



CITY OF VICTORIA

SENIOR RESOURCE GUIDE

A Guide to Help Residents Maintain
the Highest Quality of Life Possible



GENERAL INFORMATION

For emergency help call 9-1-1

City of Victoria	952-443-4210
AARP	888-687-2277
Alzheimer's Foundation of America Helpline	866-232-8484
Community Action Partnership of Scott, Carver and Dakota Counties (CAP).....	952-496-2125
Carver County Main Line	952-361-1500
Carver County Park System	952-466-5250
Carver County Health & Human Services	952-361-1600
Carver County Library, Victoria Branch.....	952-442-3050
Carver County Public Health & Office of Aging.....	952-361-1329
Carver County Sheriff Non-Emergency Line	952-361-1231
Carver County Veteran Services	952-442-2323
Disability Hub MN	866-333-2466
Elder Care Locator	800-677-1116
Equal Rights Center	866-549-0009
Institute on Aging Friendship Line	800-971-0016
Minnesota Department of Health	888-345-0823
Minnesota Department of Human Services	651-431-2000
Minnesota Department of Veterans Affairs	651-296-2562
Medicaid	800-633-4227
Mental Health Crisis Line (24 Hours)	952-442-7601
Poison Control	800-222-1222
Senior LinkAge Line®	800-333-2433
Social Security Administration.....	800-772-1213
Veterans Linkage Line™	888-546-5838
Victoria Post Office	952-443-2662
Victoria Recreation Center	952-443-4255

Dear Friends:

Welcome to the Answers on Aging *Senior Resource Guide* from the City of Victoria, Minnesota.

The City of Victoria strives to provide exceptional services to all residents. As the U.S. Census Bureau predicts that by 2030, one in five people will be age 65 and older and by 2050 the total population of people age 85 or older will increase by more than 200 percent, we understand the need to work collectively to meet the emerging needs of our aging residents.

Therefore, the City and Senior Advisory Committee is pleased to provide this directory as a service to the community. Many programs and services were identified to assist you in locating state, regional and local resources that address specific areas of need for senior citizens, their families and caregivers.

We hope you find this guide to be a valuable resource. Please keep this Senior Resource Guide in a convenient place, refer to it often for assistance and share it with family and friends. Working together sharing information and resources strengthens our community. If you need more information, please contact the Minnesota Senior LinkAge Line®, your one-stop-shop for information, resources and assistance at 800-333-2433.

Sincerely,



Mayor Debra McMillan

The City of Victoria does not endorse any agency or service listed in the directory. This is not a complete listing of agencies that may offer senior services. Information is verified up to the date the resource guide was placed on the website. Revisions are made periodically but information may be outdated or change at any time after posting.

RESOURCE DIRECTORY

For additional resources, please call the Minnesota Senior LinkAge Line® at +1 800-333-2433.

CITY OF VICTORIA

Victoria's City Hall is located in downtown Victoria on Stieger Lake Lane. To contact the City of Victoria, call 952-443-4210.

City Hall Hours

The Victoria City Hall's hours of operation are Monday through Friday 8 a.m. to 4:30 p.m.

City Hall is closed on designated City Holidays. [View the City Calendar of the City's website for holiday information.](#)

Contact Information

City of Victoria
P.O. Box 36
1670 Stieger Lake Lane
Victoria, MN 55386

Website: www.ci.victoria.mn.us

Phone: 952-443-4210

Fax: 952-443-2110

Visit City Hall

City Hall is located at 1670 Stieger Lake Lane, Victoria, MN 55386 in downtown Victoria.

- The City Hall offices and Council Chambers are located on the second floor of City Hall.
- The Victoria Library is located on the first floor of City Hall.
- Public parking is available in the front of City Hall and in the parking lot to the right of the building.

CAREGIVER SUPPORT

CARENEXTION

952-541-1019

Powered by Senior Community Services, www.carenextion.org supports families and caregivers of elderly and/or disabled loved ones by managing care coordination. This includes sharing caregiving tasks, managing schedules and easy communication tools.

Website: carenextion.org/

ELDERCARE LOCATOR

+1800-677-1116

Eldercare Locator is a public service provided by the Administration on Aging (AoA), an agency of the U.S. Administration for Community Living. The Eldercare Locator is a nationwide service that connects older Americans and their caregivers with trustworthy local support resources.

Website: www.eldercare.acl.gov

LONG-TERM CARE.GOV

Managed by the U.S. Department of Health & Human Services, Long-Term Care.gov is a range of services and supports individuals may need to meet their personal care needs.

Website: acl.gov/ltc

MINNESOTA ADULT ABUSE REPORTING CENTER (MAARC) +1844-880-1574

All vulnerable adult reports of maltreatment should be made to the Minnesota Adult Abuse Reporting Center (MAARC). MAARC provides a toll-free number, (844) 880-1574, the general public can call to report suspected maltreatment of vulnerable adults.

Website: www.mn.gov/dhs/people-we-serve/adults/services/adult-protection

MINNESOTA LONG-TERM CARE PARTNERSHIP +1 800-333-2433

The Long-Term Care Partnership is an option in Minnesota where you can purchase a special type of long-term care policy that allows you to protect assets, if at a later date, you need to apply for Medical Assistance. Additional information related to the program can be found on the Minnesota Senior Linkage Line website, linked below.

Website: mn.gov/senior-linkage-line/older-adults/planning/ltcplanning/

FINANCIAL

COMMUNITY ACTION PARTNERSHIP (CAP) 952-496-2125

The Community Action Partnership of Scott, Carver & Dakota Counties (CAP) assist with payment of energy bills, facilitates the repair or replacement of homeowners malfunctioning heating system and helps navigate the process of applying for financial assistance to prevent eviction.

Website: www.capagency.org

INVESTOR.GOV +1800-732-0330

Explore a wealth of information about retirement topics such as employer-sponsored plans, managing lifetime income, avoiding retirement fraud and understanding senior specialists' designations. Use Investor.gov's 401(k) and IRA Required Minimum Distribution Calculator to determine how much you are required by IRS regulations to withdraw from your retirement fund at various ages.

Website: www.investor.gov

SENIOR LINKAGE LINE® — MEDICARE SUPPORT +1800-333-2433

Understanding Medicare can sometimes be complicated. If you need fair and unbiased help, you can call Minnesota's Senior LinkAge Line® at 1-800-333-2433. They can help you compare plans so you can choose the one that best fits your needs.

Website: www.mn.gov/senior-linkage-line

Learn more about Social Security and manage your benefits only through the Social Security webpage.

Website: www.ssa.gov

HEALTH, WELLNESS & NUTRITION

AARP – HEALTH CENTER

+1888-687-2277

AARP offers a variety of resources related to health, including; healthy living, Medicare resource centers, health insurance, dementia and food and nutrition.

Website: www.aarp.org/health/

AARP – MEDICARE RESOURCE CENTER

+1888-687-2277

Within the AARP Health Center webpage, AARP includes a Medicare Resource Center for information on eligibility and enrollment, Medicare management and common Q&A.

Website: www.aarp.org/health/medicare-insurance/

ALZHEIMER'S ASSOCIATION MINNESOTA-NORTH DAKOTA CHAPTER

Alzheimer's Association Minnesota-North Dakota Chapter provides no-charge support, education programs, support groups and training for individuals and families in Minnesota impacted by Alzheimer's disease and other dementias.

Website: www.alz.org/mnnd

ALZHEIMER'S FOUNDATION OF AMERICA

+1866-232-8484

Alzheimer's Foundation of America (AFA) is to provide support, services and education to individuals, families and caregivers affected by Alzheimer's disease and related dementias.

Website: www.alzfdn.org/

ALZNAVIGATOR™

+1866-232-8484

Managed by the Alzheimer Association, the ALZNavigator™ is a digital tool that allows families and individuals affected by dementias to create a step-by-step action plan.

For technical support, please email ALZNavigator@alz.org.

Website: www.alz.org/help-support/resources/alznavigator

ASSISTANCE FOR SENIORS - USDA

The USDA Food and Nutrition Service offers resources for food and nutrition assistance to seniors. Explore the various resources available through the USDA website, linked below.

Website: [Assistance for Seniors | Food and Nutrition Service \(usda.gov\)](https://www.usda.gov/assistance-for-seniors)

The Community Action Partnership of Scott, Carver & Dakota Counties (CAP) provides meal pick-up services Monday through Friday at 11:30 a.m. unless otherwise noted. Reservations are required. To make the required three-day advance meal reservation, please call the pick-up site at its listed phone number.

Meal Pick-Up Locations:

Chanhassen City Hall – Chanhassen

7700 Market Boulevard
Chanhassen, MN 55317
(952) 227-1127

Talheim Apartments – Chaska

407 Oak Street North
Chaska, MN 55318
(952) 361-5072

Waconia Legion – Waconia

233 Olive Street
Waconia, MN 55387
(952) 442-5478

Website: www.capagency.org

FARE FOR ALL

763-450-3880

Fare For All is The Food Group's cooperative purchasing program that offers affordable groceries and packages of produce and meat for discount prices.

Website: www.thefoodgroupmn.org/groceries/fare-for-all/

FIND FOOD CARVER COUNTY

612-479-6409

Find Food Carver County is a Carver County and A Better Society partnership program that connects Carver County residents with local food resources.

Website: findfoodcarvercounty.org/

HELP AT YOUR DOOR

651-642-1892

Help At Your Door provides grocery shopping assistance by delivering food directly to your home. The service is available to people who are unable to go to the store, or for those who prefer to have groceries delivered.

Website: helpatyourdoor.org/

Institute on Aging (IoA) provides online educational resources geared to enhance the quality of life for aging adults. Additionally, IoA hosts a 24-hour toll-free Friendship Line for people 60+ and adults living with disabilities. To access the Friendship Line, call +1 800-971-0016.

Website: www.ioaging.org

JUNIPER HEALTH+ 1855-215-2174

Juniper, a program of Trellis, is a network of community-based organizations and health systems that offers free and low-cost health classes.

Website: www.yourjuniper.org/

MNCHOICES952-361-1999

Carver County Health & Human services uses the MnCHOICES assessment and support application system to determine eligibility for a wide variety of programs and services for individuals of all ages. MnCHOICES is a comprehensive web-based application that integrates assessment and support planning for Minnesotans who need long-term services and supports. MnCHOICES is for people of all ages who have any type of disability or need for long-term services and supports.

Contact the department's Information and Referral line at (952) 361-1999 to learn more or an email to HCBCIntake@co.carver.mn.us.

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)651-486-9860

The Supplemental Nutrition Assistance Program (SNAP) helps low-income Minnesotans get the food they need for nutritious, well-balanced meals. Find the nearest SNAP outreach partner by calling the Minnesota Food Helpline at 651-486-9860 or contact the Community Action Partnership of Scott, Carver and Dakota Counties (CAP) at 952-402-9835 with help on an application.

Website: www.mn.gov/dhs/mnfoodhelper

THE HUMANITY ALLIANCE612-799-1784

The Humanity Alliance offers free or freewill donation weekend meal delivery. Orders must be placed by the end of the day Monday to receive delivery on the following Friday.

Contact The Humanity Alliance by visiting their website below or by emailing hello@humanityalliance.org

Website: www.humanityalliance.org

VICTORIA FARMERS MARKET

Victoria Farmers' Market on Thursday afternoons in the summer months. All goods sold at the market are locally-grown or locally made. Vendors offer fresh vegetables and fruits, meats, eggs, cheeses, artisan breads and sweet treats, honey and maple syrup, starter plants and flower bouquets, food trucks, & more.

Website: www.enkibrewing.com/whats happening/victoria-farmers-market

FOOD SHELVES

Bountiful Baskets

1600 Bavaria Rd, Chaska, MN
55318 952-556-0244

www.bountifulbasketfoodshelf.org

Southwest Carver County Food Shelf

10 First Avenue NE, Norwood Young America,
MN, 55397

952-467-1870

www.southwestcarvercountyfoodshelf.com

People Reaching Out to People (PROP)

14700 Martin Drive Eden Prairie, MN 55344

952-442-3050

www.propfood.org

Waconia United Food Shelf

11 S Elm St, Waconia, MN 55387

952-442-3878

www.waconiafoodshelf.org

HOME HEALTH & MAINTENANCE SERVICES

AARP – HOME FIT GUIDE / HOUSING RESOURCES

+1888-687-2277

AARP offers a variety of resources related to housing and home health care.

Website: www.aarp.org/livable-communities/housing/info-2020/homefit-guide/

A BETTER SOCIETY

A Better Society is a non-profit organization that connects individuals to local service and resources within Carver County.

Website: www.abettersociety.org/get-help/

AGING CONNECTED

877-745-1930

Aging Connected helps older adults get at-home internet services through the Federal Government's Affordable Connectivity Program (ACP). The ACP is a benefit that helps eligible low-income household pay for internet services and connected devices.

Website: agingconnected.org/#offers

COMMUNITY ACTION PARTNERSHIP (CAP)

952-496-2125

The Community Action Partnership of Scott, Carver & Dakota Counties (CAP) assist with payment of energy bills, facilitates the repair or replacement of homeowner's malfunctioning heating system and helps navigate the process of applying for financial assistance to prevent eviction.

Website: www.capagency.org

CYBER SENIORS

+1844-217-3057

Cyber-Seniors provides free technology support and training for senior citizens.

Website: www.cyberseniors.org

MN LIVE WELL AT HOME

Live Well at Home educates and prepares older Minnesotans and veterans on the best options to live well longer in their own homes. Learn more about available resources, like the Live Well at Home Resource Quiz and create a success plan by visiting the Live Well at Home website.

Website: www.mn.gov/dhs/live-well

SENIORS HELPING SENIORS

+1800-677-1116

Seniors Helping Seniors® pairs those who need assistance with fellow seniors. Assistance services provided includes light housekeeping, cooking, shopping, companionship, yard work and small repairs.

Website: www.seniorshelpingseniors.com

SENIOR LINKAGE LINE

+1800-333-2433

The Senior Linkage Link connect seniors with services provided by a local agency on aging or other public or nonprofit agencies, as well as for-profit companies. Fees vary by service and location, but some may be free or offered on a sliding scale, depending on income.

Website: www.mn.gov/senior-linkage-line

SENIOR PLANET

+1888-713-3495

Senior Planet's courses help our participants and members find new ways to live and thrive in today's digital society.

Website: www.seniorplanet.org

TRELLIS

Trellis is an area agency on aging for the seven-county area – including Carver County. Trellis initiatives and activities include Jupiter Health, the Senior LinkAge Line, and Dementia Friendly Training.

Website: www.trellisconnects.org

HOUSING

ABLELIGHT CORNERSTONE VILLAGE

855-466-3188

AbleLight Cornerstone Village is a place where people aged 55 and better can live in joy, comfort and camaraderie, all in a maintenance-free home. Cornerstone offers one-and-two-bedroom rental apartments as well as rental ranch-style townhomes. Address: 1519 82nd St, Victoria, MN 55386

Website: ablelightvillage.org/

CARVER COUNTY COMMUNITY DEVELOPMENT AGENCY (CDA)

952-448-7715

Carver County Community Development Agency (CDA) provides affordable housing opportunities for residents throughout the County, including over 600 rental units for working families and seniors. Additionally, the CDA administers several rental assistance programs to help residents find affordable rental housing.

Website: www.carvercda.org

EMERALD CREST MEMORY CARE VICTORIA

952-856-7510

Victoria Emerald Crest by Augustana Care is a memory care assisted living facility located at 8150 Bavaria Road, Victoria, MN 55386.

Website: www.emeraldcrest.com/memory-care/victoria-mn/

MN HOUSING BENEFITS 101

+1866-333-2466

Housing Benefits 101 (HB101) helps people who need affordable housing, and supports to maintain that housing, understand the range of housing options and support services available.

Website: www.mn.hb101.org

TWIN CITIES SENIOR HOUSING GUIDE

The Twin Cities Senior Housing Guide offers information on resources and services that can help you remain in your home or research future housing opportunities.

Website: seniorhousingguide.us/

LEGAL

LAWHELPMN.ORG

LawHelpMN.org is a program that maintains a list of private attorneys and can connect people who need legal services to attorneys that can help them. Examples of specialty areas are family law, elder law, immigration law and real estate law.

Website: www.lawhelpmn.org

SOUTHERN MINNESOTA REGIONAL LEGAL SERVICES

+1877-696-6529

Southern Minnesota Regional Legal Services offers free legal help to low-income and senior citizen (60+) clients in a full range of civil matters.

Website: www.smrls.org/

LIFE-LONG LEARNING & RECREATION

View below local and regional life-long learning opportunities and recreational programs and events.

Carver County Historical Society

555 1st Street West, Waconia, MN 55387

952-442-4234

www.carvercountyhistoricalsociety.org

Carver County Library: Victoria Branch

1670 Stieger Lake Lane, Victoria, MN 55386

952-442-3050

www.carverlib.org

Carver County Parks & Recreation

952-466-5250

www.co.carver.mn.us/departments/public-works/parks-recreation

Community Education: Eastern Carver County Schools

952-556-6400

www.ce4all.org

Community Education: Minnetonka Public Schools

952-401-6800

www.minnetonkaschools.org/district/mcec

Community Education: Waconia Public Schools

952-442-0610

isd110.org/community-education-0

Minnesota Landscape Arboretum

612-624-2200

arb.umn.edu/

Ridgeview Medical

500 S. Maple St. Waconia, MN 55387

952-442-2191

www.ridgeviewmedical.org

Three Rivers Park District

763-559-9000

www.threeriversparks.org

Three Rivers Park District: Carver Park Preserve

7400 Grimm Road, Victoria, MN 55386

763-694-7650

www.threeriversparks.org

University of MN Extension Service

612-624-1222

www.extension.umn.edu

Victoria Recreation Center

952-443-4255

www.ci.victoria.mn.us

MEDICAL SUPPLIES & EQUIPMENT

MINNESOTA STAR PROGRAM

651-201-2640

A System of Technology to Achieve Results (STAR) is located within the Minnesota Department of Administration. STAR's mission is to help all Minnesotans with disabilities gain access to and acquire the assistive technology they need to live, learn, work and play.

Website: www.mn.gov/admin/star

TRANSPORTATION

SOUTHWEST PRIME EDGE

952-797-7463

SW Prime Edge offers on-demand rides for Chaska, Chanhassen, Carver, Victoria and Eden Prairie from 5:30 am-7:00 pm on weekdays and 6:00 am-5:30 pm on Saturdays for dining, shopping, doctor appointments, errands, etc.

Website: www.swtransit.org

SOUTHWEST PRIME ESSENTIAL

952-797-7463

SW Prime Essential offers on-demand rides for Chaska, Chanhassen, Carver, Victoria and Eden Prairie from 5:30 am-7:00 pm on weekdays and 6:00 am-5:30 pm on Saturdays for those in need of rides for grocery and pharmacy needs.

Website: www.swtransit.org

SOUTHWEST PRIME MD

952-797-7463

SW Prime MD provides non-emergency medical transportation to any medical facility in Eden Prairie, Chanhassen, Chaska, Carver, and Victoria. Ridgeview facilities in Waconia and Excelsior, as well as medical facilities in select areas of Minnetonka and Edina, are also included in SW Prime MD's service area. Riders may be picked up and dropped off in Eden Prairie, Chanhassen, Chaska, Carver, and Victoria.

Website: www.swtransit.org

WECAB

+1844-743-3932

WeCAB is a network of volunteers who provide safe, affordable and flexible supplemental transportation for medical appts, groceries, social events, etc. Service area includes Carver County, Westonka, Minnetrista, Mound, Navarre, Spring Park, St. Bonifacius, and Maple Plain.

Website: www.wecab.org

VETERANS

CARVER COUNTY VETERANS SERVICES

952-442-2323

The County Veteran Service Officers of Minnesota are here to ensure that all Veterans, their families and survivors receive all of the benefits and services they so well deserve for the hardships they have endured.

Website: www.carvercountymn.gov/departments/public-services/veteran-services

MINNESOTA VETERANS SERVICES

+1888-546-5838

The Minnesota Department of Veterans Affairs (MDVA) is a cabinet-level state agency dedicated to serving Veterans and their families by assisting them in securing state and federal benefits, and by providing programs and services relating to higher education, benefits, burial, claims, outreach and Veterans preference.

Website: www.mn.gov/mdva/

VETERANS AFFAIRS

+1800-698-2411

The Department of Veterans Affairs runs programs benefiting veterans and members of their families. It offers education opportunities and rehabilitation services and provides compensation payments for disabilities or death related to military service, home loan guaranties, pensions, burials, and health care that includes the services of nursing homes, clinics, and medical centers.

Website: www.va.gov

VISION

MINNESOTA STATE SERVICES FOR THE BLIND (SSB)

651-539-2300

Minnesota State Services for the Blind (SSB) offers counseling, training and referrals to help seniors find ways to adapt to changes in their vision and improve their quality of life and their ability to live independently.

Website: mn.gov/deed/ssb/seniors/

MINNESOTA LIONS VISION FOUNDATION

+1866-887-4448

Minnesota Lions Vision Foundation has been supporting the blind and visually impaired since 1960. Assistance includes the used eyeglass program and gift of sight program.

Website: www.mnlionsvisionfoundation.org/

VISION LOSS RESOURCES

612-871-2222

Vision Loss Resources is a nonprofit provider of training, classes, social activities and support groups for people with vision loss living in the Minneapolis-Saint Paul area.

Website: visionlossresources.org

VOLUNTEERING

VOLUNTEER VICTORIA

952-443-4210

The City of Victoria encourages public participation in an effort to build a sense of community. Volunteer opportunities exist for individuals and groups, at different age levels, from a few hours to years of service.

More information about volunteer opportunities in Victoria and the surrounding community by visiting the City of Victoria website, clicking 'community, then 'Volunteer.

Website: www.ci.victoria.mn.us/community/volunteer.php