

CITY CLERK
Phone: (308) 665-1462

CITY OF CRAWFORD

135 Elm Street
CRAWFORD, NEBRASKA 69339

Water Dept: (308) 665-1300
Fax: (308) 665-2441

NOTICE OF INTENTION TO DISCONNECT CITY SERVICES

TO:

Account:

For service at:
in Crawford, Dawes County, Nebraska.

You are hereby notified that you are in default of payment for water, sewer, and garbage services in the amount of _____. If this bill is not **PAID IN FULL** or you have not reached an agreement with the City Clerk **BEFORE** _____ service will be disconnected on or after _____. **A \$20.00 late fee will be applied to your account the morning of _____.**

If you have any inquiry or complaint, you may address such inquiry or complaint to the City Clerk, 135 Elm St., Crawford, NE, phone numbers 665-1300.

If there is any dispute over the proposed disconnection, you have the right prior to the disconnection date, to request a conference. If you request a conference, your service will not be disconnected pending the conclusion of the conference.

The disconnection may be postponed or prevented upon presentation of a duly licensed physician's certificate or advanced-practice registered nurse, which certifies that a domestic subscriber's household has an existing illness or handicap which would cause such subscriber or resident to suffer an immediate health hazard by the disconnection of the utility services to that household. Such certificate shall be filed with the utility (City Clerk) within (5) five days of receiving notice under this section and will prevent the disconnection of the service for a period of (30) thirty days of such filing. Only one postponement for disconnection shall be allowed under this subdivision for each incidence of nonpayment of past-due account.

In the event your services are disconnected, a **\$20 shut-off fee will be applied to your account. A \$35.00 charge to reconnect service, plus the full payment of your outstanding balance must be paid prior to restoration and reconnection. Payment must be received in City Hall before 2:00 p.m. to be reconnected this business day.**

You may arrange with the City Clerk for an installment payment plan on such terms and conditions as set forth by the City Council.

If you are a welfare recipient, you may qualify for assistance in payment of your utility bill and you should contact your case worker in that regard.

You are hereby notified that the City has adopted the provisions of Neb. Rev. Stat. Sections 70-1605 through 70-1615, as a method for services notice herein and disconnection of City services for nonpayment of utility bills.

City of Crawford

Jennifer Dean
Deputy Clerk