

**Community Health and Preparedness Division written by Barry Sharp**  
**March 2024 Report**

**GRANTS: All reimbursement submissions are complete and turned in through January 2024. Working on February 2024.**

Activity	Total	Total Encounters
Presentations	2	81
Community/School Events	4	161
Communications	6	2
Program Development	2	27
Meetings	22	114
Touch A Truck	2	6
Trainings/Conferences	22	204
Grants and Reports	1	0
Totals	59	595

February's highlight for me was attending the 2024 State of the Black Community event in Killeen that was coordinated by the Community Health Section with Erin Hughley taking lead with support from Jessica Harris and Hilton Gilbert. The event focused on the status of the Black Community's health (from a very holistic perspective) that challenged the audience of local leaders to be supportive of each other, be involved in the community and push for making the health of the Black community better.

Highlights of the month include:

- Worked with the Boys and Girls Club of Central Texas in Killeen to develop after school programs this spring covering emotional intelligence, conflict resolution and self-care.
- Coordinated with the Killeen Fire Department for the upcoming Touch-A-Truck annual event in Killeen scheduled for Saturday, March 30. This is a family event that provides the opportunity for the district to educate the public on emergency preparedness while attendees get the chance to look at, touch and crawl around emergency and public works vehicles that we see every day but rarely have the chance to see up close.
- Continued our work with our partners in behavioral health and the community to support the development of a Recovery Oriented Systems of Care (ROSC) in Bell County. This has the support of Judge Blackburn and is being coordinated by Central County Services. The goal of a ROSC is to provide a continuum of care for those in recovery so that their addiction, health and social services care needs are met allow the individual the greatest chance of success in breaking free from addiction and returning to being productive in society.
- Continued our planning for the Eclipse on April 8 to determine how that will impact BCHP operations and how we can coordinate our emergency response with our partners at Bell County, Temple and Killeen and their emergency operations centers.
- Staff continued their professional development through a number of virtual and local trainings to enhance their skills in working with priority populations and in addressing specific health issues that impair the health of Bell County residents.

# CLINICAL SERVICES written by Katie Crane

## MARCH 2024 REPORT

### Grants:

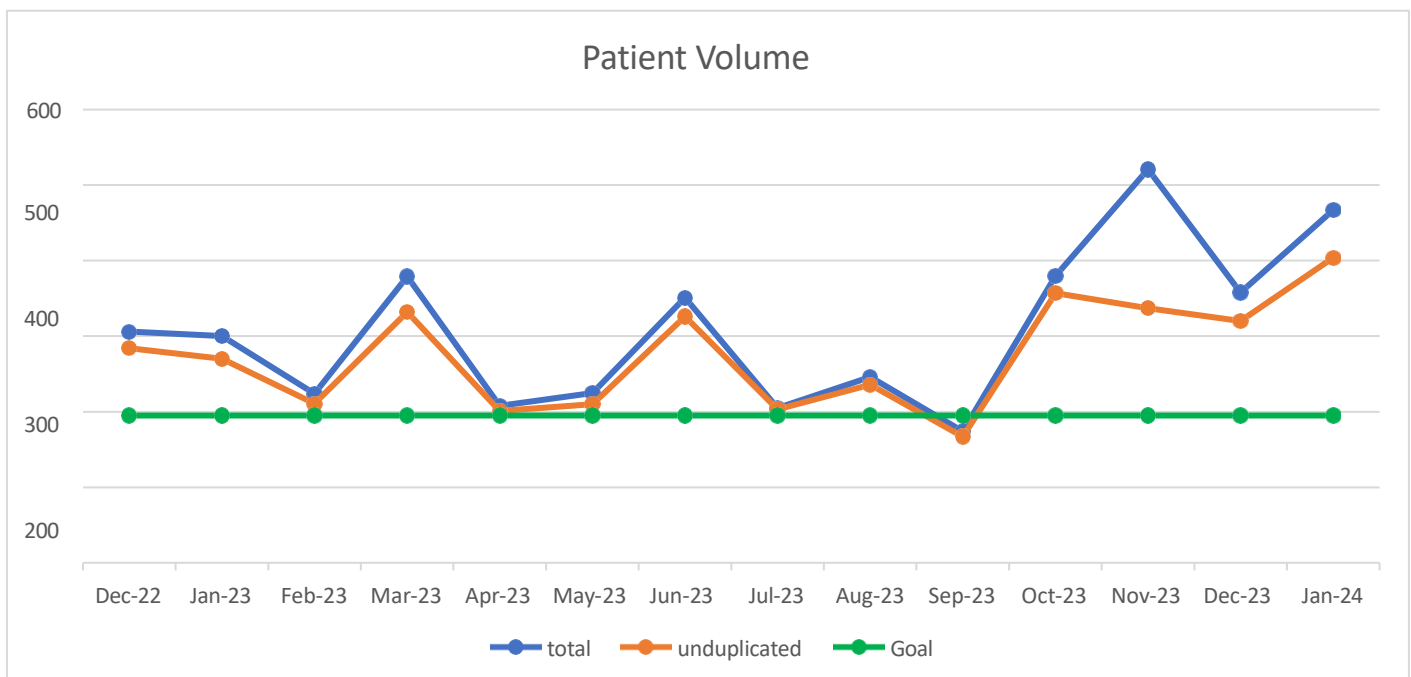
- HHSC Healthy Texas Woman Audit: pending the exit conference
- Everybody Texas fiscal and programmatic audit will occur mid- March FY24.
- Title X (FPP, HTW, BCCS, Everybody TX) have placed us on a monitoring process. We are now required to submit GL extracts quarterly and with each grant submission. Additionally we will be required to submit the invoices supporting the GL entries for 1 randomly selected Quarter of FY24.

Grant billing for FY23 is complete.

All allocations are now complete and grant billing for FY24 will begin next week.

### Fees For Service

Month	Year	Charges	Payments	Payments %	Total Copay charged	Collected Copay	Collected Copay %	Plan A/R	Plan 90+	Plan AR%	Patient A/R	Patient 90+	Pat AR%	Denial%
MAR	2023	3,080.84	3,273.00	106.24	0	0	0.00	0.00	0.00	0.00	15.84	15.84	0.51	0.00
APR	2023	2,224.89	2,342.00	105.26	0	0	0.00	116.89	116.89	5.25	-40.00	-40.00	-1.80	0.00
MAY	2023	5,449.61	4,422.00	81.14	0	0	0.00	0.00	0.00	0.00	178.61	178.61	3.28	0.00
JUN	2023	4,066.54	3,712.00	91.28	0	0	0.00	39.54	39.54	0.97	-20.00	-20.00	-0.49	0.00
JUL	2023	19,734.47	4,977.38	25.22	5	0	0.00	7,615.97	7,615.97	38.59	466.60	466.60	2.36	7.49
AUG	2023	58,201.29	16,523.18	28.39	5	5	100.00	14,396.67	14,396.67	24.74	1,250.03	1,250.03	2.15	11.68
SEP	2023	34,073.55	13,436.06	39.43	0	0	0.00	11,875.83	11,875.83	34.85	2,367.35	2,367.35	6.95	10.26
OCT	2023	72,278.02	30,127.23	41.68	35	35	100.00	33,759.88	33,759.88	46.71	3,460.52	3,460.52	4.79	9.35
NOV	2023	92,314.13	29,741.73	32.22	1	1	100.00	54,002.33	54,002.33	58.50	4,119.82	4,119.82	4.46	4.09
DEC	2023	64,154.51	23,488.63	36.61	0	0	0.00	34,124.36	14,981.17	23.35	3,241.20	637.53	0.99	3.02
JAN	2024	74,970.15	25,591.46	34.14	80	80	100.00	42,599.14	0.00	0.00	3,032.74	0.00	0.00	1.96
FEB	2024	58,956.60	5,558.32	9.43	0	0	0.00	47,497.19	0.00	0.00	3,530.13	0.00	0.00	0.65
<b>Totals:</b>		<b>\$489,482.89</b>	<b>134,731.13</b>											
								<b>\$197,425.80</b>						



Program Updates:

Healthy Texas Woman/ Family Planning: On track to exceed FY24 goals

Immunizations: Mpox Vaccinations, none since Nov. 3 outreaches in March, 45 flu left

BCCS: 99 Breast referrals and 24 abnormal pap referrals FYTD 24

TB: 4 Active, 14 Latent, 10 active pending surveillance, 30 latent pending surveillance

**Future Plans:**

1. Peer Review/ Quality Committee: this is a requirement for both the Board of Nursing and our Grants, the previous committee dissolved awhile back. We will be reaching out to local medical professionals to establish a committee made up of Physicians, RN's and LVN's as required for the Texas Board of Nursing.
2. Belton Clinic: We are still pending an approved start date for the Belton Clinic location.

## Retail Food Division Report for February 2024

George A. Highsmith, R.S. Director, Retail Food Division

Jennifer Holley, R.S. Assistant Director Retail Food Division/Vector Program Lead

Retail Food Inspections conducted: 138 (inclusive of the items listed below + foster homes) inspections. This number reflects an average of 38 per inspector. Currently, the inspection staff are inspecting at a rate of 1.3 times more per inspector than the FDA standard 8 recommendation for inspections/inspector for the year based on 320 maximum for the year.

YTD: 331

Follow-up inspections conducted: 4 (critical items mandating date-specific follow-up) YTD: 17

Total violations: 94 YTD: 270 Complaint inspections: 7 YTD: 15

Foster Homes: 3 YTD: 7 Mobile food operations: 14 YTD: 31

New facilities: 14/YTD: 33, Closed facilities: 25/YTD: 28 Net: +5/ YTD: +5

Facility closures due to imminent health hazards: 1/ YTD 3

Total facilities: 1882 /-25 from previous month (currently SAFE is under internal audit/purge of antiquated records)

East: 888 (-9 from previous month)

West: 994 (-16 from previous month)

Division goals for inspections (completions/new facilities, complaints, follow-ups, on-demand, etc.) are being achieved with 100% success. With the exception of uncontrolled circumstances, all assigned inspections are being achieved. This, however, does not reflect the potential impact of the number of inspections that are lower risk that are pushed (allowed by TFER) to a later schedule.

Jennifer continues to do inspection processes for mobile food units (currently 309/-4 from previous report). This number is based on data provided by SAFE and reflects all open/active units with Bell County Permits. This number alone is at least 1 FTE employee (inspector) based on FDA Standard 8.

Jennifer's transition/familiarization with RFD Director duties continues as time permits with same standards and criteria illustrated on previous report (January). Jennifer has already taken on a significant role in the direct managerial duties associated with the position and is doing a tremendous job in those regards. Strategic planning and processes are continuing with Jennifer taking the lead in these aspects. George is playing an advisor role in most as Jennifer will need to develop her own system to accomplish what is needed. So far, not much has been amended beyond what she as "customized".

Per Jennifer, the vector program will be ramping up soon with the preliminary process of meeting with staff/partners, surveilling potential trapping locations, and the addition of two new partners in the collaboration: Austin/Travis County and McLennan County. Their respective roles would be advisory/training with the potential to increase surveillance in their respective geographic locations. Bell County will not be doing any trapping/surveilling in those areas, but this provides the potential for a much larger area (surrounding counties) of surveillance and control.

## OSSF REPORT written by Kent Stephens

2      2/29/2024

### Building Permits

	Total	Ave/Mo
2019	221	18.4
2020	341	28.4
2021	365	30.4
2022	320	26.7
2023	336	28.0
2024	31	15.5

### All Septic Permits Issued

	Total	Ave/Mo
2019	552	46.0
2020	617	51.4
2021	727	60.6
2022	929	77.4
2023	732	61.0
2024	128	64

### Septic Applications

	Total	Ave/Mo
2019	801	66.8
2020	1053	87.8
2021	1133	94.4
2022	1225	102.1
2023	909	75.8
2024	129	64.5

### SAFE

	Total	Tracked
2019	502	6111
2020	577	6688
2021	641	7329
2022	769	8098
2023	625	8723
2024	58	8781

### Sub Evals

	Total	Ave/Mo	
2019	174	14.5	
2020	100	8.3	
2021	154	12.8	
2022	138	11.5	
2023	115	9.6	
2024	21	10.5	403 Lots

### Complaints

	Total	Ave/Mo
2019	102	8.5
2020	134	11.2
2021	102	8.5
2022	78	6.5
2023	69	5.8
2024	7	3.5

### Real Estate Inspections

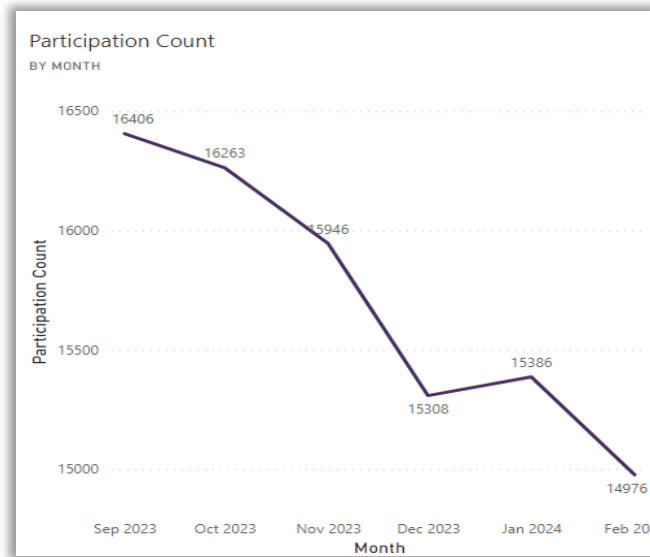
	Total	Ave/Mo
2019	98	8.2
2020	110	9.2
2021	44	3.7
2022	23	1.9
2023	6	0.5
2024	6	3

### M/C Court Cases

	Total	Ave/Mo	
2019	169	14.1	
2020	143	11.9	
2021	396	33.0	
2022	195	32.5	July-Dec
2023	208	52.0	July-Nov
2024	57	28.5	

Challenges      Hiring      Freeze  
                          Secretary      resigned

## WIC Division Report: March 2024 written by Nicole Koenen



- Accomplishments
  - Billing is complete through December.
  - By the end of March, we will be teaching (4) different in-person group classes.
  - Praise given by Texas WIC for our clinic services during our in-person monitoring visit.
- Challenges
  - Texas WIC discussed the poor results of the finance portion of the review during the monitoring exit conference.
    - Accelerated monitoring and support will begin this month. The state expects to see decisions made soon regarding the financial software deficiencies.
    - Without improvements, the state will no longer be able to provide reimbursement of WIC billing.
  - Short staffing, staff turnover and poor applicant pool. This is affecting our caseload.
  - Pay is not competitive and staff continue to voice that they are having trouble making ends meet due to inflation. Employees who have recently resigned express pay contributed to their decision to leave.
  - WIC billing continues to be a challenge and diverts resources from the typical duties of the WIC Director and supporting staff.
  - Submission of the Single Audit Determination form is past due.
- Future Plans
  - On-going meetings with Texas WIC Quality Management Branch to monitor progress on the WIC financials.
  - WIC contract for FY 26-30 is in the draft phase.