

Community Health and Preparedness Division February 2024 Report

While Mother Nature may have been confused in January with both frigid nights and spring-like days, but the Community Health and Preparedness Division has been focused on continuing to improve the health of our residents.

Highlights of the month include:

- We had two new interns join our team for the spring as they complete their educational requirements for graduation in May. Victoria Howard, who was at the January board meeting, is a graduate student completing her Master's in Public Health at the University of Mary Hardin Baylor in Belton. Victoria is a native Bell County resident who grew up here and has raised a family here. Katie Ottman is completing her Bachelor's in Public Health from Rivera University in New Hampshire. Katie came to Texas a couple of years ago when her husband was assigned to Fort Cavazos as his first duty station. They are both assigned to work with the Community Health Section.
- Past due billing for the division's grants are up to date through December 2023. This resulted in billing for FY 2023 activities in the amount of \$981,053.89 and for the first four months of FY 2024 in the amount of \$388,463.50.
- Finalized plans and executed the first State of the Black Community Address in Killeen on February 1. This event was hosted by Erin Hugley with guest speaker Nina Cobb Williams. A panel of local experts spoke on topics related to the social determinants of health. Panelists include: Angenet Wilkerson (Killeen ISD - Director of District and Community Relations) - Education Access and Quality; Kristin Wright (Killeen Creators, non-profit organization addressing hunger) - Food, Hunger & Access to Healthy Options; TaNeika Driver-Moultrie (Executive Director of Greater Killeen Community Clinic and President of Killeen Chapter NAACP) - Economic Stability; Dawn Richardson (Running for Texas Rep District 54) - Social and Community Context; and Ebony Jackson (Director of Bell County Indigent Health Care Program) - Healthcare and Quality. The event drew approximately 60 attendees and garnered local evening news coverage.
- Participated in emergency preparedness meetings including the first quarterly meeting with the City of Temple and quarterly meetings with DSHS Region 7. A major part of the discussions, particularly at the Temple meeting, concerned planning for the large influx of visitors for the total solar eclipse on April 8. Local officials are preparing for massive road congestion and have redirected city services from parks to police to implement temporary changes to their normal activities to handle the influx of people and maintain at least minimal operations with the expected grid lock.
- Assisted with the annual Point in Time survey to get a count of the county's homeless population. This annual activity allows community and state leaders to see how big the problem is and allocate funds, including grants, to address issues related to serving the homeless. (On a side note, both WIC and clinical services provide care to homeless individuals.)
- Participated in regional meeting with the Central Texas Council of Governments addressing Recovery Oriented Systems of Care (a substance abuse model that provides wrap around services to those in recovery to address physical and behavioral health issues, housing employment, etc.).

CLINICAL SERVICES AND SYSTEMS DIVISION

Grants:

HHSC Healthy Texas Woman Audit scheduled for 02/20/24-02/23/24

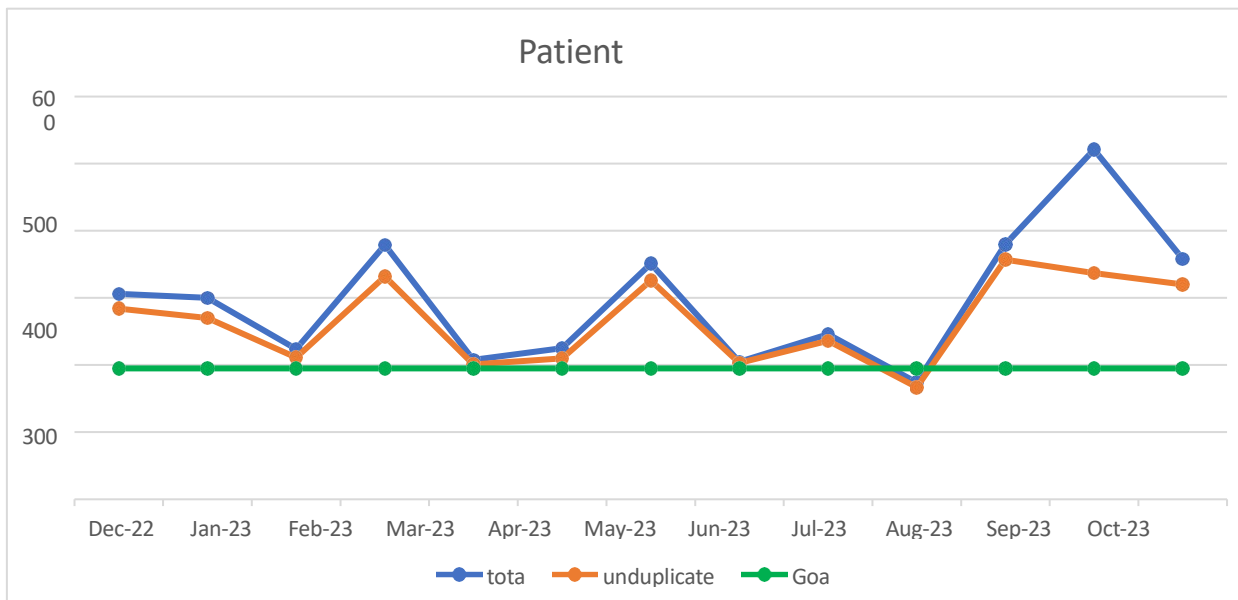
- HHSC has requires a board member be present for the entrance and exit conference. 02/21 and 02/22 time TBD
- Everybody Texas fiscal and programmatic audit will occur mid- March FY24.
- Title X (FPP, HTW, BCCS, Everybody TX) have placed us on a monitoring process. We are now required to submit GL extracts quarterly and with each grant submission. Additionally we will be required to submit the invoices supporting the GL entries for 1 randomly selected Quarter of FY24.

Grant billing for FY23 is complete. We are still pending roughly \$ 66,058 from the state for Healthy Texas Woman.

Grant billing for FY24 has not started yet, we are required to submit copies of the GL showing our expenses along with the monthly billing. Currently payroll has not been allocated in the accounting platform. Once this is complete I will submit all bills for FY24.

Fees For Service

Month	Year	Charges	Payments	Payments %	Total Copay charged	Collected Copay	Collected Copay %	Plan A/R	Plan 90+	Plan AR%	Patient A/R	Patient 90+	Pat AR%	Denial%
FEB	2023	740.16	35.00	4.73	0	0	0.00	202.45	202.45	27.35	537.71	537.71	72.65	0.00
MAR	2023	3,080.84	3,273.00	106.24	0	0	0.00	0.00	0.00	0.00	15.84	15.84	0.51	0.00
APR	2023	2,224.89	2,342.00	105.26	0	0	0.00	116.89	116.89	5.25	-40.00	-40.00	-1.80	0.00
MAY	2023	5,449.61	4,422.00	81.14	0	0	0.00	0.00	0.00	0.00	178.61	178.61	3.28	0.00
JUN	2023	4,066.54	3,712.00	91.28	0	0	0.00	39.54	39.54	0.97	-20.00	-20.00	-0.49	0.00
JUL	2023	19,734.47	4,808.61	24.37	5	0	0.00	8,124.08	8,124.08	41.17	466.60	466.60	2.36	7.49
AUG	2023	58,002.64	16,523.18	28.49	5	5	100.00	15,277.65	15,277.65	26.34	1,305.79	1,305.79	2.25	11.33
SEP	2023	33,936.84	11,829.13	34.86	0	0	0.00	16,384.79	16,384.79	48.28	2,367.35	2,367.35	6.98	9.88
OCT	2023	72,266.51	27,710.34	38.34	35	35	100.00	37,440.80	37,440.80	51.81	3,460.52	3,460.52	4.79	8.60
NOV	2023	92,174.14	26,453.59	28.70	1	1	100.00	57,428.23	15,838.59	17.18	4,586.59	1,257.71	1.36	4.19
DEC	2023	64,295.70	21,956.23	34.15	0	0	0.00	36,423.47	0.00	0.00	3,153.76	0.00	0.00	3.16
JAN	2024	74,553.95	6,107.73	8.19	85	80	94.12	63,468.82	0.00	0.00	3,220.98	0.00	0.00	0.47
Total:		430,526.29	129,172.81			131	121	234,906.72	93,424.79			19,233.75		9,530.13



Program Updates:

Healthy Texas Woman/ Family Planning: On track to exceed FY24 goals

Immunizations: Mpox Vaccinations, none since Nov.

BCCS: 99 Breast referrals and 7 abnormal pap referrals FYTD 24

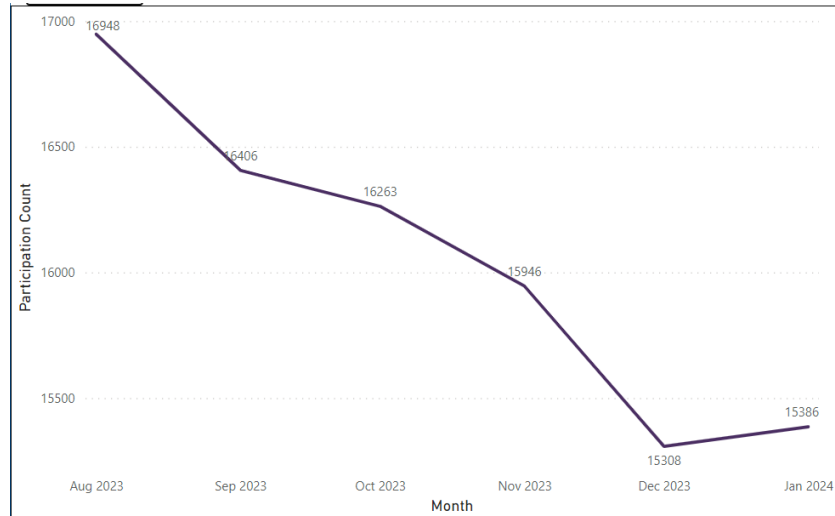
TB: Dr. Via has the latest!

PrEp Program: We are pending approval of our marketing campaign, then we can fill the books!

Future Plans:

1. Peer Review/ Quality Committee: this is a requirement for both the Board of Nursing and our Grants, the previous committee dissolved awhile back. We will be reaching out to local medical professionals to establish a committee made up of Physicians, RN's and LVN's as required for the Texas Board of Nursing.
2. Near Miss: 1 on 2/1/24, a patient with a positive test result was notated as a negative result in the EMR. This was caught and corrected by a fellow nurse on the same day.
3. Belton Clinic: We are still pending an approved start date for the Belton Clinic location.

WIC Division Report: February 2024



- Accomplishments

- Closed another storage unit.
- State Agency training conducted and we scored higher on the pre-test than any other local agency.
- Billing is complete through November.
- Added a new class taught at each clinic to educate and support pumping mothers.

- Challenges

- Plumbing challenges at the Lanier building.
- Audit of the WIC division by Texas WIC is scheduled for February 21-22, 2024. Due to their concerns over our lack of a working general ledger, this will be a joint audit with HHSC. This is not conventional.
- Submission of the Single Audit Determination form is past due.
- WIC billing continues to be a challenge and diverts resources from the typical duties of the WIC Director and supporting staff.
- Staffing challenges due to turn-over. This has affected the number of families we have the capacity to serve.
 - December – 15,308 participants
 - January – 15,386
- Staff continue to voice that they are having trouble making ends meet due to inflation. Employees who have recently resigned voiced that pay contributed to their decision to leave.

- Future Plans

- Starting in February, we will begin teaching another in-person class for common infant feeding concerns. In March, we will add an in-person class for toddlers to promote movement/physical activity.

Retail Food Division Report for January 2024

Retail Food Inspections conducted: 193 (inclusive of the items listed below + foster homes) inspections. This number reflects an average of 48 per inspector. Currently, the inspection staff are inspecting at a rate of 1.8 times more per inspector than the FDA standard 8 recommendation for inspections/inspector for the year based on 320 maximum for the year.

YTD: 193

Follow-up inspections conducted: 13 (critical items mandating date-specific follow-up) YTD: 13

Total violations: 176 YTD: 176 Complaint inspections: 8 YTD: 8

Foster Homes: 4 YTD: 4 Mobile food operations: 17

New facilities: 19/YTD: 19, Closed facilities: 4/YTD: 4 Net: +15/ YTD: +15

Facility closures due to imminent health hazards: 2/ YTD 2

Total facilities: 1917 /+11 from previous month

East: 897 (+4 from previous month)

West: 1010 (+7 from previous month)

Division goals for inspections (completions/new facilities, complaints, follow-ups, on-demand, etc.) are being achieved with 100% success. With the exception of uncontrolled circumstances, all assigned inspections are being achieved. This, however, does not reflect the potential impact of the number of inspections that are lower risk that are pushed (allowed by TFER) to a later schedule.

Jennifer continues to do inspection processes for mobile food units (currently 313/+3 from previous report). This number is based on data provided by SAFE and reflects all open/active units with Bell County Permits. This number alone is at least 1 FTE employee (inspector) based on FDA Standard 8.

The Retail Food Division has provided its anticipated revenue/budget toward the overall budget revisions requested by the Board. Revenue for January 24 (based on tracking by Yolanda) was \$8380.00, expenses (supplies) were \$1266.92 with a net of \$7113.08. This does not account for other expenses that currently may be under different areas and not considered for this report.

The new calendar year also begins, the transition period for Jennifer's eventual role as the Retail Food Division Director. She and George are actively working on a gradual transfer of responsibilities toward that end. It is the goal and anticipation that the first day for her in that position will be a smooth/flawless move and the most difficult task will be the move across the hall to her new office! Jennifer has already taken on a significant role in the direct managerial duties associated with the position and is doing a tremendous job in those regards. She has already begun strategic planning to move the Division forward beyond George's retirement and the "sky's the limit" with her vision.

OSSF

1 1/31/2024

Building Permits

	Total	Ave/Mo
2019	221	18.4
2020	341	28.4
2021	365	30.4
2022	320	26.7
2023	336	28.0
2024	19	19.0

Septic Applications

	Total	Ave/Mo
2019	801	66.8
2020	1053	87.8
2021	1133	94.4
2022	1225	102.1
2023	909	75.8
2024	61	61

Sub Evals

	Total	Ave/Mo
2019	174	14.5
2020	100	8.3
2021	154	12.8
2022	138	11.5
2023	115	9.6
2024	12	12

Real Estate Inspections

	Total	Ave/Mo
2019	98	8.2
2020	110	9.2
2021	44	3.7
2022	23	1.9
2023	6	0.5
2024	3	3

Challenges Hiring Freeze
Success Inspector received license 1/9/2024

All Septic Permits Issued

	Total	Ave/Mo
2019	552	46.0
2020	617	51.4
2021	727	60.6
2022	929	77.4
2023	732	61.0
2024	59	59

SAFE

	Total	Tracked
2019	502	6114
2020	577	6691
2021	641	7332
2022	769	8101
2023	625	8726
2024	27	8753

Complaints

	Total	Ave/Mo
2019	102	8.5
2020	134	11.2
2021	102	8.5
2022	78	6.5
2023	69	5.8
2024	3	3

M/C Court Cases

	Total	Ave/Mo
2019	169	14.1
2020	143	11.9
2021	396	33.0
2022	195	32.5
2023	208	52.0
2024	41	41

July-Dec

July-Nov