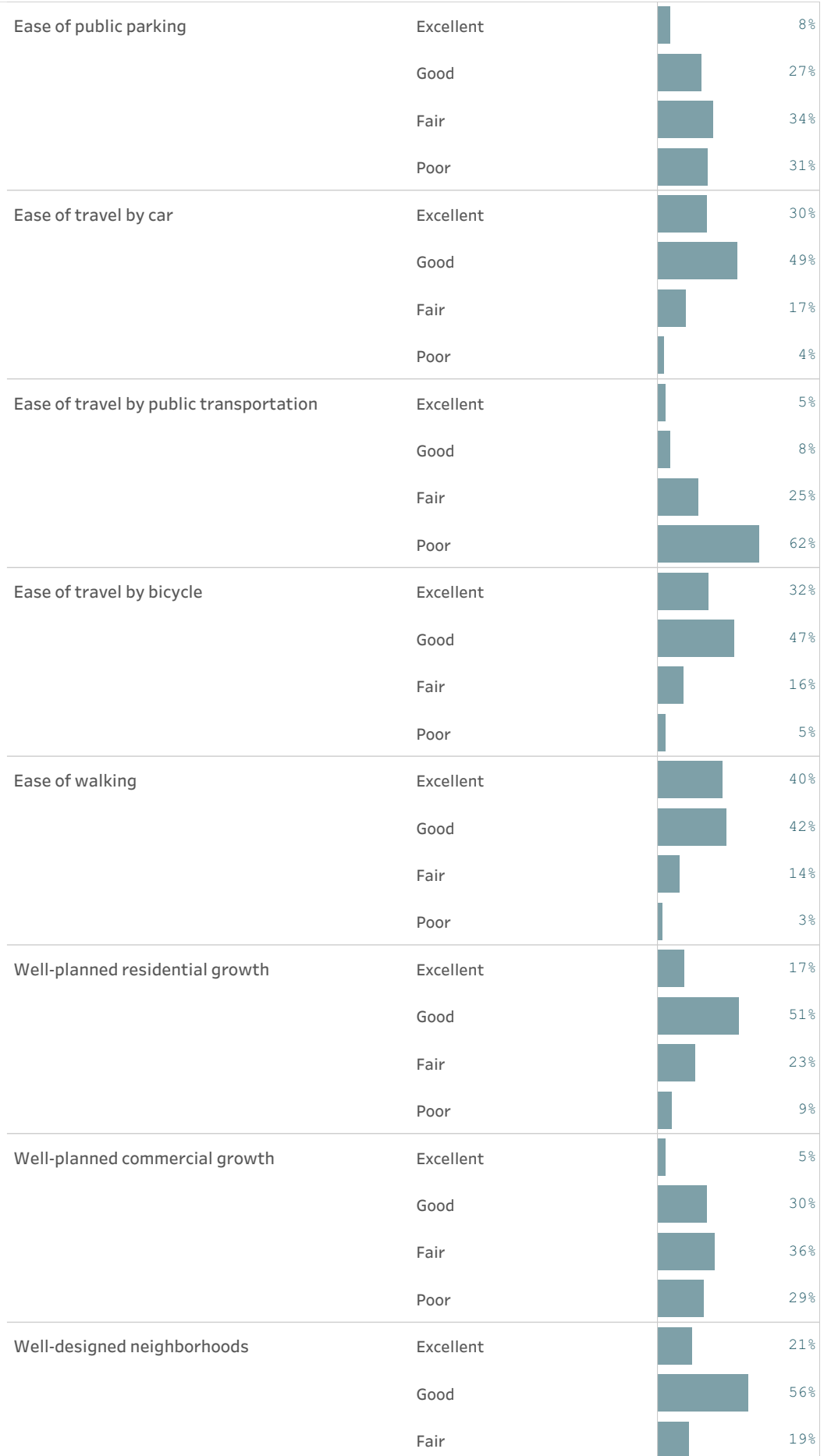
Please rate each of the following aspects of quality of life in Victoria.	Sense of community	Good		47%
		Fair		17%
		Poor		3%
Please rate each of the following characteristics as they relate to Victoria as a whole.	Overall economic health	Excellent		30%
		Good		59%
		Fair		11%
		Poor		1%
	Overall quality of the transportation system	Excellent		14%
		Good		48%
		Fair		29%
		Poor		9%
	Overall design or layout of residential and commercial areas	Excellent		16%
		Good		55%
		Fair		23%
		Poor		6%
	Overall quality of the utility infrastructure	Excellent		23%
		Good		57%
		Fair		17%
		Poor		4%
	Overall feeling of safety	Excellent		49%
		Good		44%
		Fair		6%
		Poor		0%
	Overall quality of natural environment	Excellent		59%
		Good		36%
		Fair		5%
		Poor		1%
	Overall quality of parks and recreation opportunities	Excellent		56%
		Good		36%
		Fair		6%
		Poor		2%
































Please rate each of the following characteristics as they relate to Victoria as a whole.	Overall health and wellness opportunities	Excellent		35%
		Good		49%
		Fair		14%
		Poor		2%
	Overall opportunities for education, culture, and the arts	Excellent		18%
		Good		45%
		Fair		33%
		Poor		5%
	Residents' connection and engagement with their community	Excellent		21%
		Good		51%
		Fair		25%
		Poor		3%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Victoria to someone who asks	Very likely		66%
		Somewhat likely		30%
		Somewhat unlikely		3%
		Very unlikely		1%
	Remain in Victoria for the next five years	Very likely		73%
		Somewhat likely		20%
		Somewhat unlikely		4%
		Very unlikely		3%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		88%
		Somewhat safe		10%
		Neither safe nor unsafe		1%
		Somewhat unsafe		1%
		Very unsafe		0%
	In Victoria's downtown/commercial area during the day	Very safe		89%
		Somewhat safe		10%
		Neither safe nor unsafe		1%
		Somewhat unsafe		0%
		Very unsafe		0%
	From property crime	Very safe		48%

Please rate how safe or unsafe you feel:	From property crime	Somewhat safe		42%
		Neither safe nor unsafe		7%
		Somewhat unsafe		3%
		Very unsafe		0%
	From violent crime	Very safe		80%
		Somewhat safe		16%
		Neither safe nor unsafe		4%
		Somewhat unsafe		1%
		Very unsafe		0%
	From fire, flood, or other natural disaster	Very safe		69%
		Somewhat safe		25%
		Neither safe nor unsafe		6%
		Somewhat unsafe		0%
		Very unsafe		0%
Please rate the job you feel the Victoria community does at each of the following.	Making all residents feel welcome	Excellent		32%
		Good		49%
		Fair		15%
		Poor		4%
	Attracting people from diverse backgrounds	Excellent		18%
		Good		35%
		Fair		28%
		Poor		18%
	Valuing/respecting residents from diverse backgrounds	Excellent		29%
		Good		42%
		Fair		21%
		Poor		8%
	Taking care of vulnerable residents	Excellent		22%
		Good		46%
		Fair		25%
		Poor		7%
Please rate each of the following in the Victoria community:	Overall quality of business and service establishments	Excellent		28%

Please rate each of the following in the Victoria community.	Overall quality of business and service establishments	Good		51%
		Fair		17%
		Poor		4%
	Variety of business and service establishments	Excellent		8%
		Good		37%
		Fair		42%
		Poor		13%
	Vibrancy of downtown/commercial area	Excellent		23%
		Good		49%
		Fair		25%
		Poor		4%
	Employment opportunities	Excellent		7%
		Good		23%
		Fair		42%
		Poor		28%
	Shopping opportunities	Excellent		4%
		Good		16%
		Fair		50%
		Poor		30%
	Cost of living	Excellent		6%
		Good		37%
		Fair		42%
		Poor		16%
	Overall image or reputation	Excellent		42%
		Good		50%
		Fair		8%
		Poor		1%
Please also rate each of the following in the Victoria community.	Traffic flow on major streets	Excellent		14%
		Good		52%
		Fair		25%
		Poor		9%
































Please also rate each of the following in the Victoria community.
































































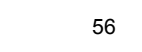
Please also rate each of the following in the Victoria community.	Well-designed neighborhoods	Poor		3%
	Preservation of the historical or cultural character of the community	Excellent		19%
		Good		50%
		Fair		24%
		Poor		7%
	Public places where people want to spend time	Excellent		26%
		Good		56%
		Fair		14%
		Poor		4%
	Variety of housing options	Excellent		16%
		Good		48%
		Fair		27%
		Poor		10%
	Availability of affordable quality housing	Excellent		8%
		Good		35%
		Fair		32%
		Poor		25%
	Overall quality of new development	Excellent		23%
		Good		53%
		Fair		20%
		Poor		5%
	Overall appearance	Excellent		37%
		Good		54%
		Fair		9%
		Poor		1%
	Cleanliness	Excellent		53%
		Good		42%
		Fair		5%
		Poor		0%
	Water resources	Excellent		36%
		Good		48%

Please also rate each of the following in the Victoria community.


































Please also rate each of the following in the Victoria community.	Availability of affordable quality mental health care	Good		32%
		Fair		28%
		Poor		33%
	Opportunities to attend cultural/arts/music activities	Excellent		12%
		Good		48%
		Fair		32%
		Poor		8%
	Community support for the arts	Excellent		17%
		Good		49%
		Fair		28%
		Poor		6%
	Availability of affordable quality childcare/preschool	Excellent		15%
		Good		36%
		Fair		34%
		Poor		14%
	K-12 education	Excellent		35%
		Good		49%
		Fair		12%
		Poor		3%
	Adult educational opportunities	Excellent		12%
		Good		51%
		Fair		30%
		Poor		7%
	Sense of civic/community pride	Excellent		25%
		Good		55%
		Fair		17%
		Poor		3%
	Neighborliness of residents	Excellent		36%
		Good		50%
		Fair		12%
		Poor		2%

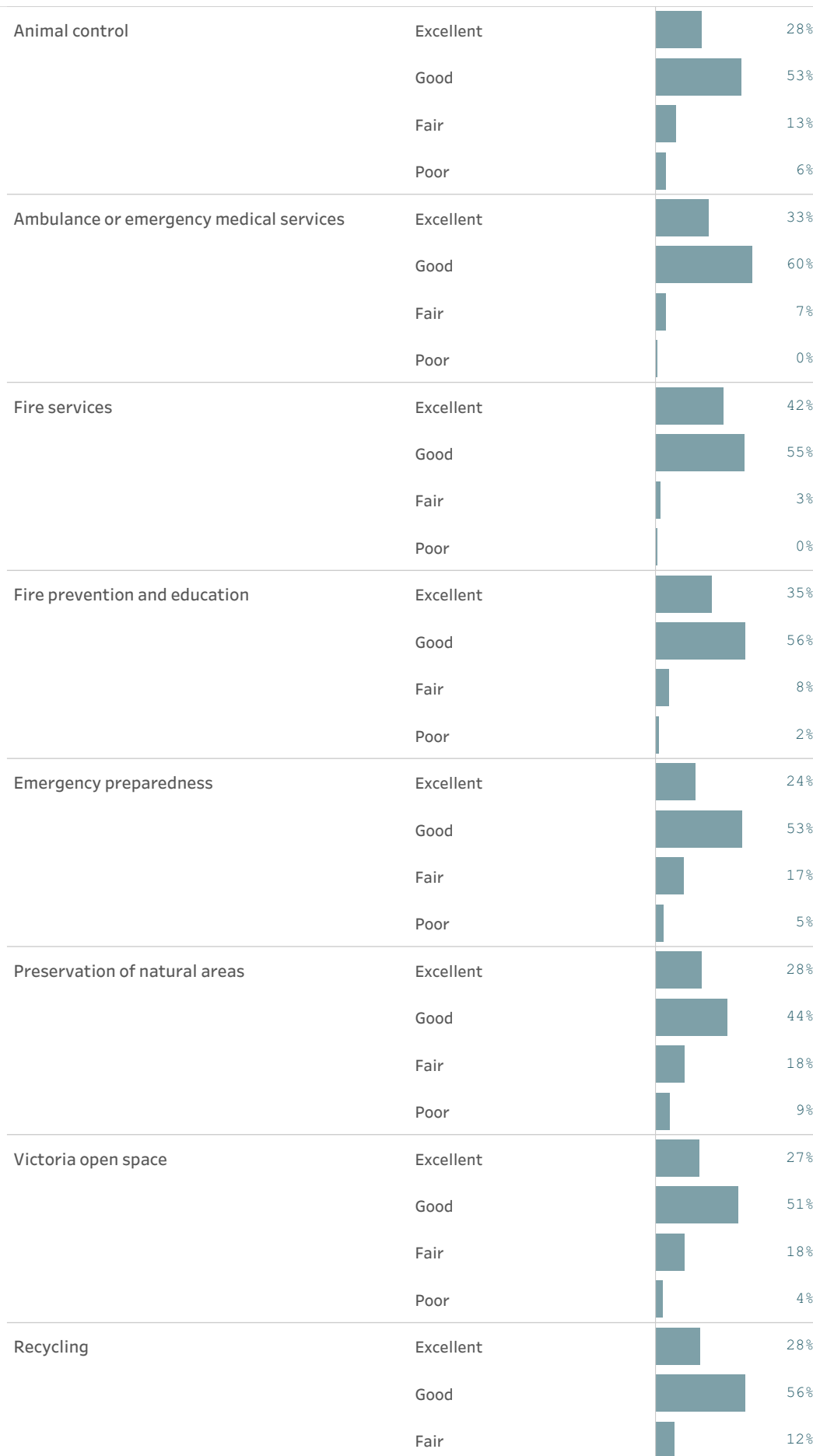
Please also rate each of the following in the Victoria community.	Opportunities to participate in social events and activities	Excellent		24%
		Good		54%
		Fair		19%
		Poor		3%
	Opportunities to attend special events and festivals	Excellent		24%
		Good		54%
		Fair		19%
		Poor		4%
	Opportunities to volunteer	Excellent		21%
		Good		53%
		Fair		21%
		Poor		5%
	Opportunities to participate in community matters	Excellent		21%
		Good		55%
		Fair		19%
		Poor		5%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		24%
		Good		41%
		Fair		23%
		Poor		12%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Victoria for help or information	No		53%
		Yes		47%
	Contacted Victoria elected officials to express your opinion	No		83%
		Yes		17%
	Attended a local public meeting	No		75%
		Yes		25%
	Watched a local public meeting	No		76%
		Yes		24%
	Volunteered your time to some group/activity	No		80%
		Yes		20%
	Campaigned or advocated for a local issue, cause, or candidate	No		82%
































Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	Yes		18%
	Voted in your most recent local election	No		15%
		Yes		85%
	Used public transportation instead of driving	No		94%
		Yes		6%
	Carpooled with other adults or children instead of driving alone	No		61%
		Yes		39%
	Walked or biked instead of driving	No		29%
		Yes		71%
Please rate the quality of each of the following services in Victoria.	Public information services	Excellent		11%
		Good		65%
		Fair		20%
		Poor		4%
	Economic development	Excellent		11%
		Good		54%
		Fair		30%
		Poor		5%
	Traffic enforcement	Excellent		12%
		Good		62%
		Fair		19%
		Poor		8%
	Traffic signal timing	Excellent		12%
		Good		63%
		Fair		21%
		Poor		5%
	Street repair	Excellent		10%
		Good		64%
		Fair		23%
		Poor		3%
	Street cleaning	Excellent		22%
		Good		65%
































Please rate the quality of each of the following services in Victoria.	Street cleaning	Fair	<div></div>	11%
		Poor	<div></div>	2%
	Street lighting	Excellent	<div></div>	20%
		Good	<div></div>	61%
		Fair	<div></div>	14%
		Poor	<div></div>	5%
	Snow removal	Excellent	<div></div>	30%
		Good	<div></div>	53%
		Fair	<div></div>	14%
		Poor	<div></div>	3%
	Sidewalk maintenance	Excellent	<div></div>	19%
		Good	<div></div>	58%
		Fair	<div></div>	18%
		Poor	<div></div>	5%
	Bus or transit services	Excellent	<div></div>	6%
		Good	<div></div>	15%
Fair		<div></div>	27%	
Poor		<div></div>	51%	
Land use, planning and zoning	Excellent	<div></div>	13%	
	Good	<div></div>	44%	
	Fair	<div></div>	30%	
	Poor	<div></div>	13%	
Code enforcement	Excellent	<div></div>	15%	
	Good	<div></div>	54%	
	Fair	<div></div>	21%	
	Poor	<div></div>	10%	
Affordable high-speed internet access	Excellent	<div></div>	16%	
	Good	<div></div>	31%	
	Fair	<div></div>	27%	
	Poor	<div></div>	26%	
Garbage collection	Excellent	<div></div>	32%	
































Please rate the quality of each of the following services in Victoria.	Garbage collection	Good		55%
		Fair		11%
		Poor		2%
	Drinking water	Excellent		34%
		Good		49%
		Fair		13%
		Poor		4%
	Sewer services	Excellent		33%
		Good		60%
		Fair		6%
		Poor		0%
	Storm water management	Excellent		29%
		Good		59%
		Fair		10%
		Poor		2%
	Power (electric and/or gas) utility	Excellent		34%
		Good		57%
		Fair		8%
		Poor		0%
	Utility billing	Excellent		26%
		Good		59%
		Fair		14%
		Poor		1%
	Police/Sheriff services	Excellent		30%
		Good		57%
		Fair		10%
		Poor		2%
	Crime prevention	Excellent		27%
		Good		56%
		Fair		13%
		Poor		4%

Please rate the quality of each of the following services in Victoria.

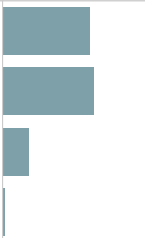



































Please rate the quality of each of the following services in Victoria.	Recycling	Poor		5%
	Yard waste pick-up	Excellent		23%
		Good		47%
		Fair		20%
		Poor		11%
	City parks	Excellent		39%
		Good		53%
		Fair		8%
		Poor		1%
	Recreation programs or classes	Excellent		24%
		Good		54%
		Fair		19%
		Poor		2%
	Recreation centers or facilities	Excellent		25%
		Good		54%
		Fair		17%
		Poor		4%
	Health services	Excellent		14%
		Good		41%
		Fair		28%
		Poor		17%
	Public library services	Excellent		34%
		Good		52%
		Fair		12%
		Poor		1%
	Overall customer service by Victoria employees	Excellent		35%
		Good		54%
		Fair		9%
		Poor		1%
Please rate the following categories of Victoria government performance.	The value of services for the taxes paid to Victoria	Excellent		12%
		Good		48%

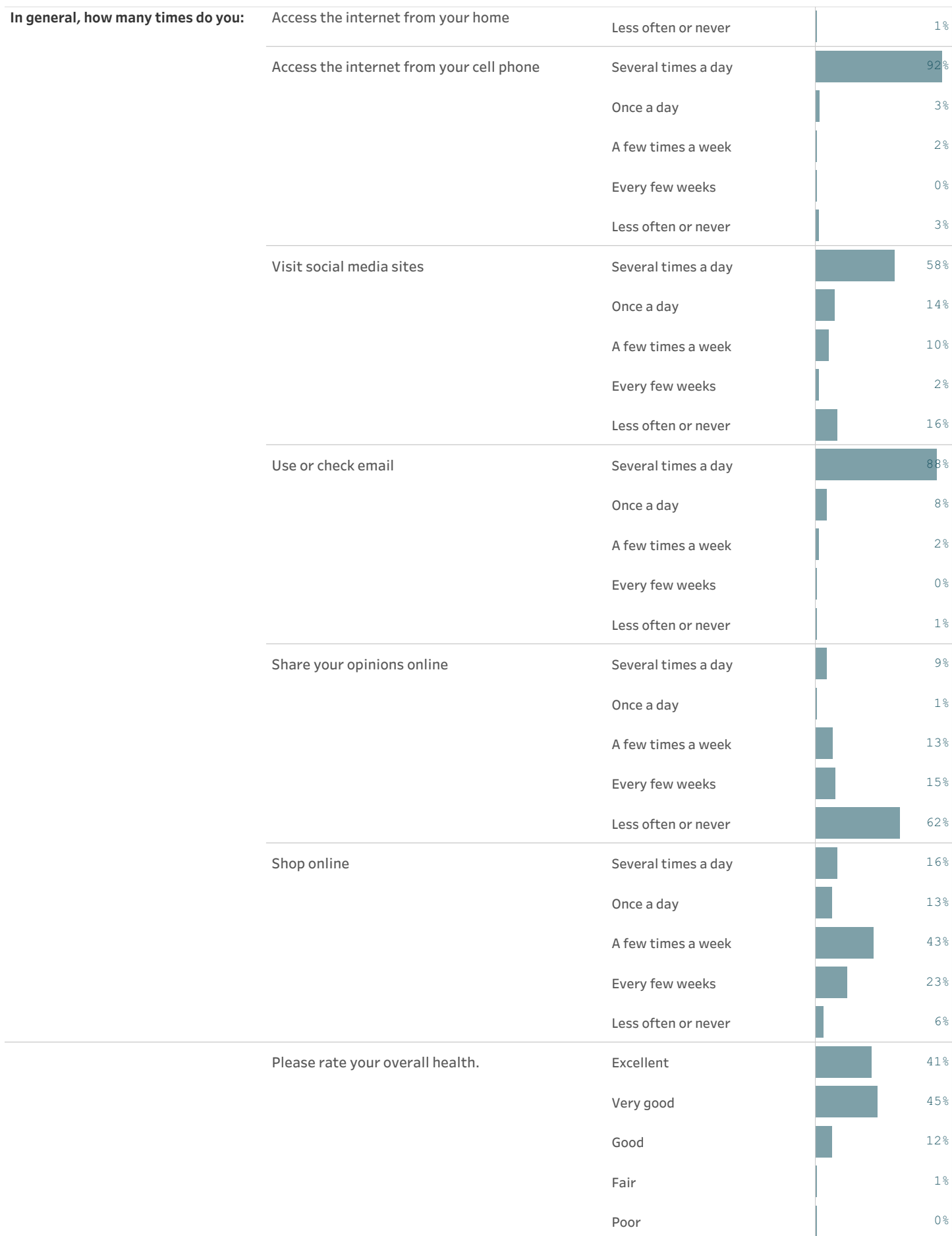
Please rate the following categories of Victoria government performance.	The value of services for the taxes paid to Victoria	Fair		30%
		Poor		10%
	The overall direction that Victoria is taking	Excellent		13%
		Good		51%
		Fair		29%
		Poor		8%
	The job Victoria government does at welcoming resident involvement	Excellent		17%
		Good		47%
		Fair		29%
		Poor		7%
	Overall confidence in Victoria government	Excellent		12%
		Good		50%
		Fair		30%
		Poor		9%
	Generally acting in the best interest of the community	Excellent		15%
		Good		51%
		Fair		26%
		Poor		8%
	Being honest	Excellent		19%
		Good		52%
		Fair		20%
		Poor		9%
	Being open and transparent to the public	Excellent		16%
		Good		50%
		Fair		25%
		Poor		10%
	Informing residents about issues facing the community	Excellent		14%
		Good		48%
		Fair		25%
		Poor		13%
	Treating all residents fairly	Excellent		23%















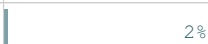
















Please rate the following categories of Victoria government performance.	Treating all residents fairly	Good		51%
		Fair		18%
		Poor		7%
	Treating residents with respect	Excellent		25%
		Good		55%
		Fair		17%
		Poor		3%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Victoria	Excellent		24%
		Good		60%
		Fair		15%
		Poor		2%
	The Federal Government	Excellent		4%
		Good		33%
		Fair		39%
		Poor		25%
Please rate how important, if at all, you think it is for the Victoria community to focus on each of the following in the coming two years.	Overall economic health	Essential		44%
		Very important		47%
		Somewhat important		8%
		Not at all important		1%
	Overall quality of the transportation system	Essential		23%
		Very important		44%
		Somewhat important		29%
		Not at all important		4%
	Overall design or layout of residential and commercial areas	Essential		40%
		Very important		46%
		Somewhat important		13%
		Not at all important		1%
	Overall quality of the utility infrastructure	Essential		48%
		Very important		42%
		Somewhat important		10%
		Not at all important		0%



















Please rate how important, if at all, you think it is for the Victoria community to focus on each of the following in the coming two years.

Overall feeling of safety	Essential		60%
	Very important		31%
	Somewhat important		8%
	Not at all important		1%
Overall quality of natural environment	Essential		42%
	Very important		44%
	Somewhat important		13%
	Not at all important		1%
Overall quality of parks and recreation opportunities	Essential		31%
	Very important		50%
	Somewhat important		18%
	Not at all important		0%
Overall health and wellness opportunities	Essential		17%
	Very important		42%
	Somewhat important		36%
	Not at all important		4%
Overall opportunities for education, culture, and the arts	Essential		16%
	Very important		39%
	Somewhat important		41%
	Not at all important		4%
Residents' connection and engagement with their community	Essential		16%
	Very important		48%
	Somewhat important		34%
	Not at all important		2%
Victoria currently contracts its police services with the Carver County Sheriff's Office, which provides deputies and patrols (one deputy at a time for 24/7 coverage) within the City and responds to police calls for service. Please indicate your level of satisfaction with the overall quality of services provided by the Sheriff's Office (e.g., c..	Very satisfied		66%
	Somewhat satisfied		27%
	Somewhat dissatisfied		4%
	Very dissatisfied		2%
Please indicate your level of support for the City to increase property taxes to fund additional police/public safety resources within Victoria.	Strongly support		15%
	Somewhat support		41%
	Somewhat oppose		26%

Please rate how important, if at all, you think each of the following police/public safety initiatives/operations are to improving the quality of life in Victoria:	to increase property taxes to fund additional police/public safety resources within Victoria.	Strongly oppose		18%
	24-hour patrols	Essential		30%
		Very important		37%
		Somewhat important		28%
		Not at all important		5%
	Timely response to calls for service	Essential		72%
		Very important		25%
		Somewhat important		2%
		Not at all important		0%
	Public engagement/community interaction	Essential		17%
		Very important		44%
		Somewhat important		35%
		Not at all important		5%
	Use of officer-worn body cameras	Essential		30%
		Very important		30%
		Somewhat important		30%
		Not at all important		11%
	Enhanced enforcement of City codes/laws (parking, traffic violations, code violations, etc.)	Essential		11%
		Very important		26%
		Somewhat important		48%
		Not at all important		14%
	Officers dedicated to Victoria policing only	Essential		14%
		Very important		26%
		Somewhat important		42%
		Not at all important		18%
	Please select the ONE type of community park you MOST prefer:	Large community "destination parks" with several amenities		45%
		Small parks within walking distance of neighborhoods		55%
In general, how many times do you:	Access the internet from your home	Several times a day		95%
		Once a day		2%
		A few times a week		2%
		Every few weeks		1%



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		2%
	Somewhat positive		11%
	Neutral		46%
	Somewhat negative		33%
	Very negative		8%
How many years have you lived in Victoria?	Less than 2 years		20%
	2-5 years		27%
	6-10 years		22%
	11-20 years		18%
	More than 20 years		14%
Which best describes the building you live in?	One family house detached from any other houses		81%
	Building with two or more homes (duplex, townhome, apa..		19%
	Other		0%
Do you rent or own your home?	Rent		7%
	Own		93%
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		2%
	\$500 to \$999		8%
	\$1,000 to \$1,499		10%
	\$1,500 to \$1,999		15%
	\$2,000 to \$2,499		25%
	\$2,500 to \$2,999		22%
	\$3,000 to \$3,499		9%
	\$3,500 or more		9%
Do any children 17 or under live in your household?	No		51%
	Yes		49%
Are you or any other members of your household aged 65 or older?	No		79%
	Yes		21%
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		1%
	\$25,000 to \$49,999		4%
	\$50,000 to \$74,999		6%
	\$75,000 to \$99,999		10%

total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$100,000 to \$149,999		19%
	\$150,000 or more		60%
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		99%
	Yes, I consider myself to be Spanish, Hispanic, or Latino		1%
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Asian, Asian Indian, or Pacific Islander		1%
	Black or African American		0%
	White		98%
	Other		1%
In which category is your age?	18-24 years		1%
	25-34 years		22%
	35-44 years		21%
	45-54 years		25%
	55-64 years		13%
	65-74 years		13%
	75 years or older		6%
What is your gender?	Female		51%
	Male		49%
	Identify in another way		0%

Full trends

This table contains the trends over time for the City of Victoria. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2018 and 2022 surveys is greater than five percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2015	2018	2022
Please rate each of the following aspects of quality of life in Victoria.	Victoria as a place to live	95%	94%	97%
	Your neighborhood as a place to live	93%	95%	96%
	Victoria as a place to raise children	94%	94%	94%
	Victoria as a place to work	30%	35%	47%
	Victoria as a place to visit	61%	69%	77%
	Victoria as a place to retire	59%	60%	73%
	The overall quality of life	92%	93%	96%
	Sense of community	68%	64%	80%
Please rate each of the following characteristics as they relate to Victoria as a whole.	Overall economic health	67%	70%	88%
	Overall quality of the transportation system			62%
	Overall design or layout of residential and commercial areas	67%	61%	71%
	Overall quality of the utility infrastructure			79%
	Overall feeling of safety	98%	96%	93%
	Overall quality of natural environment	92%	94%	95%
	Overall quality of parks and recreation opportunities			92%
	Overall health and wellness opportunities	65%	61%	84%
	Overall opportunities for education, culture, and the arts	60%	64%	62%
	Residents' connection and engagement with their community			72%
Please indicate how likely or unlikely you are to do each of the	Recommend living in Victoria to someone who asks	92%	93%	96%

unlikely you are to do each of the following.	Remain in Victoria for the next five years	90%	90%	93%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	98%	99%	98%
	In Victoria's downtown/commercial area during the day	98%	99%	99%
	From property crime			90%
	From violent crime			95%
	From fire, flood, or other natural disaster			93%
Please rate the job you feel the Victoria community does at each of the following.	Making all residents feel welcome			81%
	Attracting people from diverse backgrounds			54%
	Valuing/respecting residents from diverse backgrounds			71%
	Taking care of vulnerable residents			68%
Please rate each of the following in the Victoria community.	Overall quality of business and service establishments	50%	58%	79%
	Variety of business and service establishments			45%
	Vibrancy of downtown/commercial area	35%	48%	71%
	Employment opportunities	15%	14%	30%
	Shopping opportunities	10%	19%	20%
	Cost of living	34%	34%	42%
	Overall image or reputation	86%	75%	91%
Please also rate each of the following in the Victoria community.	Traffic flow on major streets	75%	61%	65%
	Ease of public parking	54%	30%	35%
	Ease of travel by car	84%	72%	79%
	Ease of travel by public transportation	16%	14%	13%
	Ease of travel by bicycle	75%	76%	79%
	Ease of walking	83%	78%	83%
	Well-planned residential growth			68%
	Well-planned commercial growth			36%
	Well-designed neighborhoods			78%

Please also rate each of the following in the Victoria community.

Preservation of the historical or cultural character of the community	69%
Public places where people want to spend time	72% 77% 82%
Variety of housing options	64% 62% 63%
Availability of affordable quality housing	53% 48% 43%
Overall quality of new development	59% 61% 76%
Overall appearance	91% 91% 90%
Cleanliness	97% 96% 95%
Water resources	84%
Air quality	98% 96% 97%
Availability of paths and walking trails	84% 84% 90%
Fitness opportunities	78% 78% 86%
Recreational opportunities	72% 73% 85%
Availability of affordable quality food	36% 40% 46%
Availability of affordable quality health care	32% 32% 43%
Availability of preventive health services	29% 29% 43%
Availability of affordable quality mental health care	24% 27% 39%
Opportunities to attend cultural/arts/music activities	44% 52% 60%
Community support for the arts	66%
Availability of affordable quality childcare/preschool	61% 63% 51%
K-12 education	88% 88% 84%
Adult educational opportunities	48% 53% 63%
Sense of civic/community pride	80%
Neighborliness of residents	72% 80% 86%
Opportunities to participate in social events and activities	62% 67% 79%
Opportunities to attend special events and festivals	75% 78% 78%
Opportunities to volunteer	58% 62% 74%

Please also rate each of the following in the Victoria community.	Opportunities to participate in community matters	62%	62%	76%
	Openness and acceptance of the community toward people of diverse backgrounds	55%	62%	65%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Victoria for help or information	48%	42%	47%
	Contacted Victoria elected officials to express your opinion	16%	20%	17%
	Attended a local public meeting	21%	31%	25%
	Watched a local public meeting	13%	23%	25%
	Volunteered your time to some group/activity	29%	26%	20%
	Campaigned or advocated for a local issue, cause, or candidate	20%	19%	19%
	Voted in your most recent local election			85%
	Used public transportation instead of driving	3%	6%	6%
	Carpooled with other adults or children instead of driving alone	36%	32%	39%
	Walked or biked instead of driving	61%	66%	71%
Please rate the quality of each of the following services in Victoria.	Public information services	61%	66%	76%
	Economic development	48%	50%	64%
	Traffic enforcement	78%	77%	74%
	Traffic signal timing	71%	68%	74%
	Street repair	57%	62%	74%
	Street cleaning	71%	72%	87%
	Street lighting	63%	68%	81%
	Snow removal	65%	77%	83%
	Sidewalk maintenance	72%	71%	77%
	Bus or transit services	22%	26%	22%
	Land use, planning and zoning	52%	46%	58%
	Code enforcement	67%	58%	69%
	Affordable high-speed internet access			48%
	Garbage collection	87%	76%	86%

Please rate the quality of each of the following services in Victoria.	Drinking water	78%	81%	83%
	Sewer services	88%	88%	93%
	Storm water management	81%	79%	88%
	Power (electric and/or gas) utility	71%	85%	91%
	Utility billing	77%	80%	85%
	Police/Sheriff services	91%	90%	88%
	Crime prevention	89%	90%	83%
	Animal control	75%	69%	81%
	Ambulance or emergency medical services	94%	97%	93%
	Fire services	97%	98%	97%
	Fire prevention and education	87%	90%	90%
	Emergency preparedness	62%	63%	78%
	Preservation of natural areas	68%	69%	73%
	Victoria open space	71%	71%	78%
	Recycling	88%	76%	83%
	Yard waste pick-up	71%	68%	70%
	City parks	85%	90%	91%
	Recreation programs or classes	68%	74%	79%
	Recreation centers or facilities	78%	76%	79%
	Health services	40%	45%	55%
	Public library services	71%	89%	86%
	Overall customer service by Victoria employees	85%	85%	90%
Please rate the following categories of Victoria government performance.	The value of services for the taxes paid to Victoria	49%	46%	60%
	The overall direction that Victoria is taking	64%	44%	64%
	The job Victoria government does at welcoming resident involve..	61%	43%	64%
	Overall confidence in Victoria government	58%	26%	62%

Please rate the following categories of Victoria government performance.	Generally acting in the best interest of the community	63% 31% 66%
	Being honest	66% 28% 71%
	Being open and transparent to the public	66%
	Informing residents about issues facing the community	62%
	Treating all residents fairly	68% 40% 75%
	Treating residents with respect	80%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Victoria	81% 73% 83%
	The Federal Government	34% 46% 36%
Please rate how important, if at all, you think it is for the Victoria community to focus on each of the following in the coming two years.	Overall economic health	87% 88% 91%
	Overall quality of the transportation system	67%
	Overall design or layout of residential and commercial areas	78% 84% 86%
	Overall quality of the utility infrastructure	90%
	Overall feeling of safety	82% 83% 91%
	Overall quality of natural environment	81% 85% 86%
	Overall quality of parks and recreation opportunities	82%
	Overall health and wellness opportunities	55% 52% 60%
	Overall opportunities for education, culture, and the arts	58% 53% 54%
	Residents' connection and engagement with their community	78% 79% 64%
In general, how many times do you:	Access the internet from your home	98%
	Access the internet from your cell phone	97%
	Visit social media sites	82%
	Use or check email	99%
	Share your opinions online	23%
	Shop online	71%
	Please rate your overall health.	78% 78% 87%
	What impact, if any, do you think the economy will have on your fa..	37% 47% 13%

The City of Victoria 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Victoria.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Victoria as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Victoria as a place to raise children	1	2	3	4	5
Victoria as a place to work.....	1	2	3	4	5
Victoria as a place to visit.....	1	2	3	4	5
Victoria as a place to retire	1	2	3	4	5
The overall quality of life in Victoria	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Victoria as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Victoria.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Victoria.....	1	2	3	4	5
Overall design or layout of Victoria's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Victoria (water, sewer, storm water, electric, gas)	1	2	3	4	5
Overall feeling of safety in Victoria	1	2	3	4	5
Overall quality of natural environment in Victoria	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Victoria	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Victoria to someone who asks.....	1	2	3	4	5
Remain in Victoria for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Victoria's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Victoria community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Victoria community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Victoria.....	1	2	3	4	5
Variety of business and service establishments in Victoria	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Victoria	1	2	3	4	5
Overall image or reputation of Victoria.....	1	2	3	4	5

7. Please also rate each of the following in the Victoria community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Victoria	1	2	3	4	5
Ease of travel by public transportation in Victoria	1	2	3	4	5
Ease of travel by bicycle in Victoria	1	2	3	4	5
Ease of walking in Victoria.....	1	2	3	4	5
Well-planned residential growth	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Victoria	1	2	3	4	5
Overall appearance of Victoria.....	1	2	3	4	5
Cleanliness of Victoria.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Victoria	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Victoria (in-person, phone, email, or web) for help or information	1	2
Contacted Victoria elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Victoria	1	2
Campaigned or advocated for a local issue, cause, or candidate	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving	1	2

The City of Victoria 2022 Community Survey

9. Please rate the quality of each of the following services in Victoria.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Victoria open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Victoria employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Victoria government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Victoria.....	1	2	3	4	5
The overall direction that Victoria is taking.....	1	2	3	4	5
The job Victoria government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Victoria government.....	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Victoria.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Victoria community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Victoria.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Victoria.....	1	2	3	4
Overall design or layout of Victoria's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Victoria (water, sewer, storm water, electric, gas).....	1	2	3	4
Overall feeling of safety in Victoria.....	1	2	3	4
Overall quality of natural environment in Victoria.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Victoria.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community.....	1	2	3	4

13. Victoria currently contracts its police services with the Carver County Sheriff's Office, which provides deputies and patrols (one deputy at a time for 24/7 coverage) within the City and responds to police calls for service. Please indicate your level of satisfaction with the overall quality of services provided by the Sheriff's Office (e.g., current level of patrols, response, and interaction provided by sheriff deputies)?

☐ Very satisfied ☐ Somewhat satisfied ☐ Somewhat dissatisfied ☐ Very dissatisfied ☐ Don't know

14. Please indicate your level of support for the City to increase property taxes to fund additional police/public safety resources within Victoria.

☐ Strongly support ☐ Somewhat support ☐ Somewhat oppose ☐ Strongly oppose ☐ Don't know

15. Please rate how important, if at all, you think each of the following police/public safety initiatives/operations are to improving the quality of life in Victoria:

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
24-hour patrols.....	1	2	3	4
Timely response to calls for service.....	1	2	3	4
Public engagement/community interaction.....	1	2	3	4
Use of officer-worn body cameras.....	1	2	3	4
Enhanced enforcement of City codes/laws (parking, traffic violations, code violations, etc.).....	1	2	3	4
Officers dedicated to Victoria policing only.....	1	2	3	4

16. Please select the ONE type of community park you MOST prefer:

- ☐ Large community "destination parks" with several amenities
☐ Small neighborhood parks within walking distance of neighborhoods

17. How would you address the biggest challenge or issue facing Victoria?

The City of Victoria 2022 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. How many years have you lived in Victoria?

☐ Less than 2 years
☐ 2-5 years
☐ 6-10 years
☐ 11-20 years
☐ More than 20 years

D5. Which best describes the building you live in?

☐ One family house detached from any other houses
☐ Building with two or more homes
 (duplex, townhome, apartment, or condominium)
☐ Mobile home
☐ Other

D6. Do you rent or own your home?

☐ Rent
☐ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

☐ Less than \$500 ☐ \$2,000 to \$2,499
☐ \$500 to \$999 ☐ \$2,500 to \$2,999
☐ \$1,000 to \$1,499 ☐ \$3,000 to \$3,499
☐ \$1,500 to \$1,999 ☐ \$3,500 or more

D8. Do any children 17 or under live in your household?

☐ No ☐ Yes

D9. Are you or any other members of your household aged 65 or older?

☐ No ☐ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

☐ Less than \$25,000 ☐ \$75,000 to \$99,999
☐ \$25,000 to \$49,999 ☐ \$100,000 to \$149,999
☐ \$50,000 to \$74,999 ☐ \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

☐ No, not Spanish, Hispanic, or Latino
☐ Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

☐ American Indian or Alaskan Native
☐ Asian, Asian Indian, or Pacific Islander
☐ Black or African American
☐ White
☐ Other

D13. In which category is your age?

☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D14. What is your gender?

☐ Female
☐ Male
☐ Identify in another way

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502